Shared Storage Plus+
Macintosh User’s Guide
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Thank you for selecting the Maxtor Shared Storage Plus drive. Connecting this storage solution to your network in a home or small office is a simple and economical way for users to share and backup files. Your new Maxtor Shared Storage Plus drive offers a winning combination of capacity, simplicity of use and helpful software features that automate configuration, privacy and more. The simple installation allows you to start using your drive as quickly as possible. You can also change settings on your drive at any time, and manage user access through Safari or other web browsers.

**Shared Storage Plus Features**

Instantly add storage to your network, back up files across every compatible Macintosh on your network, and stream music, videos and photos from your drive to your home entertainment system.

**Simple Installation and Setup**

- Automatically configure the drive to your network
- Manage the drive using our simple user interface
- Connect and share additional hard drives using the drive’s 2 USB ports

**Instant Shared Storage**

- Easily store and share access to files, photos, music and videos
- Organize files automatically using Drag and Sort™
- Give users full access to public folders, while keeping others private

**Back up what Matters Most**

- Protect data on all of your networked Macs using Maxtor® Backup
- Get backup and storage status for all users with SimpleView™

**Playback of Videos, Music and Photos**

- Use our media streaming feature to play digital photos, music and video on a networked home entertainment system - even without turning on your Macintosh
- Connect automatically through a UPnP™ AV compatible digital media adapter

**Included in this Kit**

The Shared Storage Plus drive comes complete with the components shown in Figure 2.
Minimum System Requirements
The following are the minimum system requirements.

- OS X 10.2.8 or later
- 128 MB RAM or more as required by operating system
- Safari 1.0.3 or later for management interface of Shared Storage Plus
- Wired or wireless router with available 10BaseT or faster Ethernet port
- Internet access or updates
- Networked Media Adapter
- CD-ROM drive

Note: Special considerations for immediate media file access are required. See Media Serving for more information.

Handling Precautions
Handle your drive with care! Follow the precautions listed here or you could damage your drive and void your warranty. Review the Maxtor Limited Warranty, included in the Maxtor Shared Storage Plus Quick Start Guide, for more information.

The following precautions can prevent loss of data:

- Do not bump, jar, drop or move the drive while in operation.
- Do not stack drives.
- Do not set the drive on its side without using the vertical stand as it could fall over and cause damage.
- Do not remove any cables or power cords without powering down the drive, using the front panel button.
- Do not set any liquids or drinks on the drive. Liquids will damage the internal electronics.
- Do not attempt to open the drive's case. This will void your warranty.

About this Guide
The following symbols and conventions are used in this guide:

**Bold**
Used for menu, command, and keyboard selections you make and screens you will see.

![Helpful Information]
Helpful information about a particular topic.

![Important Information]
Important information to prevent problems and ensure that you are successful in using the drive.

Where to Go for Help
Maxtor provides a comprehensive support section on its website, including the latest software, user guides and a knowledge base for its customers.

**Maxtor Support Website**
http://support.maxtor.com/sharedstorage

Maxtor has provided Shared Storage – Troubleshooting and FAQ Portal from within its Knowledge Base providing you with one link from which you can obtain answers to common questions and problems.

**Support Phone Numbers**
Check the Contact Us section on the Maxtor support website, for phone numbers in your region.
2 Installing the Shared Storage

Step 1 - Connect Your Drive

Connecting the Ethernet Cable
1. Plug one end of the Ethernet cable into your network, router or switch.
2. Plug the other end of the Ethernet cable into the Ethernet port on your Shared Storage Plus drive.

![Figure 3. Connecting the Ethernet Cable](image)

Connecting the Power
1. Plug the round female connector from the power adapter into the drive’s power connector.
2. Plug the female connector on the power cord into the power adapter.
3. Plug the standard electrical plug from the power adapter into your power source.

![Figure 4. Connecting the Power](image)

Step 2 - Power up Your Drive

Press the button on the front of your Maxtor Shared Storage Plus drive. Your drive will now start. The startup process can take up to one minute to complete.

- The light inside of the button will turn amber.
- When the light pulses green, your drive is ready and you can go to Step 3.

Your drive will be accessible on your network approximately 10 seconds after the light turns green.

![Figure 5. Pressing the Power Button](image)
Step 3 - Set up Your Drive

1. Insert the Maxtor Quick Start CD and double-click the **Install CD** icon.

2. Then double-click the **Quick Start.pkg** icon to launch the program.

3. From the Welcome screen, click **Continue**.

4. Review the License Agreement and click **Continue**.

5. To accept the terms of the License Agreement, click **Agree**.
6. Select a **destination** to install the Quick Start software

![Select a Destination](Select a Destination.png)

...and click **Continue**.

7. To start the installation, click **Install**.

![Easy Install on "Macintosh HD"](Easy Install on "Macintosh HD".png)

8. When prompted, type your **Name** and **Password** of the user to authenticate.

![Authenticate](Authenticate.png)

Click **OK** to proceed.

9. A restart is required to complete the installation. Click **Continue Installation** to proceed.

![Continue Installation](Continue Installation.png)
10. The Quick Start software will install on your computer.

11. When finished, click **Restart**.

12. When the computer is ready, double-click the **Quick Start** icon.

13. The Quick Start software will begin locating Shared Storage Drives detected on the network.

14. When found, you will see the Network ID number and IP address for the located drive(s).

For example: MSS-0170CA (192.169.1.108).
15. The Quick Start - Shared Storage Administrator Password window will appear for all new drives, allowing you to set administrative security on the Shared Storage drive.

![Quick Start - Shared Storage Administrator Password](image)

Click Yes to launch the Web User Interface and set an administrative password.

**Note:** Skip to Step 18 if No is selected.

16. The Quick Start software will then connect to and open the web browser and displays the **Quick and easy setup (Step 1 of 2)**.

![Quick and easy setup (Step 1 of 2)](image)

Optional:
- Enter a Computer Name
- Enter a Workgroup Name

Type and re-type the Administrator Password. Click Next to continue.

17. Click the pop-up menu to select the **language**. Click the **Date/Time** radio buttons to change settings as needed. If necessary, enter the **date** and **time**, adjust the **AM/PM** radio buttons and click **Next**.

![Quick and easy setup (Step 1 of 2)](image)

18. Quick Start opens the web browser and displays the **Quick and easy setup (Step 2 of 2)**.

![Quick and easy setup (Step 2 of 2)](image)

Optional:
- Enter a Computer Name
- Enter a Workgroup Name

Type and re-type the Administrator Password. Click **Next** to continue.

19. When prompted, type the **Name** and **Password** to authenticate,
20. When authenticated, the **Congratulations** window is displayed.

![Congratulations screenshot](image)

Print or write down the information for future reference.

21. Click **OK** to return to the **Maxtor Shared Storage Plus - Home Page**.

![Maxtor Shared Storage Plus - Home Page screenshot](image)

22. Close the browser to return to the **Quick Start** menu.
3 Using the Shared Storage

Using Quick Start with your Maxtor Shared Storage Drive

Select Your Drive

Make sure your Shared Storage Drive is connected to your network and turned on. Its name and IP address will appear in the “Select a Maxtor Shared Storage Drive” list.

1. Double-click the Maxtor Quick Start icon located on your Desktop.

2. Click the name of your Shared Storage Drive in the list.

3. Select a user account.

4. Click Select Drive.
5. If it is a private account, enter the password and click OK.

A shortcut to the shared folder for this user account will appear on the desktop of your Macintosh.

**Note:** If you are already connected to an account and want to connect to another account on your Shared Storage Drive, you do not need to select the drive (step 3, above). If you are setting up your Shared Storage Drive for the first time, you will need to create a user account.

**Maxtor Quick Start Help**

Help can be accessed from:

- The Help Button located on the Quick Start Main Menu.
- The Help Menu located at the top of the desktop.

When selecting one of these options, the Help Menu is displayed.

**Create and Use Shared Folders**

**User Account Types**

**Public**

With a public account, all of your files are accessible to anyone who has an account on your Shared Storage Drive.

**Private**

With a private account, all of your files are password-protected except for those which you place in your “Public” folder to share with others.
Name and Password

Length
Name may be up to 20 characters in length. Password may be up to 32 characters in length.

Characters
Both may contain letters, numbers, and underscores (_), but no spaces or symbols.

Creating Shared Folders

Shared Folder Types

Home
With this folder type, a series of sub-folders are created that help with organizing files/folders commonly used in the Home environment (My Music, My Documents, etc.). A shortcut to the Public folder is provided as well.

Home Folders

<table>
<thead>
<tr>
<th>Home Folders</th>
<th>Appropriate for</th>
</tr>
</thead>
<tbody>
<tr>
<td>My Backup</td>
<td>Backed-up files</td>
</tr>
<tr>
<td>My Documents</td>
<td>Word processing files</td>
</tr>
<tr>
<td>My Library</td>
<td>Electronic books</td>
</tr>
<tr>
<td>My Movies</td>
<td>Home videos</td>
</tr>
<tr>
<td>My Music</td>
<td>Digital music collection</td>
</tr>
<tr>
<td>My Photos</td>
<td>Digital photos and artwork</td>
</tr>
<tr>
<td>My Sites</td>
<td>Web pages</td>
</tr>
<tr>
<td>My Software</td>
<td>Software storage</td>
</tr>
<tr>
<td>Public</td>
<td>Sharing files with others</td>
</tr>
</tbody>
</table>

Business Folders

<table>
<thead>
<tr>
<th>Home Folders</th>
<th>Appropriate for</th>
</tr>
</thead>
<tbody>
<tr>
<td>My Backup</td>
<td>Backed-up files</td>
</tr>
<tr>
<td>My Documents</td>
<td>Word processing files</td>
</tr>
<tr>
<td>My Projects</td>
<td>Project files</td>
</tr>
<tr>
<td>My Spreadsheets</td>
<td>Spreadsheet files</td>
</tr>
<tr>
<td>My Presentations</td>
<td>Business presentations</td>
</tr>
<tr>
<td>My Photos</td>
<td>Digital photos and artwork</td>
</tr>
<tr>
<td>My Sites</td>
<td>Web pages</td>
</tr>
<tr>
<td>My Software</td>
<td>Software storage</td>
</tr>
<tr>
<td>Public</td>
<td>Sharing files with others</td>
</tr>
</tbody>
</table>

None
With this folder type, no sub-folders are created; however, there is a shortcut to the Public folder.

Note: The Public account, for all users, contains a set of folders identical to the Home folders shown above, but using the name “Our.” For example: “Our Music.”
Creating a Public/Home User Account

1. From the main Quick Start screen, click the **Create a User Account** button at the lower left of the Quick start menu.

2. Select the **Public User Account** type.

3. Select the **Home Folder** type.

4. Type a **Name** for your shared folder.

5. Click **Create**. At this point, the account is created (this may take a few minutes to complete).
6. When created, the word “Success” will appear near the help button…

…and a shortcut to the shared folder for this user account will appear on the desktop.

Double-click the shortcut to view its contents.

Creating a Public/Business User Account

1. From the main Quick Start screen, click the Create a User Account button at the lower left of the Quick start menu.

2. Select the Public User Account type.

3. Select the Business Folder type.
4. Type a **Name** for your shared folder.

5. Click **Create**. At this point, the account is created (this may take a few minutes to complete).

When created, the word “**Success**” will appear near the help button...

...and a shortcut to the shared folder for this user account will appear on the desktop.

Double-click the shortcut to view its contents.
Creating a Public/None User Account

1. From the main Quick Start screen, click the **Create a User Account** button at the lower left of the Quick start menu.

2. Select the **Public User Account** type.

3. Select the **None Folder** type.

4. Type a **Name** for your shared folder.

5. Click **Create**. At this point, the account is created (this may take a few minutes to complete).

6. When created, the word “**Success**” will appear near the help button…

…and a shortcut to the shared folder for this user account will appear on the desktop.
Creating a Private/Home User Account

1. From the main Quick Start screen, click the **Create a User Account** button at the lower left of the Quick start menu.

2. Select the **Private User Account** type.

3. Select the **Home Folder** type.

4. Type a **Name** for your shared folder.

5. Type and re-type a **Password**.

Double-click the shortcut to view its contents.
6. Click **Create**. At this point, the account is created (this may take a few minutes to complete).

![Create a User Account](image)

7. When created, the word “Success” will appear near the help button...

![Create a User Account](image)

…and a shortcut to the shared folder for this user account will appear on the desktop.

![Create a User Account](image)
2. Select the **Private User Account** type.

3. Select the **Business Folder** type.

4. Type a **Name** for your shared folder.

5. Type and re-type a **Password**.

6. Click **Create**. At this point, the account is created (this may take a few minutes to complete).

7. When created, the word “Success” will appear near the help button...

...and a shortcut to the shared folder for this user account will appear on the desktop.
Creating a Private/None User Account

1. From the main Quick Start screen, click the **Create a User Account** button at the lower left of the Quick start menu.

2. Select the **Private User Account** type.

3. Select the **None Folder** type.

4. Type a **Name** for your shared folder.

5. Type and re-type a **Password**.

Double-click the shortcut to view its contents.
6. Click **Create**. At this point, the account is created (this may take a few minutes to complete).

7. When created, the word “**Success**” will appear near the help button...

...and a shortcut to the shared folder for this user account will appear on the desktop.

Double-click the shortcut to view its contents.

---

**Using Shared Folders to Connect to User Accounts**

There are two (2) methods for connecting to User Accounts. This section provides you with the steps for connecting a **Public** or **Private User**:

**Method 1 - Connect a Public User Account**

1. From the main Quick Start screen, click the Connect to a User Account button at the lower left of the Quick Start main menu.
The Connect to User Account windows is displayed.

2. Select the Public User Account that you wish to connect.

3. Click Connect. At this point the Quick Start software connects to the user account.

4. When connected the word “Success” will appear near the help button...

...and a shortcut to the shared folder for this user account will appear on the desktop.

**Method 2 – Connect a Private User Account**

1. From the main Quick Start screen, click the Connect to a User Account button at the lower left of the Quick Start main menu.
The Connect to User Account windows is displayed.

2. Select the Private User Account that you wish to connect.

3. Type the Password.

4. Click Connect. At this point, the Quick Start software connects to the user account.

5. When connected the word “Success” will appear near the help button...

...and a shortcut to the shared folder for this user account will appear on the desktop of your Macintosh.
Drag and Sort™

What is Drag and Sort?
Drag and sort is an easy and powerful way to sort files on your Shared Storage Drive. When you drag a group of files to the Shared Storage Drive icon, each file is automatically sorted into a specific folder, based on its file type.

Enable Drag and Sort
This turns Drag and Sort on or off. It is turned on by default when you install the Shared Storage Drive software. You may also control this setting using the Drag and Sort button in the main Quick Start screen.

Note: Drag and Sort can also be enabled and/or disabled from the Settings → Drag and Sort menu.
Folders and their Sorted File Types

Two types of folder sets exist on your Shared Storage Drive:

- **“My” folders** - a set of folders unique to each user.
- **“Our” folders** - a set of folders for all users.

Files dragged to a user-specific shared folder are sorted into the “My” Personal Folders. Files dragged to the Public shared folder are sorted into the “Our” Public Folders.

“**My**” Personal Folders and their Sorted File Types

<table>
<thead>
<tr>
<th>Folders</th>
<th>File Types (by extension)</th>
</tr>
</thead>
<tbody>
<tr>
<td>My Documents</td>
<td>asc, bak, csv, doc, dot, dwg, dxf, eml, maq, mar, mdb, mpp, msg, pdf, pm3, pm4, pm5, pm6, pot, pps, ppt, ps, pst, rtf, txt, wpd, wpt, wri, xfl</td>
</tr>
<tr>
<td>My Movies</td>
<td>avi, moov, mov, movie, mpeg, mpg, qt, rm, wmv, swf, asf, rmvb, ogm, vob, ape</td>
</tr>
<tr>
<td>My Music</td>
<td>aiff, au, mid, midi, mp3, wav, wma, ogg, ram, ra, cda, mp1, mp2</td>
</tr>
<tr>
<td>My Photos</td>
<td>bmp, eps, ico jif, jpeg, jpg, psd, raw, tif, tiff, wmf, msp, png, psb, pcx, ras, tga, wpg, img, gif, bm, psd</td>
</tr>
<tr>
<td>My Presentations*</td>
<td>ppt</td>
</tr>
<tr>
<td>My Projects*</td>
<td>mpp</td>
</tr>
<tr>
<td>My Sites</td>
<td>html, htm, xsl, xml, asp, css, js, jsp, php, jar, cgi, php3, phtml, bin, asmx, js, pl, htmls</td>
</tr>
<tr>
<td>My Software</td>
<td>exe, bat, iso, bin, reg, sys, tmp, cab, dll, jav, js, cue, rar, zip, ace, com, dat, ini, ocx, sql, swf, frm</td>
</tr>
<tr>
<td>My Spreadsheets*</td>
<td>xls, mdb</td>
</tr>
</tbody>
</table>

* Business user account folders.

“**Our**” Public Folders and their Sorted File Types

<table>
<thead>
<tr>
<th>Folders</th>
<th>File Types (by extension)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Our Documents</td>
<td>asc, bak, csv, doc, dot, dwg, dxf, eml, maq, mar, mdb, mpp, msg, pdf, pm3, pm4, pm5, pm6, pot, pps, ppt, ps, pst, rtf, txt, wpd, wpt, wri, xfl</td>
</tr>
<tr>
<td>Our Movies</td>
<td>avi, moov, mov, movie, mpeg, mpg, qt, rm, wmv, swf, asf, rmvb, ogm, vob, ape</td>
</tr>
<tr>
<td>Our Music</td>
<td>aiff, au, mid, midi, mp3, wav, wma, ogg, ram, ra, cda, mp1, mp2</td>
</tr>
<tr>
<td>Our Photos</td>
<td>bmp, eps, ico jif, jpeg, jpg, psd, raw, tif, tiff, wmf, msp, png, psb, pcx, ras, tga, wpg, img, gif, bm, psd</td>
</tr>
<tr>
<td>Our Sites</td>
<td>html, htm, xsl, xml, asp, css, js, jsp, php, jar, cgi, php3, phtml, bin, asmx, js, pl, htmls</td>
</tr>
<tr>
<td>Our Software</td>
<td>exe, bat, iso, bin, reg, sys, tmp, cab, dll, jav, js, cue, rar, zip, ace, com, dat, ini, ocx, sql, swf, frm</td>
</tr>
</tbody>
</table>
Adding Drag and Sort Folders
To add a new folder:

1. Click the **plus sign (⁺)** at the bottom of the column.

   ![Adding Drag and Sort Folders](image1)

   A sheet will drop down where you can enter the new folder name.

2. After clicking **OK**, the new folder will appear in the list in alphabetical order.

Adding Drag and Sort File Types
To add a new file type:

1. Select the **folder** in which you want to store the new file type.

   ![Adding Drag and Sort File Types](image2)

2. Click the **plus sign (⁺)** at the bottom of the **File Types** column. A sheet will drop down where you can enter a new file type.
3. After clicking **OK**, the new file type will appear in the list in alphabetical order.

**Note:** To add a file type, you need to know its extension. For example: **DOC** for a text file.

### Backup

**Backup Settings**

**To Launch Backup**

1. From the Quick Start menu, click **Settings**.

2. This will launch the **Quick Start Settings** menu. By default, **Backup** is selected. If necessary, click the **Backup** tab. You will see the following:
**Select Folders to Back Up**

1. Click the **plus sign (+)**.

2. From the **Finder** window displayed, **select a folder** and click **Open**. Repeat steps 1 and 2 to add additional folders or select multiple folders in a list by holding down the command key while clicking each folder.

3. To launch an immediate backup, click **Back Up Now**.

4. At this point, the backup will prepare.

Files will start backing up to the Shared Storage Drive.
5. When finished, a message displays notifying that you that the backup completed.

Editing Backup Settings
Set Day and Time
1. Choose a **time** for your backup by clicking the arrow buttons or typing.
2. Choose day(s) by clicking them.

Enable Scheduled Backups

This turns scheduled backups on or off.

You may also control this setting using the Scheduled Backup button in the main Quick Start screen.
Back Up Now
After you've selected the folders to back up, the day and the time, you can back up your folders immediately by clicking **Back Up Now**.

Historical Versions
When you back up your files, you have the option to store previous, or "historical," versions of each file. You can then restore any historical version based on the date when it was backed up.

1. Click the drop menu.
2. Choose the number of historical versions from the pop-up menu.

Delete History
This deletes all but the most current historical version of each backed-up file, creating extra space on your Shared Storage Drive.

1. Click **Delete History**.

By default, 5 historical versions of each file are stored.

The deletion begins.
2. When finished, the message “Delete history” will be displayed.

Delete Unused
This deletes all backed-up files from your Shared Storage Drive that no longer exist on your Macintosh, creating extra space on your Shared Storage drive.

1. Click Delete Unused.
2. When finished, the message “Delete Unused” has completed message is displayed.

Advanced Settings

To open, click SettingsÆAdvanced. The following options are displayed.
Scheduled Backup

**Note:** These backup features are only available for Mac OS X 10.3 or later.

**Wake my Macintosh if it is asleep**
Select this option to automatically wake up your Macintosh, so that backup can take place. If you do not select this option, you will need to manually wake up your Macintosh before backup can start. This option is checked by default.

**Start my Macintosh if it is not running**
Select this option to automatically start your Macintosh, so that backup can take place.

This requires that the "automatically log in..." option is selected for your Mac OS X user account.

If you currently log in manually and would like to switch to automatic login:

1. Go to the **Apple Menu** and choose **System Preferences**.
2. Click **Accounts**.
3. Click the **lock** at the bottom of the window.
4. Type your password and click **OK**.
5. Select your user account.
6. Click **Login Options**.
7. Click **Automatically log in as**.
8. Choose your **user name** from the drop-down list.
9. Type your **password** and click **OK**.
Shut down my Macintosh when backup is finished
Select this option to automatically shut down your Macintosh when backup is finished. This feature is disabled if “Automatic Login” feature is disabled.

Connect to my selected User Account at login
Select this option to make the shared folder for your currently selected user account automatically accessible from the desktop and the Finder every time you log in to your Macintosh.

Note: Drag and Sort must be turned on for this feature to work.

Shared Storage Administration
From the Shared Storage Drive home page, you can do the following:
• Create or modify user accounts and shared folders
• Set or modify the language, date and time
• Adjust network and power settings
• View drive status
• Set up shared USB devices
• Perform diagnostics and run disk utilities

To launch the Web User Interface (UI)
From the Quick Start main menu, click Settings ➔ Advanced.

1. Click the Shared Storage Administration button.

2. This will launch your browser. When prompted, type the User Name and Password to authenticate.

Additional Web UI Information
3. Click **Login**.

![Login Screen]

4. The browser then launches to the **Maxtor Shared Storage Drive - home page**.

![Home Page]

**Backup**

If configured through settings, you can launch a backup from Quick Start.

1. Click the **Back Up** button.

![Backup Screen]

The backup prepares to launch.

![Preparing to backup...]

And then starts to backup the files to your Shared Storage Drive.

![Backup in progress]

2. When finished, a screen notifies you that the Backup completed. Click the **red** button to close the screen.

![Backup completed]

![Backup completed screen]
Restore

Restore Recent Files and Folders
You can restore the most recent version of backed-up files and folders.

Select a File or Folder.

1. From the Quick Start Main Menu, click the Restore button.

2. Click the arrow next to the hard drive where the current files are stored to reveal the folders from which files or folders were backed up.

3. Click the arrow next to each folder to reveal its contents until you find the specific files and/or folders you wish to restore.
4. Click the checkbox next to the files and/or folders you wish to restore.

Select a Restore Location

**Original:** Restores file(s) to their original location, replacing the existing version.

**Temporary:** Restores files to the temporary location in the Documents folder of the current user.

To restore a historic version of a file, click the latest drop down menu and select the Historic file version that you wish to restore.
Using the Shared Storage

For example: /Users/John/Documents/Maxtor Restore.

Restore the files and folders
After you've selected the file(s) and the restore location, click Restore.

Historical Versions
When you back up your files, you have the option to store previous, or “historical,” versions of each file. You can then restore any historical version based on the date when it was backed up.

You can choose the number of historical versions from the Historical Versions pop-up menu in the Backup Settings window. By default, 5 historical versions of each file are stored.

SimpleView™ Storage and Backup Status
This screen provides you with an overview of each user’s storage and backup information:

Table 5:

<table>
<thead>
<tr>
<th>Last Backup</th>
<th>Date of the user’s latest backup</th>
</tr>
</thead>
<tbody>
<tr>
<td>Space Used</td>
<td>Total size of all user’s files</td>
</tr>
<tr>
<td>Backup Status</td>
<td>Success of user’s last backup</td>
</tr>
</tbody>
</table>

Click SimpleView.
The following displays:

Backup Status Indicators

<table>
<thead>
<tr>
<th>Icon</th>
<th>Status</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>☑</td>
<td>Complete</td>
<td>All files successfully backed up</td>
</tr>
<tr>
<td>⚫</td>
<td>Incomplete</td>
<td>Some files backed up</td>
</tr>
<tr>
<td>⚩</td>
<td>Failed</td>
<td>No files backed up</td>
</tr>
</tbody>
</table>

Backup Log File

You can see the details of a user’s backup by reading the log file. To view the log file, double-click the icon in the **Status** column.

The log files launches in a **Console** window.
Use Media Server to Manage your Digital Photo, Music and Video Collection

If you have a networked home entertainment system, you can use Media Server to manage your digital photo, music and video collection on your Shared Storage Drive and use it with your entertainment system. Media Server can even search your iTunes Music folder for music and video files.

Media Server recognizes files in the following folders on your Shared Storage Drive: Our Photos, Our Music, Our Movies, My Photos, My Music, My Movies or My Multimedia. By placing your files in these folders, they will automatically be available for use with your entertainment system. In order to use Media Server, your entertainment system will need to be compatible with UPnP (Universal Plug and Play).

To enable Media Server on your Shared Storage Drive, click the Media Server button in the main Quick Start screen. To enable Media Server:

1. From the Quick Start main menu, click the Media Server button.
2. This will launch your browser. When prompted, type the user Name and Password to authenticate.
3. Click Login.
4. This will launch your browser directly to the Manage Digital Photos, Music, and Video page.
Shutting down Your Drive
To safely shut down your Shared Storage Drive:
Press and hold the button on the front of your drive for 5 seconds.

Figure 6. Shutting down your drive
The button light will change from green to amber, indicating that the drive is shutting down. When the light goes off, your drive is completely shut down.

Resetting Your Drive
If you can not access your drive after moving it to another network or turning it on after it has been off for a period of time, it may need to be reset.

To reset your drive:
• With the drive turned on, use a small pointed object, like the tip of a pen or paperclip, press and hold the reset button on the back of your drive until the button light turns amber, and then release. (See figure 7).
• After a few seconds, the drive will reboot.
• When the light changes to green, the reset is complete and your drive is ready for use.

Figure 7. Resetting your drive
After you reset your Shared Storage Drive, its name will be reset to the original name when you installed it. (Example: MSS-000335). In addition, the workgroup will be reset to MSHOME.

Media Serving
With the Shared Storage Drive’s Media Serving capabilities, you can view videos or photos and listen to music on your home entertainment center without ever turning on your computer. The Media Server feature is disabled by default on the Shared Storage Drive.

Once your Shared Storage Drive is properly connected to your network, you can copy music, movies, or videos directly to it. Next, connect an UPnP™ AV compatible digital media adapter (DMA) through your router, and your home network becomes a home entertainment center.
Considerations for home media networks

- Some data may not be available for access for up to two (2) hours after being copied to the Shared Storage Drive. To obtain immediate access to these media files, click the Refresh button located in Web UI.
- Take a survey and note all of the wireless devices in your household (e.g., radio's, stereo's, speakers, phones, cell phones, microwave ovens, alarms, etc.).
- Use of a hand held WiFi detector will help determine strength and weakness of WiFi signals in your home.
- Be suspicious of any wireless devices in the same general area and remove them from the WiFi paths of your routers and media players.
- In some cases, firewalls may need to be disabled and re-enabled.
- Most wireless devices broadcast a wireless frequency by default. Check the documentation of your wireless media players for configuration (WEP) settings.
- Check that your wireless router (WEP) security settings will allow detection and connection of new devices.
- Try moving your media player within a couple of feet of your wireless router for configuration and connection.
- When configuring and detecting wireless devices, keep an Ethernet cable handy to hard wire the devices together for diagnosis.
- If you continue to have problems with your WiFi connection dropping off line, consider hardwiring the devices with Cat5e Ethernet cabling.
- If you're still having detection issues, reset all network devices by physically unplugging them from power. Power on all routers, switches, the Maxtor Shared Storage Plus, computers, and finally media players.

Additional Web UI Information
