



FreeAgent™ Pro

User Guide for Mac



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Getting Started

The FreeAgent™ Pro software offers these features:

- Backup & Restore to protect your data
- An Internet Drive for remote access and file sharing
- Utilities to control your drive lights and drive diagnosis

The FreeAgent Pro software is loaded on your drive. Because the software is configured for a Windows operating system, your drive and the software must be prepared for installation on your Macintosh.

Using the Mac Reformatting Tool

The Mac Reformatting tool automatically prepares the Drive Manager software for installation on your Macintosh,

To use the Mac Reformatting Tool,

Step 1. Connect your drive to your computer.

A **FreeAgent Drive** icon appears on your desktop:



Step 2: Double-click the **FreeAgent Drive** icon.

The **FreeAgent Drive** Finder window opens:

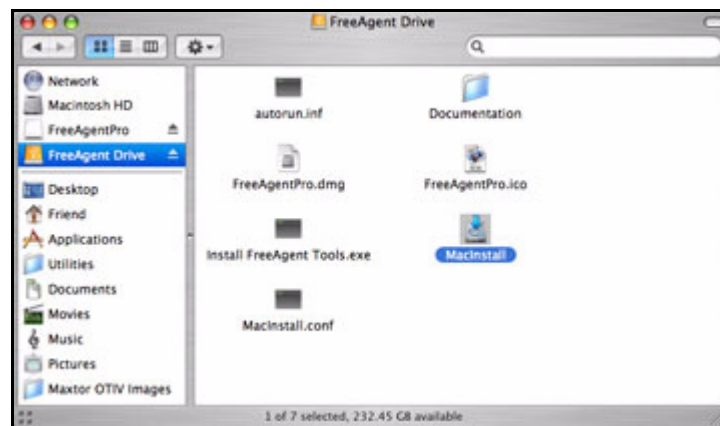


Figure 1: FreeAgent Drive Finder

The **FreeAgent Drive** Finder window contains the Mac Reformatting Tool.

Step 3: Double-click the **MacInstall** icon.

The **Mac Reformatter** window opens:



Figure 2: Mac Reformatter

Step 4: After you've read the description of what the Reformatting tool does,

- (a) Make a copy of any data currently stored on the drive that you want to save.
- (b) Click **Reformat** to reformat the drive for a Macintosh.

The remainder of the software preparation is automatic. Here's what you see:

- The drive is dismounted and reformatted:

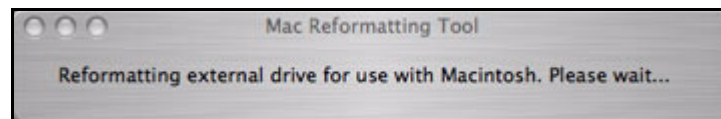


Figure 3: Reformatting In Progress

- When the reformat is complete, the **FreeAgentPro.dmg** file appears on your desktop:



- The FreeAgent Installer **Welcome** window opens:



Figure 4: Welcome

Installing the FreeAgent Software

The FreeAgent Pro software and the Memeo LifeAgent™ software that powers the Backup & Restore are already loaded on your FreeAgent drive and ready to be installed on your computer.

To install the software,

Step 1. In the **Welcome** window, click **Continue**.

The **Read Me** window opens:

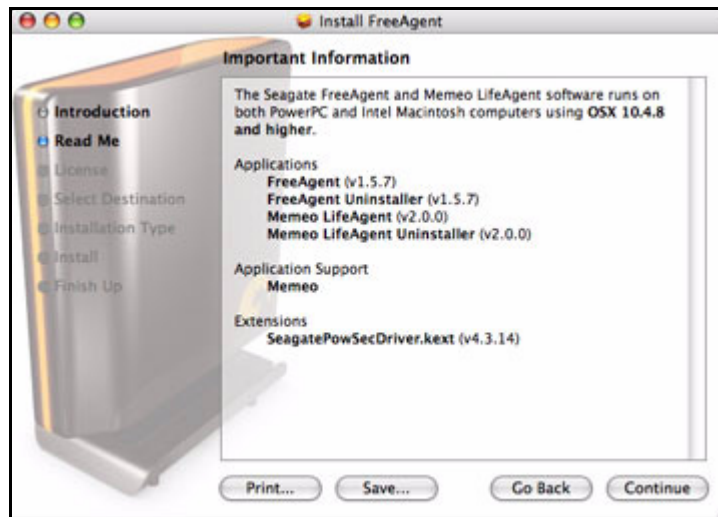


Figure 5: Read Me

Step 2: When you've read the information, click **Continue**.

The **License Agreement** window opens:

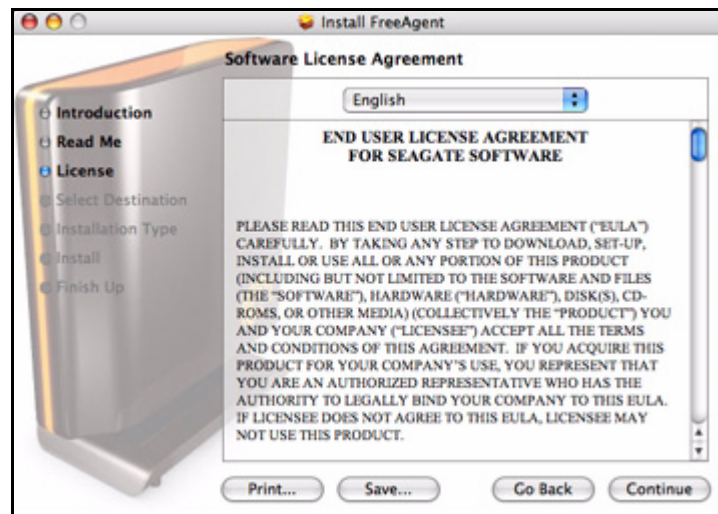


Figure 6: License Agreement

Step 3: Click **Continue** to agree to the terms of the agreement.

A sheet requires your agreement to continue the installation:

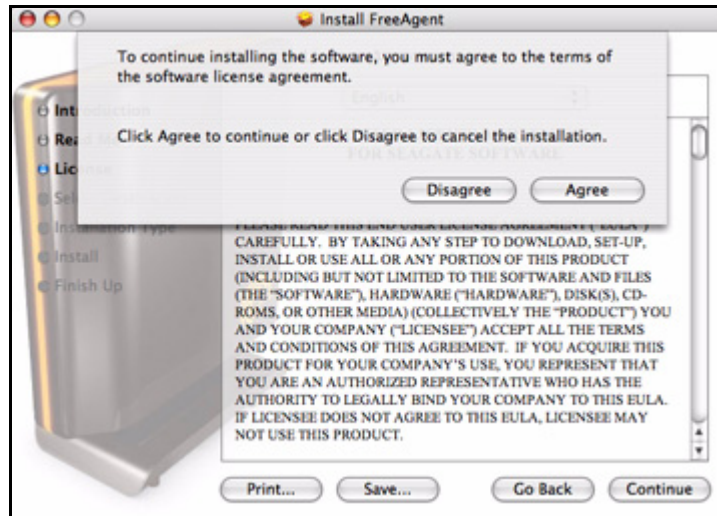


Figure 7: License Agreement Confirmation

Step 4: Click **Agree** in the sheet.

The **Select a Destination** window opens:

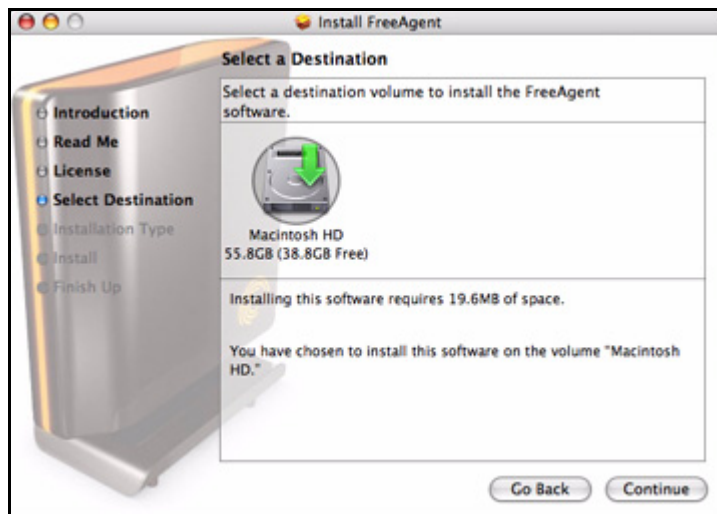


Figure 8: Destination

Step 5: Select your Macintosh hard drive and click **Continue**.

Note: The software can be installed only on the boot volume.

The **Easy Install** window opens:

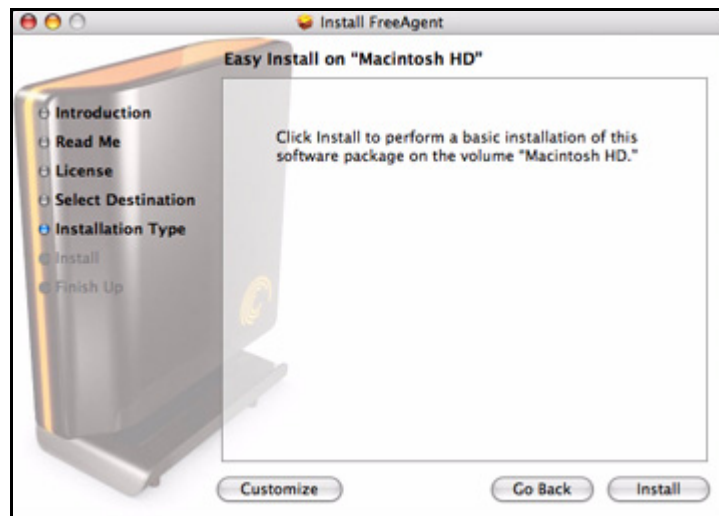


Figure 9: Installation Type

Step 6: Click **Install**.

A sheet warns that you'll have to restart your computer:

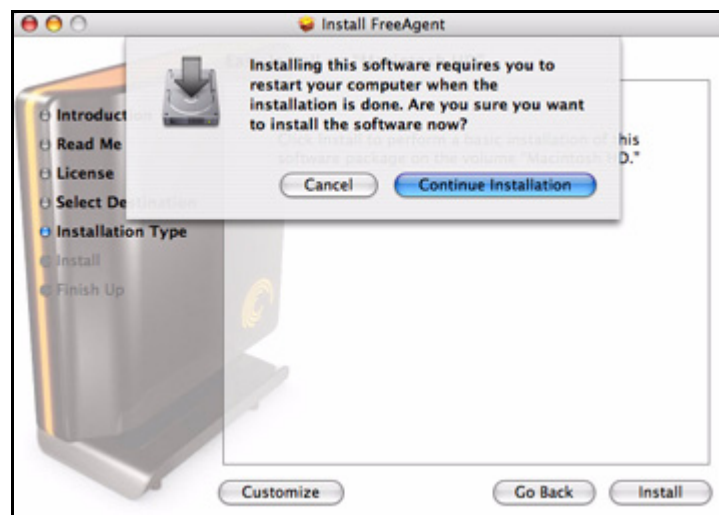


Figure 10: Restart Warning

Step 7: Click **Continue Installation** in the sheet.

A progress bar informs you of the progress of the installation:

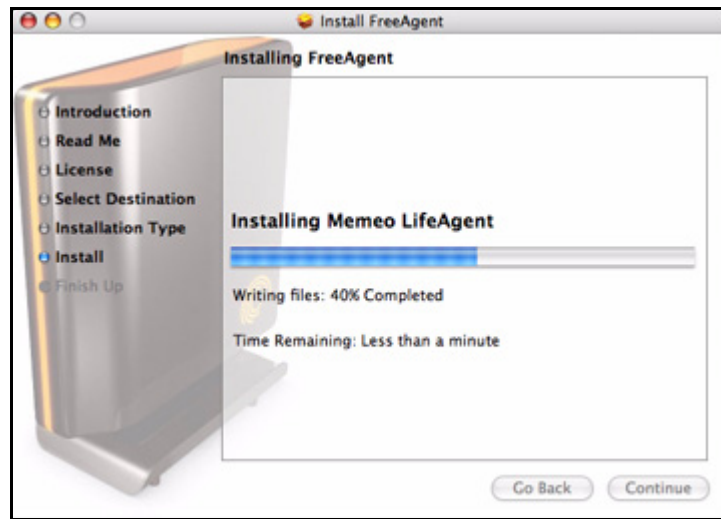


Figure 11: Installing Drive Manager

When the installation is complete, a **Restart** window opens:

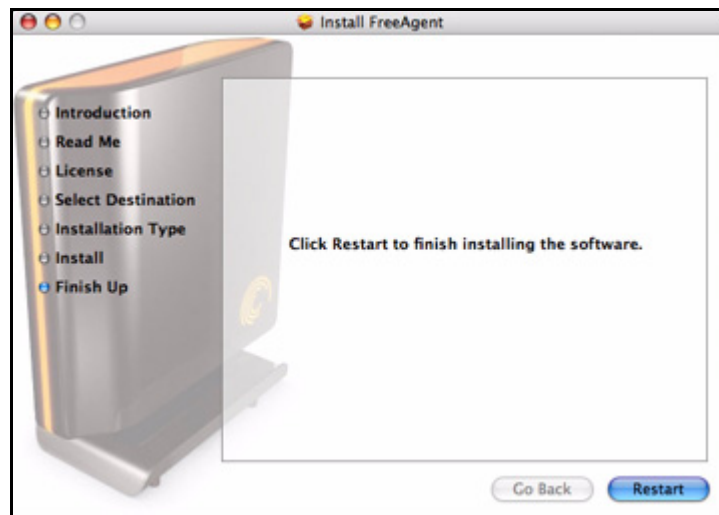


Figure 12: Restart

Step 8: Click **Restart** to restart your computer and complete the installation.

When your computer has restarted, a FreeAgent icon appears on your desktop:



Step 9: Double-click the FreeAgent icon to open the FreeAgent Tools application:

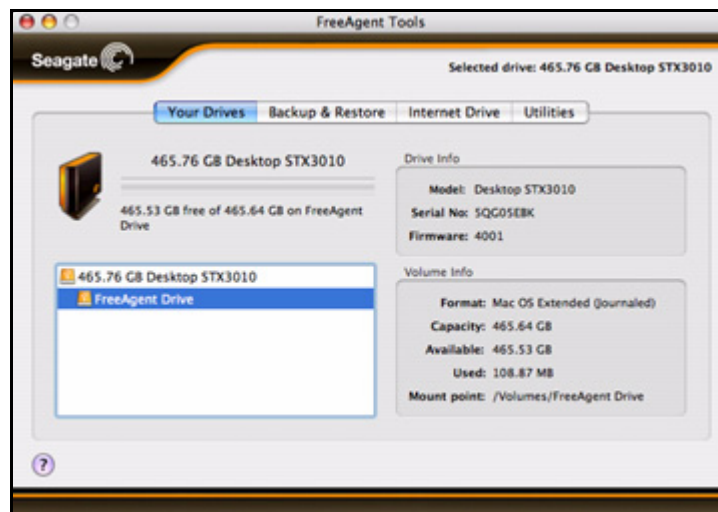


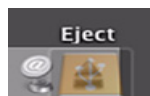
Figure 13: Drive Manager Applications

Safely Ejecting Drives

It's important that you follow the correct procedure to eject your drives from your computer so that data is not lost or corrupted during the process.

To safely eject a drive,

- Step 1.** Click on the desktop icon of the drive to be disconnected and drag it to the Trash icon.
- Step 2:** When the Trash icon changes to an **Eject** icon, release the drive icon with your mouse:



- Step 3:** After the drive icon disappears from your desktop, disconnect the power supply and the USB connection to your drive.

Managing Your Drives

The **Your Drives** view provides a central point from which to manage your FreeAgent™ drives. It displays all FreeAgent devices connected to your computer:

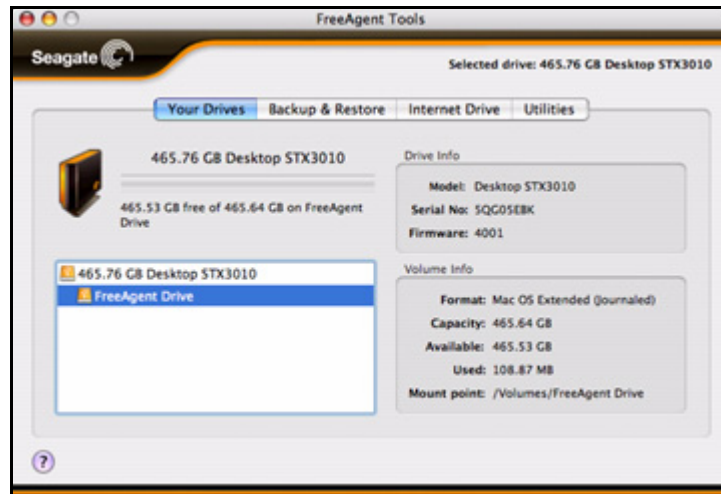


Figure 14: Your Drives

The tabs across the top of the view allow you to access your drive features and manage drive utilities.

Note: External drives are automatically detected and listed in the **Your Drives** list. It can take several seconds for the Drive Manager software to detect your device. If your device doesn't appear, make sure it's properly connected and turned on.

Updating Your Software

The Software Update feature automatically informs you each month of whether your software is up to date. However, you can manually check to see if an update is available or you can turn off the automatic Software Update feature.

Note: You can check manually for software updates or turn off Software Update from any view.

To manually check for updates or turn off Software Update,

Step 1. In the menu bar, go to **FreeAgent > Check for Updates**.

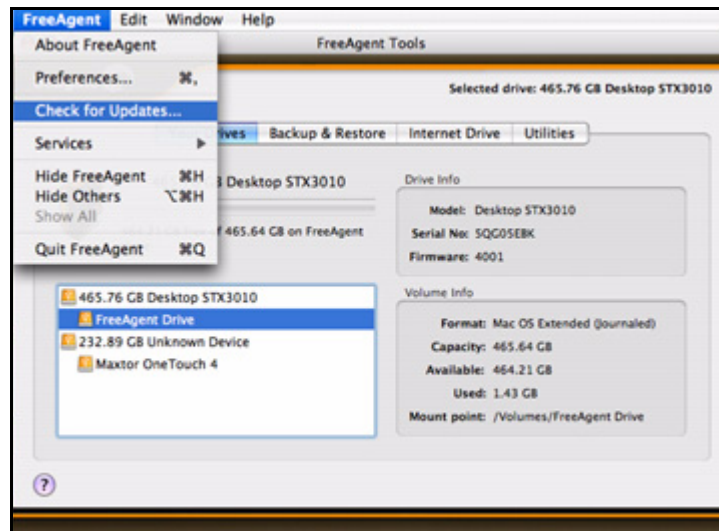


Figure 15: Check for Software Updates

The **Software Update** window opens.

If an update is available, a **Software Update** window allows you to download it:



Figure 16: Software Update Available

Step 2: Click **OK** to download the software update.

A progress bar indicates the status of the download:

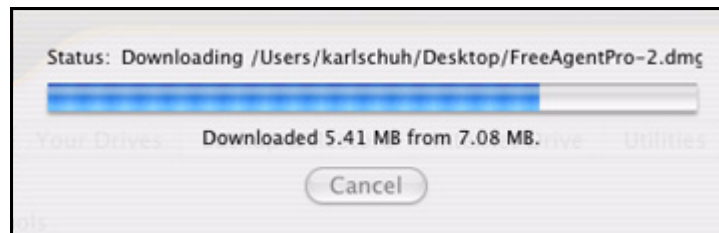


Figure 17: Software Update Progress

When the software update has downloaded, the Install Wizard Welcome window opens.

Step 3: Follow the steps in the Install Wizard to install the update.

If your software is up to date, a **Software Update** window informs you of that:



Figure 18: Software Up To Date

Reading the LED Status Indicators

Your FreeAgent drive has two LED status indicators to keep you informed about the status of the drive:



Figure 19: Drive LEDs

Table 1: LED Activity States

LED Descriptions	State
Perimeter: Flashing rapidly Activity: Off	Drive fault
Perimeter: Shining steadily/bright Activity: Off	Power on; no data activity

Table 1: LED Activity States (Continued)

LED Descriptions	State
Perimeter: Shining steadily/bright Activity: Pulsing slowly	Data activity
Perimeter: Shining steadily/dim Activity: Off	Asleep

Using Backup & Restore

The Backup & Restore feature is powered by the Memeo LifeAgent™ software included with your FreeAgent™ drive. This feature allows you to back up folders on your network, Flash Drives, and iPods; back up over the Internet; and use Shutterfly to share photos over the Internet.

Registering Memeo LifeAgent

You must register your Memeo LifeAgent software before you can use it. To complete the registration, you need the Product Key attached to the *Quick Start Guide* in your FreeAgent drive shipping carton.

Note: An Internet connection is required to register Memeo LifeAgent.

To register your Memeo LifeAgent software,

Step 1: Open the FreeAgent application.

Step 2: Click the **Backup & Restore** tab

The **Backup & Restore** view opens:

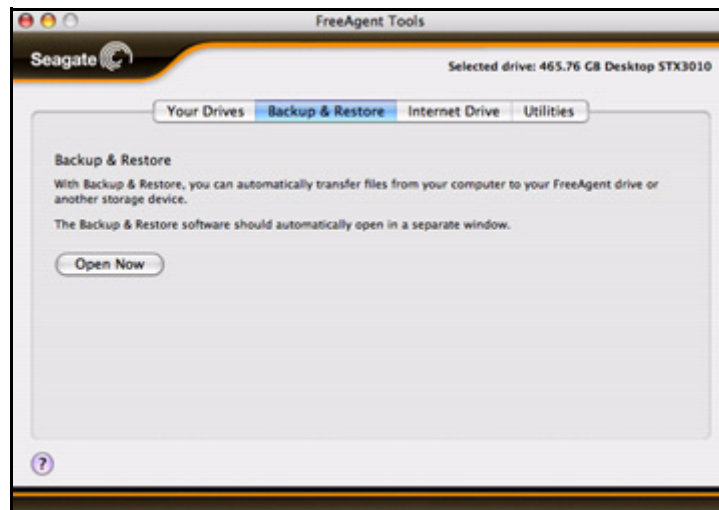


Figure 20: Backup & Restore

Step 3: Click **Open Now** to open the Memeo LifeAgent registration window.

Step 4: Follow the directions provided to register your Memeo LifeAgent software and use it to back up files.

Restoring Files

To restore files backed up with Memeo LifeAgent,

Step 1. Click the **Backup & Restore** tab

The **Backup & Restore** view opens:



Figure 21: *Backup & Restore*

Step 2: Click **Open Now** to open the **Memeo LifeAgent** window.

Step 3: Follow the directions provided to use Memeo LifeAgent to restore backed up files.

Getting Help with Memeo

The FreeAgent Backup & Restore feature is provided by Memeo. For technical help with Memeo procedures and functions, refer to the *Memeo LifeAgent User Guide*.

To access the *Memeo LifeAgent User Guide*,

Step 1. Click the **Backup & Restore** tab

The **Backup & Restore** view opens:

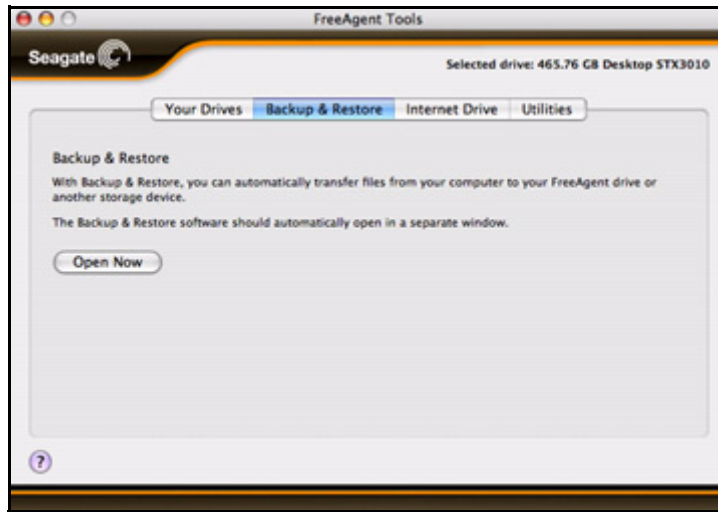


Figure 22: Backup & Restore

Step 2: Click **Open Now** to open the **Memeo LifeAgent** window.

Step 3: In the menu bar, go to **Help > Memeo LifeAgent Help**:

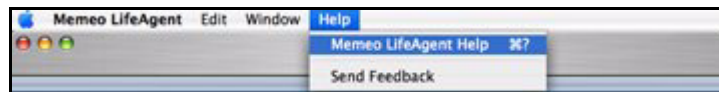


Figure 23: Memeo LifeAgent Help

The *Memeo LifeAgent User Guide* opens in your web browser.

Using the Internet Drive

The Seagate Internet Drive, powered by Memeo, provides password-protected space on Seagate servers so you can access your files from any computer and share them with others.

Signing Up for Memeo

You must sign up for the Seagate Internet Drive using the Product Key attached to the *Quick Start Guide* in your FreeAgent drive shipping carton.

To sign up for and use the Internet Drive,

Step 1. Click the **Internet Drive** tab.

The **Internet Drive** view is displayed:

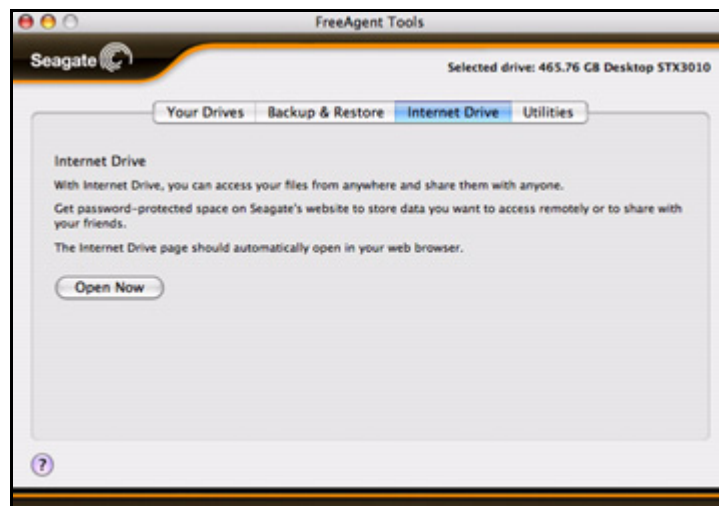


Figure 24: *Internet Drive*

Step 2: Click **Open Now** to open the Seagate Memeo Internet Drive window.

Step 3: Follow the directions provided to sign up for and use the Internet Drive.

Managing Utilities

The **Utilities** view allows you to adjust the lights on your FreeAgent™ drive and to run drive diagnostics.

Adjusting the Drive Lights

The lights on your FreeAgent drive pulse to indicate drive activity and status. You can turn these lights off if you wish.

Step 1. Click the **Utilities** tab.

The **Utilities** view is displayed:

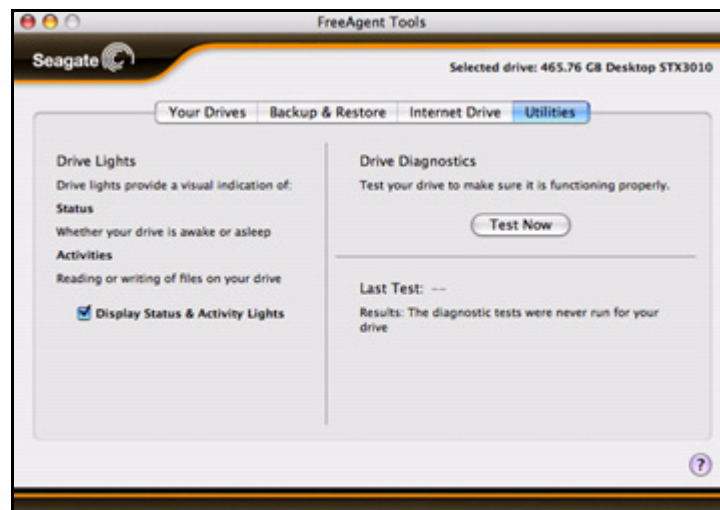


Figure 25: Utilities

Step 2: Use the **Display Status & Activity Lights** checkbox to turn the drive lights on and off.

Running Drive Diagnostics

You should run a diagnostic on your on your FreeAgent drive regularly as part of general maintenance. The diagnostic determines hard disk integrity and can help troubleshoot potential problems with disk surface, partitioning, and drive recognition. The diagnostic utility performs its tests without affecting the data on your drive.

To run a drive diagnostic,

Step 1. Close all open files located on the FreeAgent drive.

Step 2: Click the **Utilities** tab.

The **Utilities** view opens:

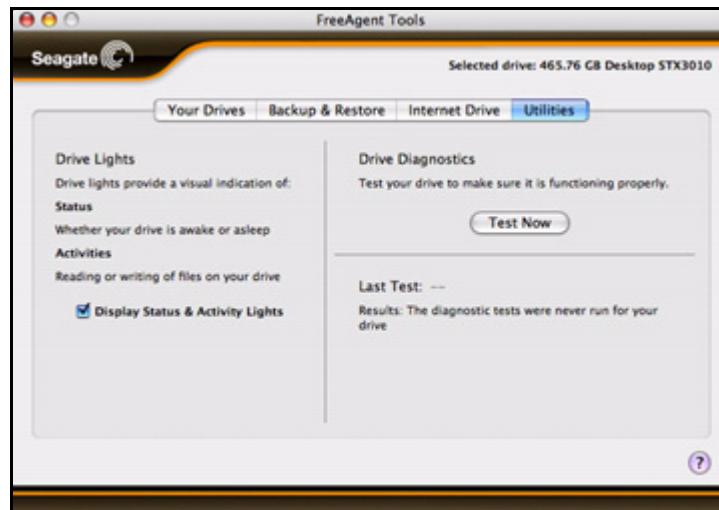


Figure 26: Utilities

Step 3: Click **Test Now**.

A status bar indicates the progress of the diagnostic:

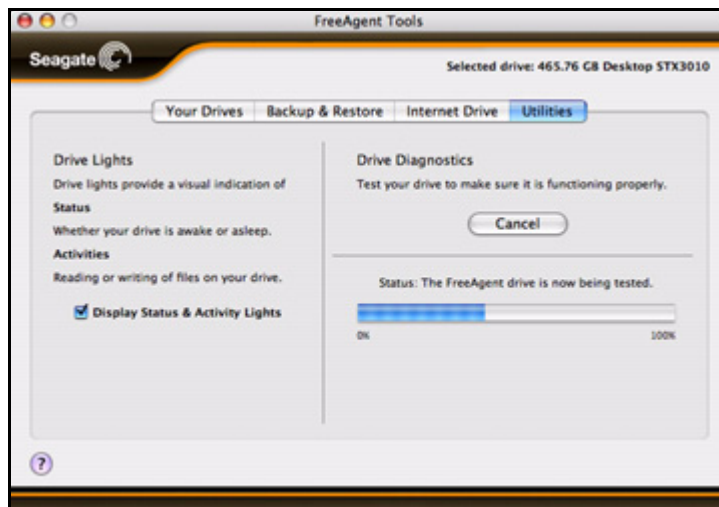


Figure 27: Diagnostic Progress

When the test is complete, the **Utilities** view displays the results:

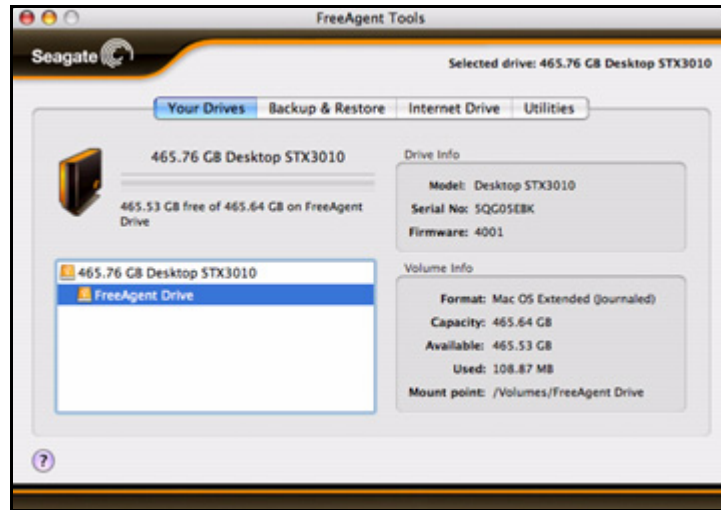


Figure 28: Drive Diagnostic Results

If the drive encounters an error during testing, the diagnostic displays an error code with instructions to contact Seagate for service and support.

Uninstalling the FreeAgent Software

To uninstall the FreeAgent software,

Step 1. Go to **Applications > FreeAgent > FreeAgent Uninstaller** and double-click the Uninstaller icon:

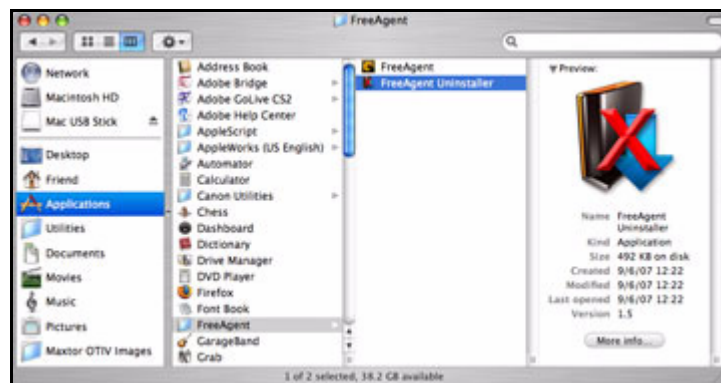


Figure 29: FreeAgent Uninstaller

The FreeAgent Uninstall Welcome window opens:

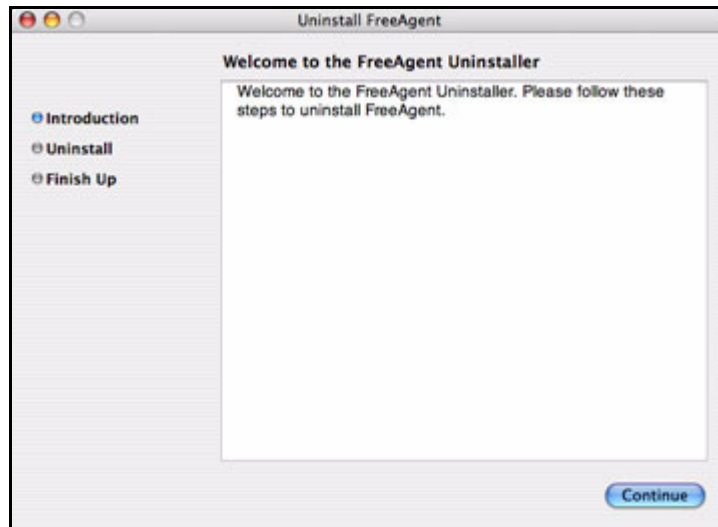


Figure 30: Uninstall Welcome

Step 2: Click **Continue**.

A window asks if you want to save your current Memeo LifeAgent Backup Plans:

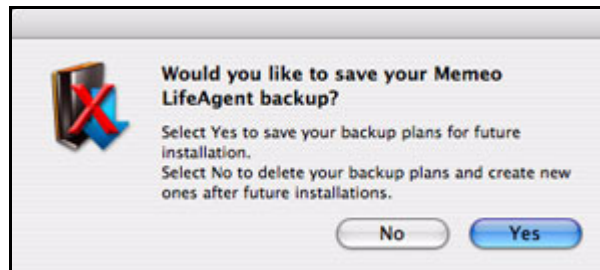


Figure 31: Saving Backup Plans

Step 3: Decide whether to save your current Backup Plans and click the appropriate button.

An Uninstall Successful window informs you when the Uninstall is complete:

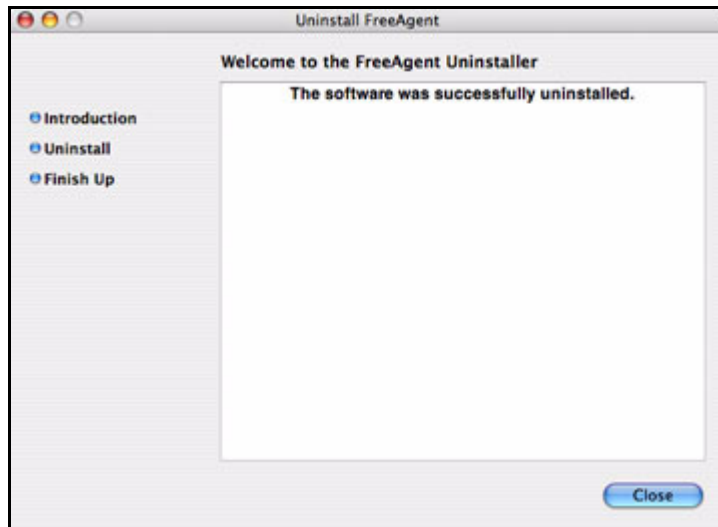


Figure 32: Uninstall Complete

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