



# Ultra Compact SSD User Manual

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# Contents

<b>1</b>	<b>Welcome</b>	<b>4</b>
	Box content	4
	Minimum system requirements	4
	• Operating system	4
	• Minimum free disk space	4
<b>2</b>	<b>Getting Started</b>	<b>5</b>
	Ultra Compact SSD performance	5
	Connect Ultra Compact SSD	5
	Set up Ultra Compact SSD	6
	• Start here	6
	• Register your device	7
	• Download Toolkit	7
	• Install Toolkit	7
	Use protective case	8
	Use lanyard	9
<b>3</b>	<b>Use Toolkit to Set Up Backups and More</b>	<b>11</b>
	Start a backup plan (Windows only)	11
	Create mirror folders	11
<b>4</b>	<b>Works with iPad USB-C</b>	<b>12</b>
<b>5</b>	<b>Safely Remove Device From Your Computer</b>	<b>13</b>
	Windows	13
	Mac	13
	• Eject via Finder window	13
	• Eject via Desktop	13
<b>6</b>	<b>Optional Formatting</b>	<b>15</b>
	Choosing a file system format	15
	• Compatibility with both Windows and Macs	15
	• Optimized performance for Windows	15
	• Optimized performance for macOS	15
	• Learn more	16
	Formatting instructions	16
<b>7</b>	<b>Frequently Asked Questions</b>	<b>17</b>
	All users	17

- Problem: My file transfers are too slow ..... 17
- Problem: I must use a USB hub for my USB devices ..... 17
- Problem: I'm receiving file transfer error messages ..... 17
- Windows ..... 18
- Problem: The drive icon doesn't appear in Computer ..... 18
- Mac ..... 18
- Problem: The drive icon does not appear on my desktop ..... 18
- Problem: I want to use Ultra Compact SSD with Time Machine..... 19

**8 Regulatory Compliance ..... 20**

FCC DECLARATION OF CONFORMANCE ..... 20

- CLASS B ..... 20

For Australian Customers Only ..... 20

VCCI-B ..... 21

China RoHS ..... 21

Taiwan RoHS ..... 22

# Welcome

For common questions and answers about your drive, see [Frequently Asked Questions](#) or visit [Seagate customer support](#).

## Box content

- Seagate Ultra Compact SSD
- Protective case and cap
- Lanyard
- Quick start guide

## Minimum system requirements

### Operating system

Go to [Operating System Requirements for Seagate Hardware & Software](#)

### Minimum free disk space

600MB recommended.

# Getting Started

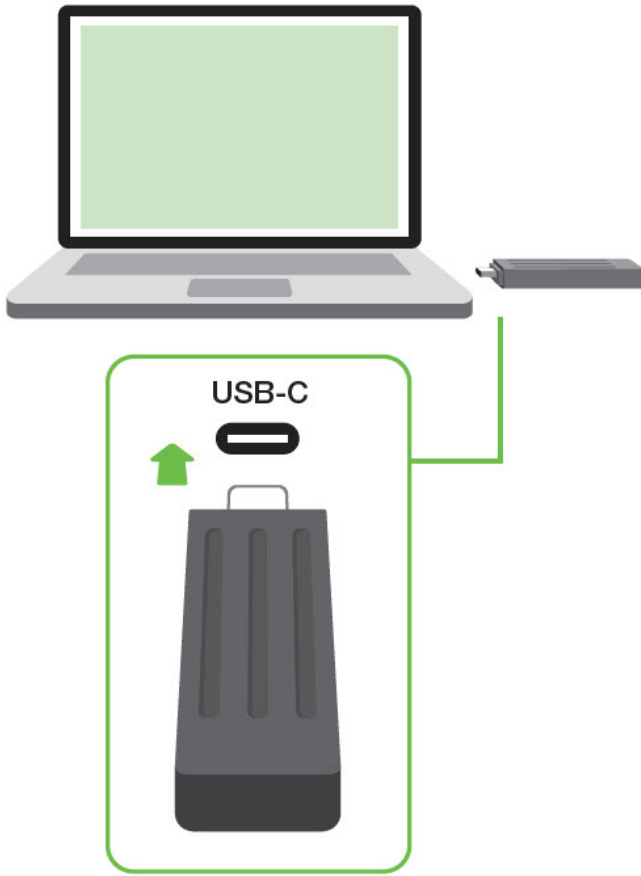
## Ultra Compact SSD performance

You can connect Ultra Compact SSD to a USB-C port on your computer, but transfer rates vary:

Port	Transfer rates
Thunderbolt 5	up to 80Gbps
USB 80Gbps (USB4v2)	up to 80Gbps
Thunderbolt 4	up to 40Gbps
Thunderbolt 3	up to 40Gbps
USB 40Gbps (USB4)	up to 40Gbps
USB 20Gbps (USB 3.2 Gen 2x2)	up to 20Gbps
USB 10Gbps (USB 3.2 Gen 2)	up to 10Gbps
USB 5Gbps (USB 3.2 Gen 1)	up to 5Gbps

## Connect Ultra Compact SSD

1. Remove the protective cap from the USB-C connector on Ultra Compact SSD.
2. Plug Ultra Compact SSD into a USB-C port on your computer.



## Set up Ultra Compact SSD

The setup process lets you:

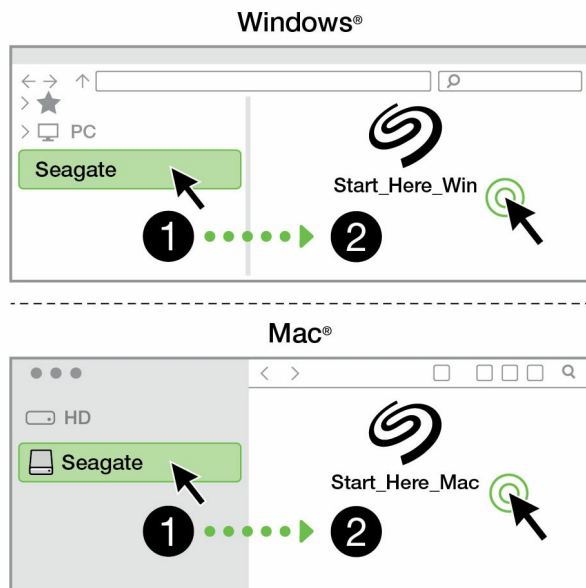
Register Seagate Ultra Compact SSD	Get the most from your drive with easy access to information and support.	<a href="http://www.seagate.com/register">www.seagate.com/register</a>
Install Toolkit	Manage mirror folders, backup plans (Windows only), and more.	<a href="http://www.seagate.com/toolkit">www.seagate.com/toolkit</a>



Your computer must be connected to the internet to register your device and install Toolkit.

### Start here

Using a file manager such as Finder or File Explorer, open Ultra Compact SSD and launch **Start Here Mac** or **Start Here Win**.



**i** If your drive no longer has a Start Here icon, you can [register your device on seagate.com](https://www.seagate.com). Toolkit can be downloaded from the [Toolkit support page](#).

## Register your device

Enter your information and select **Register**.

Register

Jane

Doe

jdoe@example.com

I have read and agree to...

- Terms and Conditions
- Privacy Statement
- Optional Offers

Register

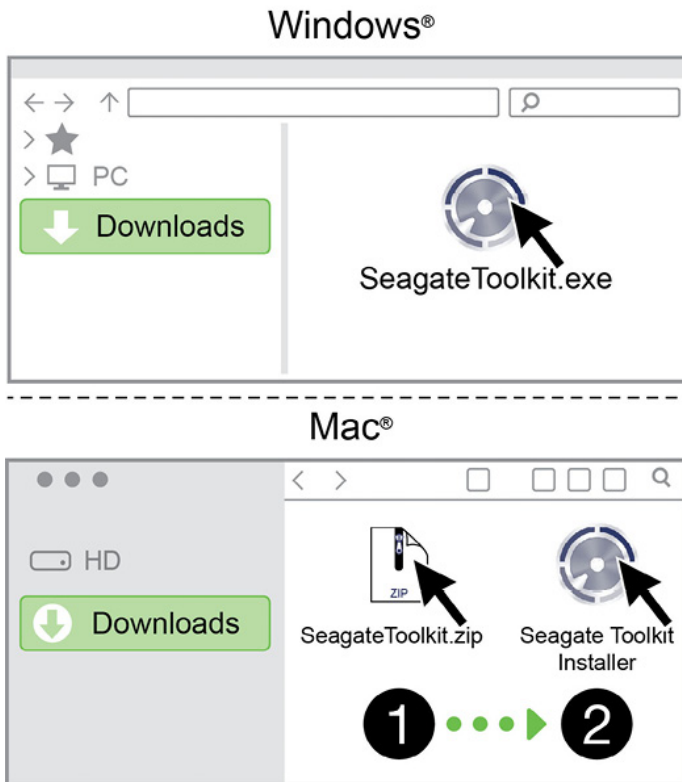
## Download Toolkit

Select the **Download** button.

## Install Toolkit

Using a file manager such as Finder or File Explorer, go to the folder where you receive downloads.

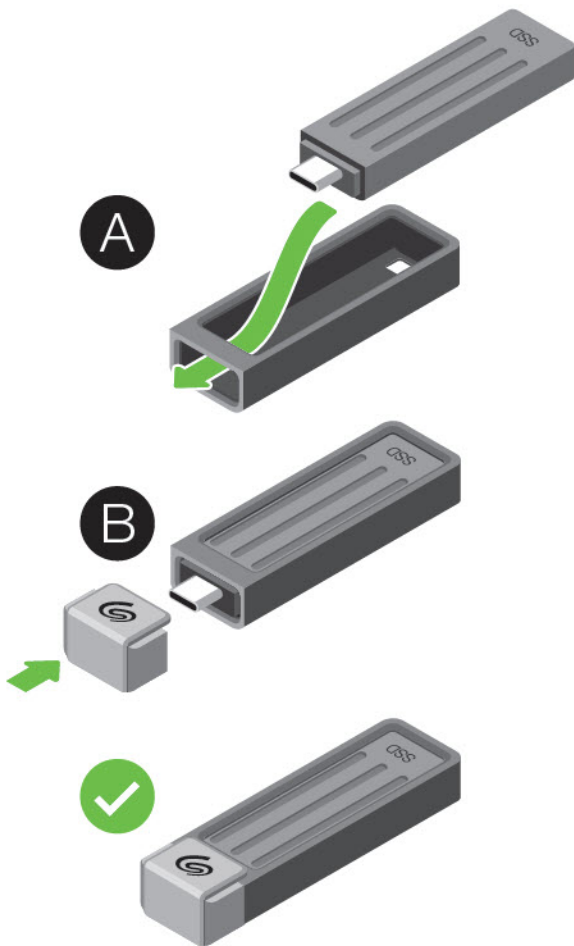
- **Windows**—Select the SeagateToolkit.exe file to launch the application.
- **Mac**—Open the SeagateToolkit.zip file and select the Seagate Toolkit Installer to launch the application.



## Use protective case

- A. Push Ultra Compact SSD's connector into the top of the protective case and slide the connector through the opening at the end. Pull the rest of case over the back of the device.
- B. Place the protective cap over the connector.

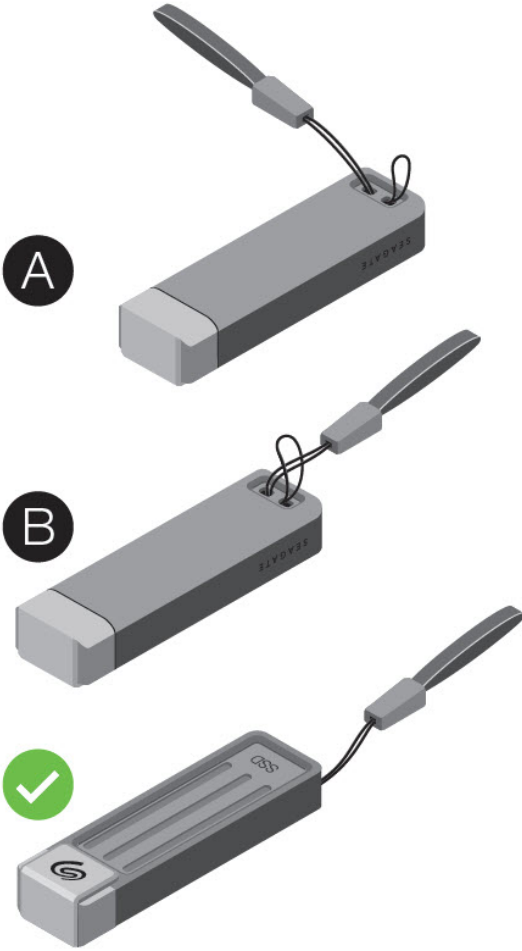




To remove the protective case, pull the case away from the back of Ultra Compact SSD and slide the device out.

## Use lanyard

- A. Turn Ultra Compact SSD over and thread the string loop through the two openings.
- B. Thread the lanyard strap through the string loop.



To remove the lanyard, reverse the steps above.

# Use Toolkit to Set Up Backups and More

Toolkit provides useful tools that let you easily create and manage mirror folders, backup plans, and more.

## Start a backup plan (Windows only)

Create a plan customized for the content, storage device, and schedule of your choosing.

- [Click here](#) for details on setting up a backup plan.

## Create mirror folders

Create a mirror folder on your PC or Mac that is synced to your storage device. Whenever you add, edit, or delete files in one folder, Toolkit automatically updates the other mirror folder with your changes.

- [Click here](#) for details on creating a mirror folder.

# Works with iPad USB-C

Your Seagate storage devices can be used with iPads. This is a great option for moving files between computers, cloud services, and external storage. The iPad is also a perfect mobile editing station for importing media to more advanced imaging and video apps.

See [External Storage and iPadOS](#) for details on the following:

- Connecting Storage to Compatible iPads
- Available Actions
- Selecting Multiple Items
- Accessing Storage Devices in an App
- Supported External Storage Devices and USB Hubs
- External Storage Performance on iPad Versus a Computer
- Thunderbolt Storage Devices
- Battery Use
- Ejecting
- Storage Formats
- Password Protection
- Toolkit and First Use Connections

# Safely Remove Device From Your Computer

Always eject a storage drive from your computer before physically disconnecting it. Your computer must perform filing and housekeeping operations on the drive before it is removed. If you unplug the drive without using the operating system's software, your files can become corrupt or damaged.

## Windows

Use the Safely Remove tool to eject a device.

1. To view the devices you can eject, select the Safely Remove Hardware icon in your Windows System Tray.
2. If you don't see the Safely Remove Hardware icon, select the Show hidden icons arrow in the system tray to display all icons in the notification area.
3. In the list of devices, choose the device you want to eject. Windows displays a notification when it is safe to remove the device.
4. Disconnect the device from the computer.

## Mac

There are several ways you can eject your device from a Mac. See below for two options.

### Eject via Finder window

1. Open a Finder window.
2. On the sidebar, go to Devices and locate the drive you want to eject. Select the Eject icon to the right of the drive name.
3. Once the device disappears from the sidebar or the Finder window closes, you can disconnect the interface cable from your Mac.

### Eject via Desktop

1. Select the desktop icon for your device and drag it to the Trash.
2. When the device icon is no longer visible on your desktop, you can physically disconnect the device from your Mac.



# Optional Formatting

Your device is preformatted exFAT (Extended File Allocation Table) for compatibility with both Mac and Windows computers.

## Choosing a file system format

When choosing a file system format, consider whether **compatibility** or **performance** is more important in your everyday use of the drive.

- **Compatibility**—You need a cross-platform format because you connect your drive to both PCs and Macs.
- **Performance**—You connect your drive with only one type of computer, so you can optimize file copy performance by formatting the drive in the native file system for your computer operating system.

## Compatibility with both Windows and Macs

exFAT is a lightweight file system compatible with all versions of Windows and modern versions of macOS. If you use your drive with both PCs and Macs, format your drive in exFAT. While exFAT offers cross-platform access to both computers, keep in mind the following:

- exFAT is not compatible or recommended for built-in backup utilities such as File History (Windows) and Time Machine (macOS). If you want to use one of these backup utilities, you should format the drive in the native file system for the computer running the utility.
- exFAT is not a journaled file system, which means it can be more susceptible to data corruption when errors occur or the drive is not disconnected properly from the computer.

## Optimized performance for Windows

NTFS (New Technology File System) is a proprietary journaling file system for Windows. macOS can read NTFS volumes, but it can't natively write to them. This means your Mac can copy files from an NTFS-formatted drive, but it can't add files to or remove files from the drive. If you need more versatility than this one-way transfer with Macs, consider exFAT.

## Optimized performance for macOS

Apple offers two proprietary file systems.

APFS (Apple File System) is an Apple file system optimized for solid state drives (SSDs) and flash-based storage systems, though it also works with hard disk drives (HDDs). It was first introduced with the

release of macOS High Sierra (version 10.13). APFS can only be read by Macs running High Sierra or later.

When choosing between Apple file systems, consider the following:

- Windows cannot natively read or write to APFS or HFS+ volumes. If you need cross-platform compatibility, you should format the drive in exFAT.
- If you intend to use your drive with Time Machine:
  - The default format for macOS Big Sur (version 11) and later is APFS.
  - The default format for macOS Catalina (version 10.15) and earlier is HFS+.
- If you intend to use your drive to move files between Macs running older OS versions, consider formatting your drive in HFS+ rather than APFS.
- macOS file systems and Android: Formatting your drive for macOS may not be supported with connections to Android mobile devices.

## Learn more

For additional considerations when choosing a file system format, see [File System Format Comparisons](#).

## Formatting instructions

For instructions on formatting your drive, see [How to format your drive](#)



# Frequently Asked Questions

For help setting up and using your Seagate drive, review the frequently asked questions below. For additional support resources, go to [Seagate customer support](#).

## All users

### Problem: My file transfers are too slow

Q: What type of USB-C port is the device connected to?

A: Device performance is limited by the port's speed. See the following knowledge base article [How fast should an external drive be?](#)

Q: Are there other USB devices connected to the same port or hub?

A: Disconnect other USB devices and see if the drive's performance improves.

### Problem: I must use a USB hub for my USB devices

Q: Can I use my drive with a USB hub?

A: Yes, the drive can be connected to a USB hub. If you use a hub and encounter detection problems, slower than normal transfer rates, random disconnection from your computer or other unusual issues, try connecting the drive directly to the computer's USB-C port.

Some USB hubs are less than efficient with power management, which can be problematic for connected devices. In such a case, consider trying a powered USB hub that includes a power cable.

### Problem: I'm receiving file transfer error messages

Q: Did you get an "Error -50" message while copying to a FAT32 volume?

A: When copying files or folders from a computer to a FAT32 volume, certain characters in the names cannot be copied. These characters include, but are not limited to: ? < > / \ :

Check your files and folders to ensure that these characters are not in the names.

If this is a recurring problem or you cannot find files with incompatible characters, consider reformatting the drive to NTFS (Windows users) or either APFS or HFS+ (Mac users). See [Optional Formatting](#).

## Windows

### Problem: The drive icon doesn't appear in Computer

Q: Is the drive listed in Device Manager?

A: All drives appear in at least one place in Device Manager.

Type Device Manager in Search to launch it. Look in the Disk Drives section and, if necessary, click the Plus (+) icon to view the full list of devices. If you're uncertain that your drive is listed, safely unplug it and then reconnect it. The entry that changes is your drive.

Q: Is your drive listed next to an unusual icon?

A: Windows Device Manager usually provides information about failures with peripherals. While the Device Manager can assist with troubleshooting most problems, it may not display the exact cause or provide a precise solution.

An unusual icon next to the drive can reveal a problem. For example, instead of the normal icon based on the type of device, it has an exclamation point, question mark, or an X. Right click this icon and then choose **Properties**. The **General** tab provides a potential reason why the device is not working as expected.

## Mac

### Problem: The drive icon does not appear on my desktop

Q: Is your Finder configured to hide drives on the desktop?

A: Go to Finder and then check **Preferences | General tab | Show these items on the desktop** Confirm that **Hard Disks** is selected.

Q: Is your drive mounting in the operating system?

A: Open Disk Utility at **Go | Utilities | Disk Utility**. If the drive is listed in the left-hand column, check your Finder preferences to see why it is not displayed on the desktop (review the question above).

Q: Does your computer's configuration meet the minimum system requirements for use with this drive?

A: Go to the following link for a list of supported operating systems [www.seagate.com/os](http://www.seagate.com/os)

Q: Did you follow the correct installation steps for your operating system?

A: Review the installation steps in [Getting Started](#).

## **Problem: I want to use Ultra Compact SSD with Time Machine.**

Q: Can I use Ultra Compact SSD with Time Machine?

A: Yes. The drive is preformatted exFAT for use with both PC and Mac. For Time Machine, it must be reformatted to Mac. Reformatting will delete all data previously stored on the drive. Go to [www.seagate.com/time-machine](http://www.seagate.com/time-machine) for more details.

# Regulatory Compliance

Equipment Name	External Storage Device
Regulatory Model Number	SRDK001

## FCC DECLARATION OF CONFORMANCE

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

### CLASS B

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

**CAUTION:** Any changes or modifications made to this equipment may void the user's authority to operate this equipment.

## For Australian Customers Only

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably

foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Revision - July 1, 2020

## VCCI-B

この装置は、クラスB機器です。この装置は、住宅環境で使用することを目的としていますが、この装置がラジオやテレビジョン受信機に近接して使用されると、受信障害を引き起こすことがあります。取扱説明書に従って正しい取り扱いをして下さい。VCCI-B

## China RoHS



China RoHS 2 refers to the Ministry of Industry and Information Technology Order No. 32, effective July 1, 2016, titled Management Methods for the Restriction of the Use of Hazardous Substances in Electrical and Electronic Products. To comply with China RoHS 2, we determined this product's Environmental Protection Use Period (EPUP) to be 20 years in accordance with the Marking for the Restricted Use of Hazardous Substances in Electronic and Electrical Products, SJT 11364-2014.

中国 RoHS 2 是指 2016 年 7 月 1 日起施行的工业和信息化部令第 32 号“电力电子产品限制使用有害物质管理办法”。为了符合中国 RoHS 2 的要求，我们根据“电子电气产品有害物质限制使用标识”(SJT 11364-2014) 确定本产品的环保使用期 (EPUP) 为 20 年。

部件名称 Part Name	有害物质 Hazardous Substances					
	铅 (Pb)	汞 (Hg)	镉 (Cd)	六价铬 (Cr <sup>+6</sup> )	多溴联苯 (PBB)	多溴二苯醚 (PBDE)
固态驱动器 SSD	X	○	○	○	○	○
外接硬盘印刷电路板 Bridge PCBA	X	○	○	○	○	○
电源(如果提供) Power Supply (if provided)	X	○	○	○	○	○
接口电缆(如果提供) Interface cable (if provided)	X	○	○	○	○	○
其他外壳组件 Other enclosure components	○	○	○	○	○	○

本表格依据 SJ/T 11364 的规定编制。  
This table is prepared in accordance with the provisions of SJ/T 11364-2014

○: 表示该有害物质在该部件所有均质材料中的含量均在 GB/T 26572 规定的限量要求以下。  
○: Indicates that the hazardous substance contained in all of the homogeneous materials for this part is below the limit requirement of GB/T26572.

X: 表示该有害物质至少在该部件的某一均质材料中的含量超出 GB/T 26572 规定的限量要求。  
X: Indicates that the hazardous substance contained in at least one of the homogeneous materials used for this part is above the limit requirement of GB/T26572.

## Taiwan RoHS

Taiwan RoHS refers to the Taiwan Bureau of Standards, Metrology and Inspection's (BSMI's) requirements in standard CNS 15663, Guidance to reduction of the restricted chemical substances in electrical and electronic equipment. Beginning on January 1, 2018, Seagate products must comply with the "Marking of presence" requirements in Section 5 of CNS 15663. This product is Taiwan RoHS compliant. The following table meets the Section 5 "Marking of presence" requirements.

台灣RoHS是指台灣標準局計量檢驗局(BSMI)對標準CNS15663要求的減排電子電氣設備限用化學物質指引。從2018年1月1日起, Seagate產品必須符合CNS15663第5節「含有標示」要求。本產品符合台灣RoHS。下表符合第5節「含有標示」要求。

設備名稱：外接式儲存裝置，型號：SRDK001  
 Equipment Name: External Storage Device, Model: SRDK001

單元 Unit	限用物質及其化學符號 Restricted Substance and its chemical symbol					
	鉛 Lead (Pb)	汞 Mercury (Hg)	鎘 Cadmium (Cd)	六價鉻 Hexavalent chromium (Cr <sup>+6</sup> )	多溴聯苯 Polybrominated biphenyls (PBB)	多溴二苯醚 Polybrominated diphenyl ethers (PBDE)
固態驅動器 SSD	—	○	○	○	○	○
外接硬盤印刷電路板 Bridge PCBA	—	○	○	○	○	○
電源 (如果提供) Power Supply (if provided)	—	○	○	○	○	○
傳輸線材 (如果提供) Interface cable (if provided)	—	○	○	○	○	○
其他外殼組件 Other enclosure components	○	○	○	○	○	○

備考1. “超出0.1 wt %”及“超出0.01 wt %”係指限用物質之百分比含量超出百分比含量基準值。  
 Note 1: “Exceeding 0.1 wt %” and “exceeding 0.01 wt %” indicate that the percentage content of the restricted substance exceeds the reference percentage value of presence condition.

備考2. “○”係指該項限用物質之百分比含量未超出百分比含量基準值。  
 Note 2: “○” indicates that the percentage content of the restricted substance does not exceed the percentage of reference value of presence.

備考3. “—”係指該項限用物質為排除項目。  
 Note 3: The “—” indicates that the restricted substance corresponds to the exemption.

額定電壓/額定電流: 5VDC === 1.5A

操作溫度: 5 - 40 °C

<p>本設備勿置於潮濕處。                  請將產品置於手冊規定的環境使用溫度，以避免過熱。                  連接至電源前，請先檢查電壓。</p>	<p>當設備不用時，請將所有電源線拔除，避免電壓不穩而造成傷害。                  勿將任何液體濺入設備中，避免線路短路。                  請勿自行調整或修理已通電的設備，以確保您的安全。</p>
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