

## Promotional Offer Terms & Conditions

### Offer

- With purchase of a qualifying Lyve Cloud 12-month service plan, eligible customers currently using Acronis's products or services receive 3 additional months of Lyve services free of charge.
- Application of benefit is based on the rate plan-type specified in the Lyve order form. For example, for rate plans paid monthly, the Lyve Cloud subscription term will be extended from 12 months to 15 months, the first 3 months of which will be billed free of charge. For the up-front paid "Reserve Capacity" plan, the subscription term will be extended from 12 to 15 months, and the equivalent percentage discount will be applied on the invoice (e.g., 3 months free on 15 month term is equivalent to 20% service discount).

### Program Terms & Restrictions

- Offer Period: Must complete purchase between November 1, 2025 through June 30, 2026.
- Lyve services and evaluations are governed by the Lyve terms and conditions at <https://www.seagate.com/legal/lyve/>.
- Eligibility limited to business customers who are: (a) end users, resellers, or Solution Providers purchasing Lyve Services directly from Seagate; or (b) end users who purchase Lyve services from authorized distributors, resellers, or Solution Providers of Lyve Services; and (c) located in the United States, United Kingdom, Germany, France, Netherlands, Sweden, Japan or Singapore.
- End user of the Lyve Services must be a currently-contracted customer of the Acronis Technology Alliance Partner service.
- All individuals participating must be at least 18 years old or the minimum age of majority required in their jurisdiction to form a binding contract.
- Promotional offer requests are subject to review and approval by Seagate. Seagate may require proof that the purchase is for a current end user customer of Acronis Technology Alliance Partner service.
- Participant must purchase a Lyve Cloud Reserve Capacity or Monthly plan with a contractual monthly minimum of 25TB or higher capacity and a minimum contract term of 12 months.
- The additional 3 months of Lyve Services provided free of charge ("Offer Benefit"), whether applied as an up-front or monthly discount, is available only on the initial Lyve subscription term; no roll over permitted.
- Certain restrictions apply to the Infrequent Access Tier. See Lyve Cloud Service Terms at <https://www.seagate.com/legal/lyve/services-terms/#lyve-cloud-object-storage> for details.
- VAT validation is required upon the earlier of set up as or conversion to a paid service account, for customers located in the United Kingdom and European Union. Some countries may not be eligible for direct commercial transaction with Seagate. See eligible country is <https://www.seagate.com/legal/lyve/services-terms/#additional-terms-eligible-countries>.

### Redemption Procedure

- To participate, customer must accurately complete and submit the Offer request form according to the instructions provided. Seagate may reach out to validate information and eligibility before applying Offer Benefit.
- Seagate reviews completed Offer request form and either approves or rejects participation (e.g. based on eligibility criteria).
- Participant may receive either a formal quote that includes the promotional discounts or a Seagate provided promotion code to apply to eligible orders at check out from the self-serve ordering portal at [lyve.seagate.com](https://lyve.seagate.com).
- Participant accepts Seagate provided Lyve Services quote, or submits Lyve Services order with promo code at [lyve.seagate.com](https://lyve.seagate.com).
- Orders submitted at Lyve portal are subject to Seagate review, validation, and acceptance.
- Participant can view promotional benefits/pricing on the service invoice. Benefits may be provided as temporary monthly discount, or as one-time up-front service discount applied to the full subscription term. Specific details are provided on the Seagate issued quotation or final Seagate approved Order.

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### Additional Terms

- Offer not transferrable. Seagate reserves the right to modify or cancel the offer (or substitute incentives or benefits with items of similar value). If participant violates any of the offer terms, the offer will be invalid. Seagate may seek damages or other remedies against, any participant that or business entity compromises the integrity or the legitimate operation of this offer. By participating in the offer, participants consent to Seagate's collection, use, and disclosure of personal information as required to administer the promotion, and as further described at <https://www.seagate.com/legal/privacy/privacy-policy/>. Except where prohibited by local law, by participating, entrant agrees that Seagate, Acronis, and their respective parents, affiliates, subsidiaries and advertising and promotion agencies and all of their respective officers, directors, employees, representatives and agents (collectively, "Released Parties") will have no liability for, and shall be held harmless by participant against, any claims or liability for any losses, damages, or harm of any kind (including loss or value of data) resulting directly or indirectly from participation in this offer or the use of promotion benefits or incentives. All applicable laws and regulations apply. Void where prohibited. The governing laws stated in the Lyve Terms apply to this offer. Sponsor is Seagate Technology LLC. Participants agree to be bound by these Promotional Offer Terms and Conditions and the decisions of Seagate, which are binding and final on all matters relating to this Offer. This Offer is in no way sponsored, endorsed or administered by Acronis.