

Data Recovery Services

VMware data loss best practices to maximize data recovery success

- Do NOT install recovery software on the volume you are trying to recover from.
- Do NOT write any recovered data or anything else to the volume you are trying to recover data from.
- Do NOT allow any usage of the volume you are trying to recover from. Take it offline (un-mount). You can still use the recovery software with it.
- Do NOT work with the only copy of your data/volume/VMDK file. Always make a backup/image and keep it safe for further escalation.
- Do NOT re-initialize or reformat the problematic volume. This will not bring your data back, it will only increase the severity of data loss.
- Do NOT rebuild the problematic RAID system unless you have all member drives imaged for further escalation or you have a backup.
- Do NOT force failed RAID member drives online until you have all member drives imaged for further escalation.
- Do NOT blindly follow the advise of storage systems technical support. Their objective is to get your hardware system back online, not to preserve your files.
- Do NOT try to repair a hard drive by yourself. Drives are very complex and sensitive devices, so even a simple PCB swap doesn't work anymore.

We are here to help

For data recovery services from the storage experts, call (800) 475-0143 or visit us online at www.seagatedatarecovery.com.

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