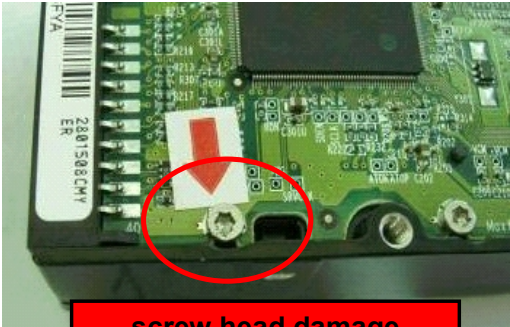# Seagate Technology RMA Visual and Mechanical Inspection (VMI) Criteria
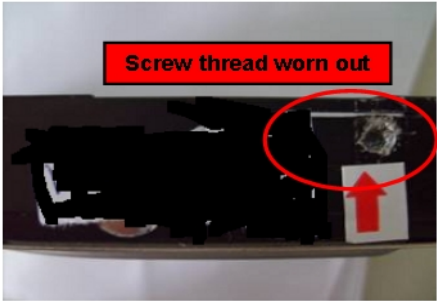
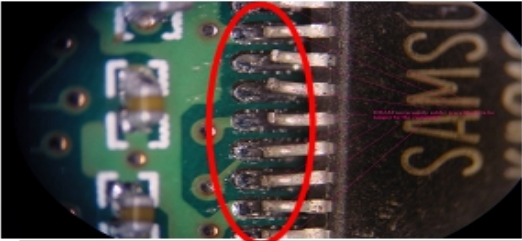REJECT – Multiple hard drives packed improperly

Accepted – Multiple hard drives packed
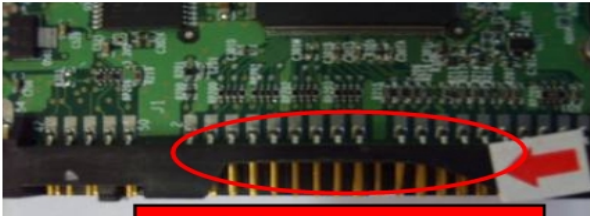
screw head damage
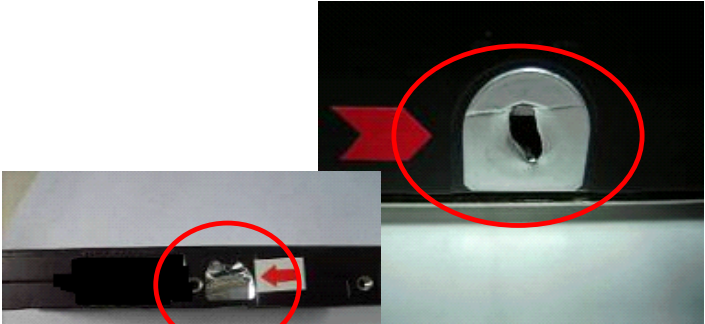
Screw thread worn out

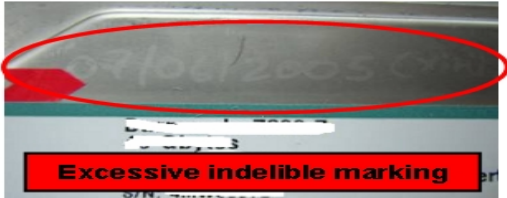evidence of soldered

Missing component

cracked portion of connector

Severely burned PCBA

Samples of damaged seals

Excessive indelible marking

Sample of missing power pins