Seagate Media Sync User Guide

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Seagate Technology LLC
10200 S. De Anza Blvd.
Cupertino, CA 95014
USA

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1. Synchronizing Your Media

With the free Seagate Media Sync app, you can copy and synchronize your media files with your external drive. You can copy files from your computer or mobile device to your external drive or vice versa. You can use the Seagate Media Sync app with any NTFS- or FAT32-formatted USB, FireWire, or eSATA drive.

What You Can Do with Seagate Media Sync

With the Seagate Media Sync app, you can:

- Copy and synchronize files on a Mac (OS 10.6.8 or later) or Windows (Windows 8, Windows 7, Windows Vista, and Windows XP) computer.
- Set filters to synchronize files that can only be played on an iPad, iPhone, or iPod touch.
- Specify which folders and media types to synchronize between your computer and external drive.
- (Windows only) Adjust many power-saving options for your drive.

Install Seagate Media Sync

1. Go to www.seagate.com/ support/downloads and locate the Media Sync software version for your operating system.
2. Download and install the Media Sync software.

Note: The Software Update feature automatically informs you when an update is available for your software. You can also manually check for new updates. In Windows, click , and select **Check for Software Updates**. On Mac, choose **Software Update** from the Help menu.

Select a Device and View the Device Settings

1. On your desktop, start the Media Sync app.
2. In the Media Sync window, click the drive's name or icon to display its information.

Note: The Seagate Media Sync app detects all NTFS- and FAT32-formatted USB external drives and lists them in the Media Sync window. It can take a few seconds to detect your device. If your device does not appear, make sure it is connected and turned on.

3. To change the device's settings, click . To review the device information, click .

Synchronization Plans

You can copy and synchronize media files, including videos, photos, music, and documents, with your Seagate Wireless or GoFlex Satellite device. You can select the synchronization plan for a device, and then can set the synchronization to work automatically or manually. The Seagate Media Sync app includes these synchronization plans:

- **Simple iPad Sync** synchronizes all media files that can be played on an iPad. Synchronized media is added to a folder on the external drive called User_ComputerName.
- **Simple Sync** synchronizes all your media folders between your computer and external drive.

Synchronize Files Using Simple iPad or Simple Sync for Mac

You can also create a custom sync plan. See "Synchronize Files Using Custom Sync for Mac" on page 5.

1. Connect the USB 3.0 adapter and cable to your device and computer.
2. On your desktop, start the Seagate Media Sync app.
3. Select your device in the left panel of the Seagate Media Sync window if more than one device is displayed.
4. Select a sync plan.
5. To sync files that can be only opened on specific Apple, Android, or Kindle Fire devices, choose the device type under **Sync files for**.
6. In **Include,** select the type of files to synchronize.
7. Click **Sync Now** and the sync process starts, or select **Automatic Sync** to use that option.

   The Automatic Sync feature continuously tracks changes in synchronized folders and overwrites the previous files with the newer version. Automatic Sync only works when your external device is connected.

Synchronize Files Using Custom Sync for Mac

You can create a custom synchronization plan and select the folders and media types to synchronize between your computer and device.

1. Connect the USB 3.0 adapter and cable to your device and computer.
2. On your desktop, start the Seagate Media Sync app.
3. Select your device in the left panel of the Seagate Media Sync window if more than one device is displayed.
4. Select **Custom Sync**.
5. Select **Include my Movies, Music and Pictures folders** to use your Mac's default media folders.
6. Click the **+** button and then navigate to the source media folders. Click the - button to remove an item from the list.
7. Select the files and folders to sync, and then click **Add to Sync**.
8. To sync files that can be only opened on specific Apple, Android, or Kindle Fire devices, choose the device type under **Sync files for**.
9. In **Include,** select the type of files to synchronize.
10. Click **Sync Now** and the sync process starts, or select **Automatic Sync** to use that option.

    The Automatic Sync feature continuously tracks changes in synchronized folders and overwrites the previous files with the newer version. Automatic Sync only works when your external device is connected.

Synchronize Files Using Simple iPad or Simple Sync for Windows

You can also create a custom sync plan. See "Synchronize Files Using Custom Sync for Windows" on page 6.

1. Connect the USB 3.0 adapter and cable to your device and computer.
2. On your desktop, start the Seagate Media Sync app.
3. If more than one device is connected, select your device. You can specify synchronization settings for each device.
4. In the Media Sync window, click next to the device you want to sync.
5. Click **Simple iPad** or **Simple Sync**, and then click **Confirm**.
6. Click **Sync Now** or select **Automatic Sync** to use that option.

The Automatic Sync feature continuously tracks changes in synchronized folders and overwrites the previous files with the newer version. Automatic Sync only works when your external device is connected.

Synchronize Files Using Custom Sync for Windows

You can create a custom synchronization plan and select the folders and media types to synchronize between your computer and device.

1. Connect the USB 3.0 adapter and cable to your device and computer.
2. On your desktop, start Seagate Media Sync.

   TIP: If you are using Seagate Wireless Plus with Windows 8, press Windows key +D, and then select **File Explorer**. Double-click your Seagate Wireless Plus drive. Double-click the Media Sync icon.
3. If more than one device is connected to your computer, select the appropriate device for synchronization. Each device has its own settings.
4. In the Media Sync window, click next to the device you want to sync.
5. Click **Custom Sync**.
6. Select the files and folders to sync, and then click **Continue**.
7. Under **Sync files for,** select the type of device you are synchronizing.

   To sync only files that can be opened on a specific Apple or Android device, choose the device from the list. To sync all files identified as movies, music or photos, select **All digital devices**.
8. Select the type of files to include.
9. To see the file types for the selected device, click **Review file types included**.
10. Click **Finish**.
11. Click **Sync Now,** or select **Automatic Sync** to use that option.

    The Automatic Sync feature continuously tracks changes in synchronized folders and overwrites the previous files with the newer version. Automatic Sync only works when your external device is connected.

    Your media is stored on your drive in a folder UserName_ComputerName.

Note: If you are using Windows and your drive is partitioned, the folders with your synchronized data have the partition letter followed by the name of the computer. For example, if your custom sync plan is synchronizing files on both your C: and D: partitions, the folders would be C_FolderName and D_FolderName.

Change or Delete Sync Plans

1. Click next to the drive.
2. To delete the sync plan, click **Delete sync plan**. To modify your plan, click **Edit sync settings**.

2. Customizing Your Drive Settings (Windows Only)

You can control your drive's settings, such as power and lighting, in the Seagate Media Sync app. By customizing power settings, for example, you can conserve the battery power so your drive stays on longer.

Use Power-Saving Mode

In power-saving mode, your drive stops spinning when it is not in use for a certain time. Although power-saving mode uses less electricity, it takes more time for your drive to become active again when you want to use it.

If you use your drive frequently, you can choose a longer time interval so your work is not interrupted when accessing files. If you use your drive less frequently, choose a shorter time interval to save energy.

1. In Seagate Media Sync, click .
1. In the Settings window, click **Adjust Power Setting**.
2. Select an interval from the drop-down menu, or click **Default** to return to the 5-Minute setting.
3. Click **Apply** to save the settings.
4. Click **Back to my devices** to return to the Seagate Media Sync window.

Test Your Drive for Errors

You can check the health of your drive and look for physical errors on your drive. The diagnostic utility does not affect the data on your drive.

1. In Seagate Media Sync, click .
2. In the Settings window, click **Test My Drive**. The Test My Drive window opens.
3. Click **Test**.

   If the diagnostic encounters an error during testing, the serial number of the bad device is displayed with instructions.
4. Click **OK** to close the Test My Drive results.

Turn Drive Lights On or Off

You can turn on or off the lights on your drive to save battery power. By default, your drive lights remain on and flicker to indicate drive activity and status.

Note: This feature might not be supported on all Seagate drives.

1. In Seagate Media Sync, click and then select **Adjust Drive Lights**.
2. To turn the drive lights off, select **Turn lights off**.
3. To turn the drive lights back on, click **Display status and activity lights**.
4. Click **Apply**.

Display Your Drive's Free Space and Capacity

1. In Seagate Media Sync, click to review the drive's information.

   The drive information displays the serial number, firmware version, volume, capacity, free disk space, and file-system type.

Display Tips and Tricks

You can display popup messages that include special promotions and tips in the system tray.

1. In Seagate Media Sync, click .
2. In the Settings window, click **Change Seagate Advisor Settings**.
3. Select **Show Seagate Advisor messages**. To turn messages off, deselect **Show Seagate Advisor messages**.

Check for Updates

The Software Update feature automatically displays when an update is available for the software. You can also manually check for new updates.

1. In Seagate Media Sync, click .
2. In the Settings window, click **Check for Software Updates**.
3. To turn off Software Update, deselect **Check for updates automatically**.

   To check for updates, click **Check Now**. If new software is available, you can download it in the Software Updates window. For more information about the new software, click **More Info**.