

1 PRE INSTALLATION

Thank You

Thank you for selecting Maxtor's External Storage product. Please follow these installation instructions to reap the full benefits of your purchase.

Handling Precautions

If these handling precautions are not followed, damage to the External Storage product may result – which may void your product warranty.

Please see the Warranty section for additional information.

- DO NOT bump, jar or drop this device as it may result in loss of data.
- DO NOT stack this product more than three units high.
- DO NOT set the product on its side as it may fall over and damage the internal hard drive.
- DO NOT disconnect any cables or power while copying files – as this will result in data loss and possible damage to the internal hard drive.
- DO NOT set any liquids or drinks on the product – as they will damage the internal electronics if spilled.
- DO NOT attempt to open the product. It will void the warranty.
- NOT intended as a portable product.

Hardware and Operating System Requirements for Macintosh

- Power PC with on-board FireWire ports (iMac DV, G3 or higher)
- Full version of Mac OS 8.6 or higher
- 1394 firmware version 2.3.3 or higher
- At least 32 MB of RAM
- An Internet connection

2 KIT COMPONENTS

The Maxtor 1394 External Storage Kit includes the components shown here. Please familiarize yourself with each of these items prior to installation.

External Storage



Power Supply



1394 Interface Cable



CD-ROM



3 HARDWARE INSTALLATION

External Storage Installation

To connect your new Maxtor External Storage product to your computer please follow these simple steps outlined below. If these steps are not performed in order, your product may not function properly.

Power Cord Connections

1. Ensure that your computer is on and running one of the required operating systems.
2. Plug the four-pin male connector with the flat side facing up into the back of the Maxtor External Storage units' DC power-in connector (Figure 1).

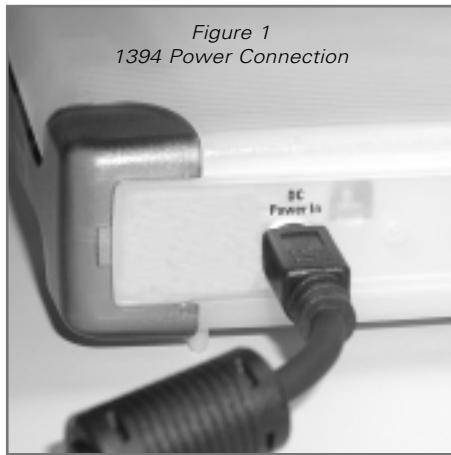


Figure 1
1394 Power Connection

3. Connect the female end of the electric cord into the DC power supply (Figure 2).

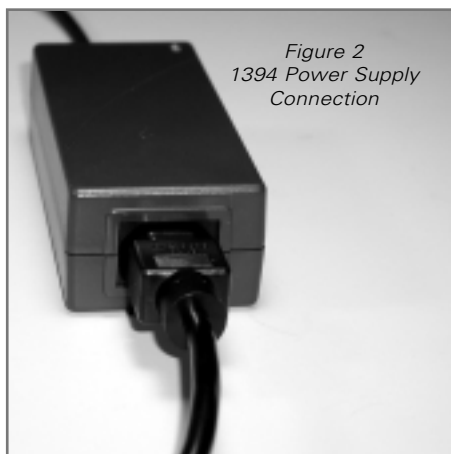


Figure 2
1394 Power Supply Connection

4. Plug the male connector from the DC power supply into your electrical wall outlet.

1394 Data Cable Connections

1. Plug one end of the translucent 1394 data cable into any available 1394 port on your computer.
2. Plug the other end of the translucent 1394 data cable into the 1394 connection of the Maxtor External Storage product (Figure 3).



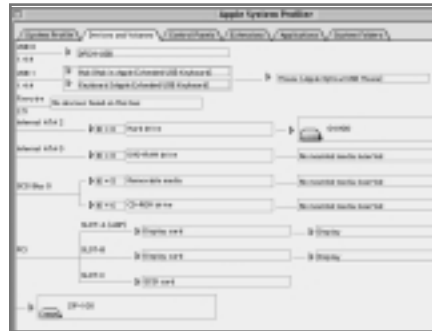
Figure 3
1394 Interface Cable Hook-up

4 MACINTOSH SOFTWARE SETUP

1. Please close all open programs before you begin the software installation.

NOTE: If you are running the software program "Conflict Catcher," please remove the Conflict Catcher extensions from the Extensions Folder onto the Desktop and restart your system.

2. Check your system's 1394 driver version. Go to File, System Profiler and click on the Devices and Volumes tab. See sample screen:



NOTE: You will need firmware version 2.3.3 or higher.

3. Insert the Maxtor External Storage CD into your CD-ROM drive. The following window will appear:



4. Double-click on the Maxtor Software Installer icon. The license agreement screen will display. Click I Agree.

5. In the save dialog box, click Save to create a folder on your desktop called Maxtor 1394 Storage.

6. Click Restart.

NOTE: Once your system restarts, you will see a PC-DOS drive. This is your new Maxtor FireWire storage. You can either use it "as is" or use the Maxtor utility to re-initialize the drive.

7. Double click on the Maxtor Software icon on your desktop. You will see the following window:



Unplugging the External Storage

Double-Click on the Maxtor 1394 Storage folder, and then double-click on the **Maxtor FireWire Utilities** icon. You can either click **Unmount** or **drag** the **Maxtor FireWire Utilities** icon to the **trash**. Then you may disconnect your External Storage.

Re-attaching the External Storage

To re-connect, ensure that your 1394 cable is connected to both the system and the External Storage, double-click on the **Maxtor FireWire Utilities** icon, and then click **Mount**.

W PRODUCT WARRANTY

Maxtor's warranty obligations are limited to the terms set forth: Maxtor warrants only to the original consumer purchaser that new Maxtor 1394 External Storage products will be free from defects in material and workmanship for 1 year from the date of original purchase. Indigita has warranted to Maxtor that the 1394 External Storage Installation Software for Mac OS materially conforms to the specifications. Any other software product which may be distributed herewith are "AS IS" and without any warranty.

For a replacement 1394 External Storage product, the warranty on the replacement device is the remainder of the warranty on the original device or 90 days, whichever is longer. If you discover a defect, Maxtor will, at its option, repair or replace the product at no charge to you, provided you return it during the warranty period, with transportation charges prepaid, to Maxtor in Ireland, Singapore or the USA.

1394 External Storage products must be properly packaged in Maxtor packaging or Maxtor approved packaging to obtain warranty service. Before returning a Maxtor product, please contact Maxtor at: +353 1 204 1111 (in Europe) or 1-800-2MAXTOR (in US) to obtain a Return Material Authorization (RMA) number. A copy of the receipt or a bill of sale bearing the appropriate Maxtor serial number and model number may be required for warranty service. The warranty applies only to the Maxtor products that can be identified by the Maxtor trademark, trade name, serial number or logo affixed to them. Maxtor does not warrant any product that is not manufactured by, for or with permission from Maxtor.

This warranty is not applicable to: Abnormal wear and tear; Abuse, unreasonable use, mistreatment, or neglect; Damage caused during installation of the Product; Damage caused by the equipment or system with which the product is used; Damage caused by modification or repair not made or authorized by Maxtor; Product whose Maxtor Serial Number has been removed or defaced; Damage caused by liquids in the product case; Damage to the product's interface or power connectors; Damage caused by use of non-Maxtor packaging; Damage caused by improper or improperly used packaging; Products that are determined to be stolen.

THIS WARRANTY AND REMEDIES SET FORTH ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHERS, WHETHER ORAL OR WRITTEN, EXPRESSED OR IMPLIED. MAXTOR SPECIFICALLY DISCLAIMS ANY AND ALL IMPLIED WARRANTIES, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE AND AGAINST INFRINGEMENT. ADDITIONALLY, MAXTOR DOES NOT WARRANT THAT THE 1394 EXTERNAL STORAGE INSTALLATION SOFTWARE FOR MAC OS DISTRIBUTED IN THE 1394 EXTERNAL STORAGE KIT WILL MEET YOUR REQUIREMENTS NOR THE PERFORMANCE OR RESULTS THAT THE OPERATION OF THE PROGRAM WILL BE UNINTERRUPTED OR ERROR FREE. No Maxtor dealer, agent or employee is authorized to make any modification, extension or addition to this warranty.

MAXTOR IS NOT RESPONSIBLE FOR SPECIAL, INCIDENTAL, INDIRECT OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF WARRANTY OR UNDER ANY OTHER LEGAL THEORY, INCLUDING BUT NOT LIMITED TO LOSS OF DATA, LOSS OF PROFITS, DOWNTIME, GOODWILL, DAMAGE OR REPLACEMENT OF EQUIPMENT AND PROPERTY, AND ANY COSTS OF RECOVERING, PROGRAMMING OR REPRODUCING ANY PROGRAM OR DATA STORED IN OR USED WITH MAXTOR DISK DRIVES OR MAXTOR 1394 EXTERNAL STORAGE PRODUCTS CONTAINING MAXTOR DISK DRIVES OR ANY SOFTWARE PRODUCT DISTRIBUTED THEREWITH.

Some states/jurisdictions do not allow the exclusion or limitation of incidental or consequential damages or exclusions of implied warranties, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from jurisdiction to jurisdiction.

CONTACTING MAXTOR

U.S. Technical Assistance/Customer Support

1-800-2MAXTOR (1-800-262-9867) Product Support and Customer Service Agents are available from 6 a.m. to 6 p.m. (mountain time) Monday - Friday.

Maxtor on the Internet

Homepage <http://www.maxtor.com>
FTP Site <ftp://ftp.maxtor.com>

Maxtor via E-mail

Customer Service E-mail www.maxtor.com

Maxtor Outside the U.S. and Canada

Customer Support 303-678-2015
MaxInfo 303-678-2015, press 1
MaxFax® 303-678-2618

European Technical Assistance and Customer Support

Technical assistance and customer support is available from 8.30am to 5pm (GMT) Monday to Thursday and from 8.30am to 4pm (GMT) Friday.

Multilingual Support: English, French and German
Telephone: +353 1 204 1111
E-mail: Eurotech_assistance@maxtor.com
Fax: +353 1 286 1419

Maxtor on the Internet

Home Page: <http://www.maxtor.com>

MaxFax® Service

Use a touch-tone phone to order technical documents from our 24 hour automated fax retrieval system.

Telephone: +353 1 204 1122

Australia & Asia-Pacific

Language Support: English
Vox: +61-2-9369-3662
Fax: +61-2-9369-2082
MaxFax®: +61-2-9369-4733
BBS: +61-2-9369-4293

Asia-Pacific Technical Assistance

Tech Assistance Email page
<http://www.maxtor.com/contactUs/emailmta.html>

Customer Service Email page
<http://www.maxtor.com/contactUs/emails.html>

1 PRE INSTALLATION

Thank You

Thank you for selecting Maxtor's External Storage product. Please follow these installation instructions to reap the full benefits of your purchase.

Handling Precautions

If these handling precautions are not followed, damage to the External Storage product may result – which may void your product warranty.

Please see the Warranty section for additional information.

- DO NOT bump, jar or drop this device as it may result in loss of data.
- DO NOT stack this product more than three units high.
- DO NOT set the product on its side as it may fall over and damage the internal hard drive.
- DO NOT disconnect any cables or power while copying files – as this will result in data loss and possible damage to the internal hard drive.
- DO NOT set any liquids or drinks on the product – as they will damage the internal electronics if spilled.
- DO NOT attempt to open the product. It will void the warranty.
- NOT intended as a portable product.

Hardware and Operating System Requirements for Windows PC

- Pentium II-class or higher
- At least 32 MB of RAM
- A 1394 interface connection (port) in your system
- An Internet connection
- Windows 98 Second Edition
- Windows Millennium
- Windows 2000

2 KIT COMPONENTS

The Maxtor 1394 External Storage Kit includes the components shown here. Please familiarize yourself with each of these items prior to installation.

External Storage



Power Supply



1394 Interface Cable



CD-ROM



3 HARDWARE INSTALLATION

External Storage Installation

To connect your new Maxtor External Storage product to your computer please follow these simple steps outlined below. If these steps are not performed in order, your product may not function properly.

Power Cord Connections

1. Ensure that your computer is on and running one of the required operating systems.
2. Plug the four-pin male connector with the flat side facing up into the back of the Maxtor External Storage units' DC power-in connector (Figure 1).

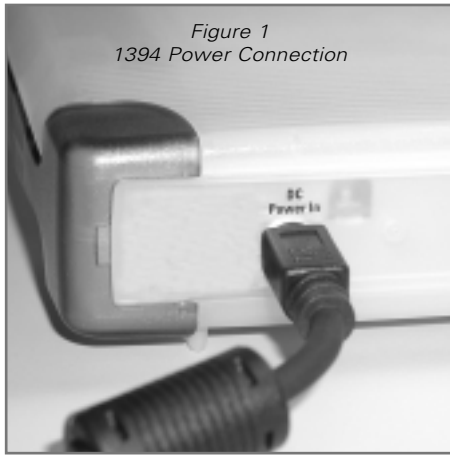


Figure 1
1394 Power Connection

3. Connect the female end of the electric cord into the DC power supply (Figure 2).

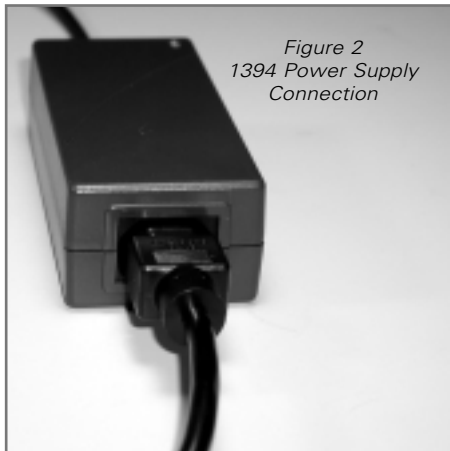


Figure 2
1394 Power Supply Connection

4. Plug the male connector from the DC power supply into your electrical wall outlet.

1394 Data Cable Connections

1. Plug one end of the translucent 1394 data cable into any available 1394 port on your computer.
2. Plug the other end of the translucent 1394 data cable into the 1394 connection of the Maxtor External Storage product (Figure 3).



Figure 3
1394 Interface Cable Hook-up

4 WINDOWS PC SOFTWARE SETUP

Maxtor has completely setup your new External Storage with one large FAT 32 partition. For Windows 98 SE users, once the External Storage and system start you will be prompted to insert your Windows 98SE CD-ROM.

You will see **4 Version Conflict** dialog boxes. You must click **YES** and keep the existing files. **DO NOT CANCEL**, as this will prohibit the drivers from loading properly. The dialog boxes will only display the first time you install the External Storage and may only show up with the Retail version of Windows 98SE.

If you restart your system and it does not recognize your new External Storage, you may need a driver update from Microsoft. See instructions below for downloading the **Critical Updates** for Windows 98SE.

Windows 98SE Users

1394 External Storage

If you do not see the icon (right) in the icon tray of your start bar located on the right side, you need to obtain the Critical Updates from Microsoft.



1394 PCI Adapter Card

If you are using another brand of 1394 card or computer with an integrated 1394 interface and have the Microsoft Critical Updates, you will need to obtain the 1394 drivers from the manufacturer of that card or system.

To obtain the Microsoft Critical Updates:

- Click on the START button located on your toolbar.
- Select the Windows Updates option. *(This will launch your browser to the appropriate URL for your Operating System in the language that you are using).*
- Click on the Product Updates option. *(This option will examine your system and prompt you to download the necessary updates)*

If you're still experiencing trouble after running Critical Updates, Microsoft recommends that you download the Windows 98SE 1394 Storage Supplement from www.microsoft.com.

Note: Maxtor recommends that you leave the 1394 External Storage unit running at all times.

Unplugging the External Storage

Right click on the Windows **Unplug** or **Eject Hardware** icon in your system icon tray located at the bottom right corner of your screen.



Right click on **Stop IEEE 1394 Disk - Drive[drive letter:]**.



Click on **OK**. Now it is safe to unplug the electrical cord from the wall outlet and disconnect the 1394 data cable.

Reattaching the External Storage

1. Plug the male connector from the DC power supply into your electrical wall outlet.
2. Plug in the clear 1394 data cable into the 1394 connection of the External Storage unit.

WARRANTY

Maxtor's warranty obligations are limited to the terms set forth: Maxtor warrants only to the original consumer purchaser that new Maxtor 1394 External Storage products will be free from defects in material and workmanship for 1 year from the date of original purchase. Indigita has warranted to Maxtor that the 1394 External Storage Installation Software for Mac OS materially conforms to the specifications. Any other software product which may be distributed hereunder are "AS IS" and without any warranty.

For a replacement 1394 External Storage product, the warranty on the replacement device is the remainder of the warranty on the original device or 90 days, whichever is longer. If you discover a defect, Maxtor will, at its option, repair or replace the product at no charge to you, provided you return it during the warranty period, with transportation charges prepaid, to Maxtor in Ireland, Singapore or the USA.

1394 External Storage products must be properly packaged in Maxtor packaging or Maxtor approved packaging to obtain warranty service. Before returning a Maxtor product, please contact Maxtor at: +353 1 204 1111 (in Europe) or 1-800-2MAXTOR (in U.S.) to obtain a Return Material Authorization (RMA) number. A copy of the receipt or a bill of sale bearing the appropriate Maxtor serial number and model number may be required for warranty service. The warranty applies only to the Maxtor products that can be identified by the Maxtor trademark, trade name, serial number or logo affixed to them. Maxtor does not warrant any product that is not manufactured by, for or with permission from Maxtor.

This warranty is not applicable to: Abnormal wear and tear; Abuse, unreasonable use, mistreatment, or neglect; Damage caused during installation of the Product; Damage caused by the equipment or system with which the product is used; Damage caused by modification or repair not made or authorized by Maxtor; Product whose Maxtor Serial Number has been removed or defaced; Damage caused by liquids in the product case; Damage to the products' interface or power connectors; Damage caused by use of non-Maxtor packaging; Damage caused by improper or improperly used packaging; Products that are determined to be stolen.

THIS WARRANTY AND REMEDIES SET FORTH ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHERS, WHETHER ORAL OR WRITTEN, EXPRESSED OR IMPLIED. MAXTOR SPECIFICALLY DISCLAIMS ANY AND ALL IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE AND AGAINST INFRINGEMENT. ADDITIONALLY, MAXTOR DOES NOT WARRANT THAT THE 1394 EXTERNAL STORAGE INSTALLATION SOFTWARE FOR MAC OS DISTRIBUTED IN THE 1394 EXTERNAL STORAGE KIT WILL MEET YOUR REQUIREMENTS NOR THE PERFORMANCE OR RESULTS THAT THE OPERATION OF THE PROGRAM WILL BE UNINTERRUPTED OR ERROR FREE. No Maxtor dealer, agent or employee is authorized to make any modification, extension or addition to this warranty.

MAXTOR IS NOT RESPONSIBLE FOR SPECIAL, INCIDENTAL, INDIRECT OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF WARRANTY, OR UNDER ANY OTHER LEGAL THEORY, INCLUDING BUT NOT LIMITED TO LOSS OF DATA, LOSS OF PROFITS, DOWNTIME, GOODWILL, DAMAGE OR REPLACEMENT OF EQUIPMENT AND PROPERTY, AND ANY COSTS OF RECOVERING, PROGRAMMING OR REPRODUCING ANY PROGRAM OR DATA STORED IN OR USED WITH MAXTOR DISK DRIVES OR MAXTOR 1394 EXTERNAL STORAGE PRODUCTS CONTAINING MAXTOR DISK DRIVES OR ANY SOFTWARE PRODUCT DISTRIBUTED THEREWITH.

Some states/jurisdictions do not allow the exclusion or limitation of incidental or consequential damages or exclusions of implied warranties, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from jurisdiction to jurisdiction.



U.S. Technical Assistance/Customer Support

1-800-2MAXTOR (1-800-262-9867) Product Support and Customer Service Agents are available from 6 a.m. to 6 p.m. (mountain time) Monday - Friday.

Maxtor on the Internet

Homepage <http://www.maxtor.com>
FTP Site <ftp://ftp.maxtor.com>

Maxtor via E-mail

Customer Service E-mail www.maxtor.com

Maxtor Outside the U.S. and Canada

Customer Support 303-678-2015
MaxInfo 303-678-2015, press 1
MaxFax® 303-678-2618

European Technical Assistance and Customer Support

Technical assistance and customer support is available from 8.30am to 5pm (GMT) Monday to Thursday and from 8.30am to 4pm (GMT) Friday.

Multilingual Support: English, French and German
Telephone: +353 1 204 1111
E-mail: Eurotech_assistance@maxtor.com
Fax: +353 1 286 1419

Maxtor on the Internet

Home Page: <http://www.maxtor.com>

MaxFax® Service

Use a touch-tone phone to order technical documents from our 24 hour automated fax retrieval system.

Telephone: +353 1 204 1122

Australia & Asia-Pacific

Language Support: English
Vox: +61-2-9369-3662
Fax: +61-2-9369-2082
MaxFax®: +61-2-9369-4733
BBS: +61-2-9369-4293

Asia-Pacific Technical Assistance

Tech Assistance Email page
<http://www.maxtor.com/contactUs/emailmta.html>

Customer Service Email page
<http://www.maxtor.com/contactUs/emails.html>