

# RELEASE NOTES FOR MIRRA FOR MACINTOSH 2.2

## Mirra Sync and Share Personal Server for Macintosh

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Review this entire document before installing your Mirra Personal Server. It contains important information about installing, configuring, and troubleshooting your Mirra.

### SYSTEM AND NETWORK REQUIREMENTS

#### System Requirements:

256 MB of RAM/50 MB of disk space  
Ethernet network support and CD-ROM drive  
Power PC G3, G4, or G5 processor running  
Mac OS X 10.3.9 or later

- OR -

Intel Core Duo or Core Solo processor running  
Mac OS X 10.4.6 or later

#### Network Requirements:

High-speed Internet connection (always-on access)  
Router, hub, or switch (10/100 Ethernet) with  
available Ethernet port

*NOTE: Mirra has not been tested with versions of Mac OS X later than 10.4.9.  
Visit the Mirra Support webpage for the latest compatibility information.*

### MIRRA FOR MACINTOSH SOFTWARE RELEASE NOTES (KNOWN ISSUES)

For the most recent information, visit [http://www.seagate.com/www/en-us/support/services/mirra\\_support](http://www.seagate.com/www/en-us/support/services/mirra_support)

1. You must have administrator privileges to install the Mirra for Macintosh software on your computer. However, administrator privileges are not required to run the Mirra for Macintosh software.
2. Wireless routers that create a subnet for the wireless connections (different from the wired connections) will not allow your wireless computers to connect to a Personal Server that is connected to the wired port.
3. If you're backing up files that remain open continuously, Mirra reports file backups in progress during the period between a change in a file and the subsequent backup of that file.
4. When you install the Mirra for Macintosh software, Mirra-specific entries are added to the Finder's shortcut menu. Although you aren't required to restart your computer after you install the Mirra software, the Mirra entries won't appear on the shortcut menu until you do restart.
5. Mirra does not back up invisible or hidden files (including system files) and folders or files with names that start with a dot (.).
6. Mirra does not back up files and folders whose names contain more than 253 characters.
7. Mirra does not back up files and folders whose pathnames contain more than 1024 characters.
8. When synchronizing files between a PC and a Macintosh, the PC backs up files whose names begin with a period (.). However, any changes made to these files on the Macintosh are not synchronized between the Macintosh and the Mirra and the PC.
9. It's possible that Mirra will overwrite the latest version of a synchronized file with an earlier version if multiple computers are working simultaneously on the same file. Refer to the **Mirra Manual** for details.
10. If you're using File Vault, it's possible that a backed up folder will be displayed in the Mirra for Macintosh application as deleted. If this occurs, contact Mirra Support.
11. In order to prevent the hogging of network resources, Mirra limits the frequency with which large, frequently-changing files are backed up. Therefore, the backup of such files may be delayed.
12. Backing up more than 250,000 files or 50,000 folders in total (regardless of size) is not currently supported and may fail. If you back up a large number of files from one computer, that computer will perform more slowly during the initial backup. In addition, if you turn off your computer or your Personal Server, performance will again slow down slightly when you turn it back on while your Personal Server syncs the backed up files from your computer.
13. In certain instances, a backed up folder that's been deleted from your computer is not properly marked as deleted on your Mirra, thus falsely indicating that the folder still resides on your computer. If you no longer need the folder, you can simply delete it from your Mirra. If you want to keep the deleted copy on your Mirra, you can re-create the backed up folder on your computer and then delete it again from your computer so the Mirra can properly mark it as deleted.
14. If you try to back up a folder containing multiple files with the same name but different cases on a case-sensitive partition, the Mirra will back up only one of the files with the same name.

15. When restoring a large amount of data, the Mirra application sometimes shows a Restore in progress even though the files being restored already appear on the local computer. To prevent data loss, wait for the Mirra to finish the Restore before editing those files.

### **MIRRA SYNC AND SHARE PERSONAL SERVER RELEASE NOTES**

1. In its normal state, the amber light shines steadily. During file upload or download, it blinks rapidly.
2. To turn off your Personal Server, press the power button and release it. Wait for both lights to turn off (approximately 30 to 60 seconds). **DO NOT HOLD DOWN THE POWER BUTTON.**
3. The Mirra Personal Server is warranted only in the US and Canada, while the Mirra Sync and Share Personal Server is warranted in the US, Canada, Australia, and New Zealand.

### **MIRRA WEB SERVICES RELEASE NOTES**

1. If you're unable to access your Personal Server via web access and your Internet connection is functioning properly, restart your Personal Server.
2. You cannot upload or download a file or folder larger than 2 GB via [www.mirra.com](http://www.mirra.com).
3. Uploading large files might fail if your computer is idle for too long and you log out of Web Access before the upload is completed.
4. Mirra Web Services support Safari 2.0 or later and Firefox 1.0 or later.

### **ADDITIONAL DOCUMENTATION**

**Mirra Setup Guide:** Hard copy enclosed in packing box; electronic copy on the software CD and installed to your computer during installation.

**Mirra Manual for the Macintosh 2.2:** Electronic copy on the software CD and installed to your computer during installation.

The most recent documentation is available at [http://www.seagate.com/www/en-us/support/services/mirra\\_support](http://www.seagate.com/www/en-us/support/services/mirra_support)

### **HOW TO CONTACT US**

For technical support, submit an **On-line Case Form** at [http://www.seagate.com/www/en-us/support/services/mirra\\_support](http://www.seagate.com/www/en-us/support/services/mirra_support).

For help with initial installation problems, call **1-800-SEAGATE (1-800-732-4283)** and select options 1, then 3, then 4, then 1.

For technical support outside the United States, see the Seagate website for contact details in your region at <http://www.seagate.com/contact/support>.