1 PRE INSTALLATION

Thank You

Thank you for selecting Maxtor's External Storage product. Please follow these installation instructions to reap the full benefits of your purchase.

Handling Precautions

If these handling precautions are not followed, damage to the External Storage product may result – which may void your product warranty.

Please see the Warranty section for additional information.

• DO NOT bump, jar or drop this device as it may result in loss of data.

• DO NOT stack this product more than three units high.

• DO NOT set the product on its side as it may fall over and damage the internal hard drive.

• DO NOT disconnect any cables or power while copying files – as this will result in data loss and possible damage to the internal hard drive.

• DO NOT set any liquids or drinks on the product – as they will damage the internal electronics if spilled.

• DO NOT attempt to open the product. It will void the warranty.

• NOT intended as a portable product.

Hardware and Operating System Requirements for Macintosh

• Power PC with on-board FireWire ports (iMac DV, G3 or higher)

• Full version of Mac OS 8.6 or higher

• 1394 firmware version 2.3.3 or higher

• At least 32 MB of RAM

• An Internet connection

2 KIT COMPONENTS

The Maxtor 1394 External Storage Kit includes the components shown here. Please familiarize yourself with each of these items prior to installation.

External Storage

Power Supply

1394 Interface Cable

CD-ROM

3 HARDWARE INSTALLATION

External Storage Installation

To connect your new Maxtor External Storage product to your computer please follow these simple steps outlined below. If these steps are not performed in order, your product may not function properly.

Power Cord Connections

1. Ensure that your computer is on and running one of the required operating systems.

2. Plug the four-pin male connector with the flat side facing up into the back of the Maxtor External Storage units' DC power-in connector (Figure 1).
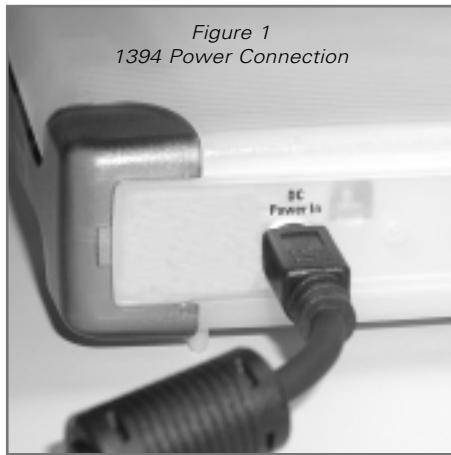

Figure 1
1394 Power Connection

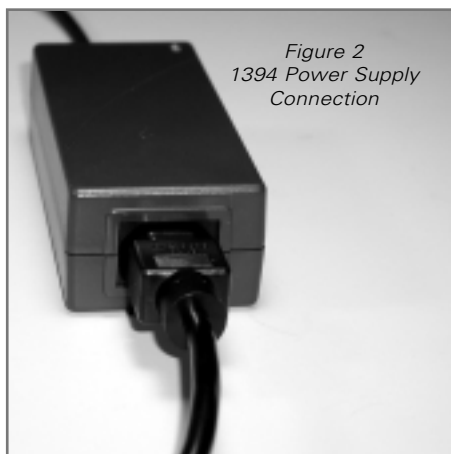3. Connect the female end of the electric cord into the DC power supply (Figure 2).

Figure 2
1394 Power Supply Connection

4. Plug the male connector from the DC power supply into your electrical wall outlet.

1394 Data Cable Connections

1. Plug one end of the translucent 1394 data cable into any available 1394 port on your computer.

2. Plug the other end of the translucent 1394 data cable into the 1394 connection of the Maxtor External Storage product (Figure 3).


Figure 3
1394 Interface Cable Hook-up

4 MACINTOSH SOFTWARE SETUP

1. Please close all open programs before you begin the software installation.

   NOTE: If you are running the software program "Conflict Catcher," please remove the Conflict Catcher extensions from the Extensions Folder onto the Desktop and restart your system.

2. Check your system's 1394 driver version. Go to File, System Profiler and click on the Devices and Volumes tab. See sample screen:
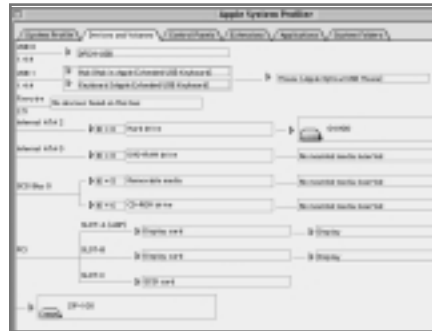
   NOTE: You will need firmware version 2.3.3 or higher.

3. Insert the Maxtor External Storage CD into your CD-ROM drive. The following window will appear:

4. Double-click on the Maxtor Software Installer icon. The license agreement screen will display. Click I Agree.

5. In the save dialog box, click Save to create a folder on your desktop called Maxtor 1394 Storage.

6. Click Restart.

   NOTE: Once your system restarts, you will see a PC-DOS drive. This is your new Maxtor Firewire storage. You can either use it "as is" or use the Maxtor utility to re-initialize the drive.

7. Double click on the Maxtor Software icon on your desktop. You will see the following window:

Unplugging the External Storage

Double-Click on the Maxtor 1394 Storage folder, and then double-click on the **Maxtor FireWire Utilities** icon. You can either click **Unmount** or **drag** the **Maxtor FireWire Utilities** icon **to the trash**. Then you may disconnect your External Storage.

Re-attaching the External Storage

To re-connect, ensure that your 1394 cable is connected to both the system and the External Storage, double-click on the **Maxtor FireWire Utilities** icon, and then click **Mount**.

W PRODUCT WARRANTY

☎ CONTACTING MAXTOR

U.S. Technical Assistance/Customer Support

1-800-2MAXTOR (1-800-262-9867) Product Support and Customer Service Agents are available from 6 a.m. to 6 p.m. (mountain time) Monday – Friday.

Maxtor on the Internet

Homepage	http://www.maxtor.com
FTP Site	ftp://ftp.maxtor.com

Maxtor via E-mail

Customer Service E-mail www.maxtor.com

Maxtor Outside the U.S. and Canada

Customer Support	303-678-2015
MaxInfo	303-678-2015, press 1
MaxFax®	303-678-2618

European Technical Assistance and Customer Support

Technical assistance and customer support is available from 8.30am to 5pm (GMT) Monday to Thursday and from 8.30am to 4pm (GMT) Friday.

Multilingual Support:	English, French and German
Telephone:	+353 1 204 1111
E-mail:	Eurotech_assistance@maxtor.com
Fax:	+353 1 286 1419

Maxtor on the Internet

Home Page:	http://www.maxtor.com

MaxFax® Service

Use a touch-tone phone to order technical documents from our 24 hour automated fax retrieval system.

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Australia & Asia-Pacific

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Asia-Pacific Technical Assistance

Tech Assistance Email page
http://www.maxtor.com/contactUs/emailmta.html

Customer Service Email page
http://www.maxtor.com/contactUs/emailcs.html

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- NOT intended as a portable product.

Hardware and Operating System Requirements for Windows PC

- Pentium II-class or higher
- At least 32 MB of RAM
- A 1394 interface connection (port) in your system
- An Internet connection
- Windows 98 Second Edition
- Windows Millennium
- Windows 2000

2 KIT COMPONENTS

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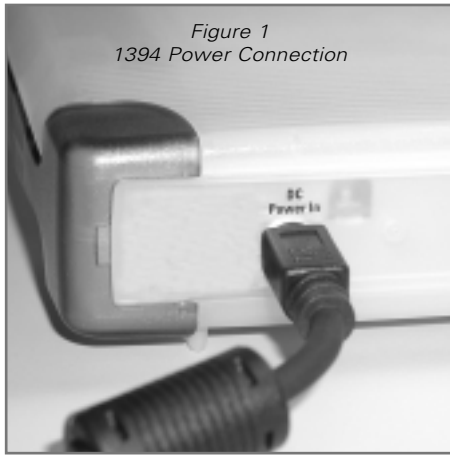
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1394 Power Connection

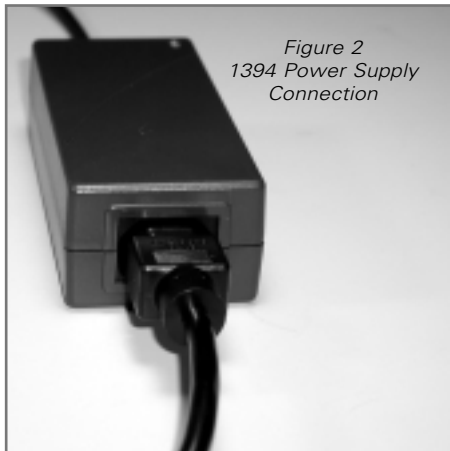3. Connect the female end of the electric cord into the DC power supply (Figure 2).

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Figure 3
1394 Interface Cable Hook-up

4 WINDOWS PC SOFTWARE SETUP

Maxtor has completely setup your new External Storage with one large FAT 32 partition. For Windows 98 SE users, once the External Storage and system start you will be prompted to insert your Windows 98SE CD-ROM.

You will see **4 Version Conflict** dialog boxes. You must click **YES** and keep the existing files. DO NOT CANCEL, as this will prohibit the drivers from loading properly. The dialog boxes will only display the first time you install the External Storage and may only show up with the Retail version of Windows 98SE.

If you restart your system and it does not recognize your new External Storage, you may need a driver update from Microsoft. See instructions below for downloading the **Critical Updates** for Windows 98SE.

Windows 98SE Users

1394 External Storage

If you do not see the icon (right) in the icon tray of your start bar located on the right side, you need to obtain the Critical Updates from Microsoft.

1394 PCI Adapter Card

If you are using another brand of 1394 card or computer with an integrated 1394 interface and have the Microsoft Critical Updates, you will need to obtain the 1394 drivers from the manufacturer of that card or system.

To obtain the Microsoft Critical Updates:

- Click on the START button located on your toolbar.

- Select the Windows Updates option. *(This will launch your browser to the appropriate URL for your Operating System in the language that you are using).*

- Click on the Product Updates option. *(This option will examine your system and prompt you to download the necessary updates)*

If you're still experiencing trouble after running Critical Updates, Microsoft recommends that you download the Windows 98SE 1394 Storage Supplement from www.microsoft.com.

Note: Maxtor recommends that you leave the 1394 External Storage unit running at all times.

Unplugging the External Storage

Right click on the Windows **Unplug** or **Eject Hardware** icon in your system icon tray located at the bottom right corner of your screen.

Stop IEEE 1394 Disk · Drive(E:)

Right click on **Stop IEEE 1394 Disk – Drive[drive letter:]**.

The IEEE 1394 Disk E: ' device can now be safely removed from the system.

Click on **OK**. Now it is safe to unplug the electrical cord from the wall outlet and disconnect the 1394 data cable.

Reattaching the External Storage

1. Plug the male connector from the DC power supply into your electrical wall outlet.

2. Plug in the clear 1394 data cable into the 1394 connection of the External Storage unit.

W PRODUCT WARRANTY

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Asia-Pacific Technical Assistance

Tech Assistance Email page
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Customer Service Email page
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