Revision History

<table>
<thead>
<tr>
<th>Version and Date</th>
<th>Description of Changes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rev B, March 2022</td>
<td>Thorough update of the document based on comprehensive revision of the tool.</td>
</tr>
</tbody>
</table>

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When referring to drive capacity, one gigabyte, or GB, equals one billion bytes and one terabyte, or TB, equals one trillion bytes. Your computer’s operating system may use a different standard of measurement and report a lower capacity. In addition, some of the listed capacity is used for formatting and other functions, and thus will not be available for data storage. Actual quantities will vary based on various factors, including file size, file format, features and application software. Actual data rates may vary depending on operating environment and other factors. The export or re-export of hardware or software containing encryption may be regulated by the U.S. Department of Commerce, Bureau of Industry and Security (for more information, visit www.bis.doc.gov), and controlled for import and use outside of the U.S. Seagate reserves the right to change, without notice, product offerings or specifications.
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Seagate Technology Support Services

For Internal SSD Support, visit: https://www.seagate.com/support/products/

For Compliance, visit here and scroll to the compliance section: https://www.seagate.com/support/downloads/

For Firmware Download and Tools Download for Secure Erase, visit: https://www.seagate.com/support/downloads/

For information regarding online support and services, visit: http://www.seagate.com/contacts/

For information regarding Warranty Support, visit: http://www.seagate.com/support/warranty-and-replacements/

For information regarding data recovery services, visit:
http://www.seagate.com/services-software/seagate-recovery-services/recover/

For Seagate OEM and Distribution partner and Seagate reseller portal, visit: http://www.seagate.com/partners
1. Introduction

SeaTools is a graphical user interface (GUI) tool for managing hard drives and SSDs on a system. This document describes how to use SeaTools in the following areas:

- Launching the tool
- Compliance and Support
- Navigating screens and menus
- Common tasks, such as testing, viewing detailed drive status data
- Details for the Health, Advanced, Erase, and Utility features

1.1 Overview

SeaTools runs on Microsoft Windows and Linux operating systems and provides the following features for managing drives:

- Displays drive information such as model, capacity, disk usage, temperature and lifetime.
- Monitors the health of drives.
- Shows Self-Monitoring Analysis and Reporting Technology (SMART) attribute and identification information.
- Maintains an event log.
- Runs configuration tasks, such as exporting logs.
- Performs firmware updates.

NOTE SeaTools supports all drives; not all features are supported for non-Seagate drives.

1.2 Supported Systems

SeaTools 5.0 supports the following operating systems:

- Windows
  - Windows
  - Windows Server
- Linux
  - Ubuntu
  - RedHat
  - CentOS

1.3 Installation

You can install SeaTools on Windows or Linux computers. The procedure is identical for both operating systems, and you can follow the install instructions, step by step.

If you are a Windows user, before installing SeaTools, make sure you are the administrator.

If you are a Linux user, you must be logged in as root, or you can use sudo to turn on root privilege.
1.4 Launching SeaTools

1.4.1 SeaTools Basic—Non-Gaming

1.4.1.0.1 Language Choice

When SeaTools launches, the tool asks you to choose a language. SeaTools offers 13 language choices (including English). Choose a language and click Next.
1.4.1.0.2 License Agreement

After language choice submission, the SeaTools License Agreement appears. Click **Accept License** and click **Submit**. You are now ready join the SeaTools world.

Figure 2 License Agreement.
1.4.2 SeaTools—Gaming

1.4.2.0.1 Language Choice

As with SeaTools Basic, SeaTools Gaming launches by asking you to choose a language. SeaTools offers 13 language choices (including English). Choose a language and click Next.

Figure 3 Language Choice.
1.4.2.0.2 Theme Choice

After language choice submission, SeaTools Gaming offers a theme choice. Choose a theme and click **Next**.

**Figure 4 Theme Choice.**
After theme choice, SeaTools Gaming presents the SeaTools License Agreement. Check **Accept License** and click **Submit**. You are now ready to join the SeaTools world.

![License Agreement](image)

**Figure 5 License Agreement.**
2. Navigation

SeaTools opens to the Home Screen.

NOTE To monitor your drives, SeaTools must be open. SeaTool does not monitor your drives in the background after you have exited the tool.

2.1 Home Screen

The SeaTools Home Screen includes four tabs: Health, Advanced, Erase, and Utility. The Ellipsis in top right opens to the Settings menu.

Each tab includes:

- Menu bar - shows access to features,
- Selection bar - shows that drives are selected
- Drive panels - show key parameters for each drive

For more on each tab, see the following sections.

2.2 Health Tab

The Health TAB includes these features:

- MENU BAR includes these options:
  - Quick Tests
  - Extended Tests
  - Fix All
- SELECTION BAR indicates when drives are selected.
- DRIVE PANELS show detailed drive information, a self test and a drive details button

NOTE Drive panels are grouped by SSD or HDD.

The figure below shows the Health Tab open.
### Figure 6  Health Tab

![Health Tab Image]

#### SSD

<table>
<thead>
<tr>
<th>Disk</th>
<th>Drive Information</th>
<th>Status</th>
<th>Options</th>
</tr>
</thead>
<tbody>
<tr>
<td>Disk 0</td>
<td>Seagate FireCuda 510 SSD ZP500GM30001 - NVME</td>
<td></td>
<td>Self Test, Drive Details</td>
</tr>
<tr>
<td></td>
<td>Free 500.11 GB, Life 91%, TBW 57.12 TB</td>
<td>✔️</td>
<td></td>
</tr>
<tr>
<td>Disk 2</td>
<td>XF1212-1A0512 - SCSI</td>
<td></td>
<td>Self Test, Drive Details</td>
</tr>
<tr>
<td></td>
<td>Free 480.10 GB, Life 100%, TBW 836.16 GB</td>
<td>✔️</td>
<td></td>
</tr>
<tr>
<td>Disk 3</td>
<td>ZAS60NM10001 - SCSI</td>
<td></td>
<td>Self Test, Drive Details</td>
</tr>
<tr>
<td></td>
<td>Free 280.20 GB, Life 100%, TBW 1.22 TB</td>
<td>✔️</td>
<td></td>
</tr>
</tbody>
</table>
## 2.3 Advanced Tab

The **Advanced Tab** includes these features:

- **MENU BAR** includes these features:
  - Set Max LBA
  - Tunable Capacity
  - Spin Down
  - Firmware Update
- **SELECTION BAR** indicates when drives are selected.
- **DRIVE PANELS** show detailed drive information, test results button, and drive details button.

The figure below shows the **Advanced Tab**.

*Figure 7 Advanced Tab*
2.4 Erase Tab

The **Erase Tab** includes these features:

- **MENU BAR** The menu bar includes these options:
  - Format (Formats the drive and destroys data.)
  - Short Commands
  - Long Commands
- **SELECTION BAR** shows when drives are selected.
- **DRIVE PANELS** show drive details and test results and drive details button.

The following figure shows the **Erase Tab**.

**Figure 8  Erase Tab**
2.5 Utility Tab

The following figure shows the Utility Tab.

Figure 9 Utility Screen

The Utility Tab includes these utilities:

- **Tool Update** updates SeaTools to the latest version.
- **Create Bootable** creates a bootable USB drive which runs a Linux version of SeaTools.
- **Disc Wizard** links to DiscWizard, a software that creates and formats partitions, allows cloning data to a new drive and allows backing up your data.
- **Manage Logs** operation manages the event and SMART attribute history data for auditing.
2.6 Ellipsis

Go to the top right of the tool. You can see three dots, the Ellipsis. Click on the Ellipsis to open the menu. The Ellipsis menu includes Events, About, Settings, and Help.

Figure 10 Ellipsis & Menu
2.6.1 Events

To see details of system events, open the Ellipsis menu, select Events and see the information below.

![Events Menu]

![Events Details]

The events are displayed in the Events Details window. You can filter events by severity level and source. The table shows the level, source, code, description, and date and time for each event.
2.6.2  About

To see the version of SeaTools you are running, go to the Ellipsis Menu and select About.

Figure 11  Ellipsis Menu

Figure 12  About
2.6.3 Settings—General

Go to the Ellipsis Menu and select Settings.

Figure 13 Ellipsis Menu

Options include:
- Language choice
- Events

2.6.3.1 Language Choice

To choose a different language, open the Language tab in Settings.

SeaTools offers 13 language choices (including English).

Figure 14 Language Choice.
2.6.3.2 Events

Select **Events** to change the frequencies for SMART and Event polling.

**Figure 15** Events Polling
2.6.4 Settings—Gaming

See below for the Settings for gaming users. These settings are the same except for themes. Gaming users may choose a different theme for their SeaTools application. See Figure 2.6.4.2, Theme Choice—Gaming Theme, on page 24.

First, go to the Ellipsis Menu and select Settings.

Figure 16 Ellipsis Menu

Options include:
- Language choice
- Theme choice
- Events
2.6.4.1 Language Choice

To choose a different language, open the Language tab in Settings.

SeaTools offers 13 language choices (including English).

Figure 17 Language Choice.
2.6.4.2 Theme Choice— Gaming Theme

SeaTools launches in the default green theme.

If SeaTools detects a gaming drive in the system, users can switch to the gaming theme after launch. To switch after launch, these users can go to the Ellipsis in the top right. Open Settings. Select Themes. Make your choice.

SeaTools Features are the same in all themes.

The following figure shows the theme choice tab.

Figure 18 Theme Choice.
2.6.4.3 Example—Gaming Theme

Here is an example of the gaming theme main screen open at the Health tab. The gaming drive (FireCuda) is selected here.

Figure 19 Gaming Theme—Main Screen.
2.6.4.4 Events

Select **Events** to change the frequencies for SMART and Event polling.

Figure 20 Events Polling
2.6.5 Help

Select Help to go to the SeaTools User Guide.

Figure 21 SeaTools User Guide
3. Common Tasks

3.1 Drive Details

The Drive Details pop up shows information about the drive. Drive information is different depending on the interface of the drive.

- NVMe drives provide three types of information: Detail, Interface, and SMART.
- SATA drives provide five types of information: Detail, Interface, SMART, Power, and Security
- SAS drives provide four types of information: Detail, Power, Interface, and Security

The figures below show Drive Details screens for each drive type.

Figure 22 Details for NVMe drive
The figure below shows **Interface** details for a SATA drive connected through USB. Note the detail window stretches wide to accommodate the long ATA version number.

**Figure 23 Interface Details for SATA USB**

The figure below shows **Security** information for a SAS drive.
Figure 24  Security Details for SAS drive

<table>
<thead>
<tr>
<th>Details</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Security Supported</td>
<td>No</td>
</tr>
<tr>
<td>Security Enabled</td>
<td>No</td>
</tr>
<tr>
<td>TCG Supported</td>
<td>No</td>
</tr>
<tr>
<td>Security Locked</td>
<td>No</td>
</tr>
<tr>
<td>Frozen</td>
<td>No</td>
</tr>
</tbody>
</table>
3.2 Test Results Button

Clicking the **Test Results Button** in the **Advanced** and **Erase** tabs opens a table showing test results for the selected drive.

The figure below shows Test Results for Disk 1.

**Figure 25 Checking Test Results**

![Test Results Table]

<table>
<thead>
<tr>
<th>Disk 1 BUP Slim</th>
</tr>
</thead>
<tbody>
<tr>
<td>Status: Free: 2.00 TB</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Description</th>
<th>Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>2 Short Self Test Started</td>
<td>2021-Nov-16 22:32:48</td>
</tr>
<tr>
<td>3 Two Minute Generic Test Passed</td>
<td>2021-Nov-16 17:39:44</td>
</tr>
<tr>
<td>4 Two Minute Generic Test Started</td>
<td>2021-Nov-16 17:37:43</td>
</tr>
<tr>
<td>5 Two Minute Generic Test Passed</td>
<td>2021-Nov-16 17:37:15</td>
</tr>
<tr>
<td>6 Two Minute Generic Test Started</td>
<td>2021-Nov-16 17:35:14</td>
</tr>
<tr>
<td>7 Short Self Test Passed</td>
<td>2021-Nov-16 16:41:17</td>
</tr>
<tr>
<td>8 Short Self Test Started</td>
<td>2021-Nov-16 16:40:03</td>
</tr>
</tbody>
</table>
4. Health Tab

SeaTools monitors drive status and performance in the following Health Tab features:

- **MENU BAR** includes test options: shown below in Section Table 1 Tests.
- **SELECTION BAR** shows when drives are selected.
- **DRIVE PANELS** show:
  - drive name
  - disk number
  - free space
  - life remaining
  - total bytes written (TBW)
  - status
  - Buttons
    - Self test starts the short self test and opens the test progress bar.
    - Drive details opens drive information windows

**NOTE** Drive panels are grouped in SSDs or HDDs.

4.1 Tests

From the Health Tab, you can perform the following tests.

**Table 1 Tests**

<table>
<thead>
<tr>
<th>Test</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Short Self Test</td>
<td>Tests all aspects of the drive. Does not test the flash media. Completes in 60 seconds or less.</td>
</tr>
<tr>
<td>Short Generic Test</td>
<td>Performs random read tests on random blocks of the media.</td>
</tr>
<tr>
<td>Long Drive Self Test</td>
<td>Tests all aspects of the drive. Performs limited testing of the drive media blocks. Completes in several minutes depending on drive.</td>
</tr>
<tr>
<td>Long Generic Test</td>
<td>Performs read and write test on all blocks of the flash media.</td>
</tr>
<tr>
<td>2-minute Generic Test</td>
<td>Performs read and write tests on random blocks of the media. Completes in two minutes.</td>
</tr>
<tr>
<td>Fix All Short</td>
<td>Back up your data. Fix All reads data blocks; repairs and replaces bad blocks. Recovery results can vary. Fix All short is a fast test, completing in minutes.</td>
</tr>
<tr>
<td>Fix All Long</td>
<td>Back up your data. Defrags the full disk. Reads and writes all data blocks; finds and replaces bad blocks. Recovery results can vary. This test can take as long as 1 hour per TB, and cannot be interrupted.</td>
</tr>
</tbody>
</table>

**NOTE** You can perform tests on more than one drive at a time. During testing, you can open Drive Details to see drive information.
4.2 Self Test

To run Self Test, click the Self Test button. The green progress bar opens to say: Short Self Test Running. You can click to cancel.

After test completion, you can click Results, Retest, and Clear.
4.3 Quick Tests

The **Quick Tests** menu includes the **Short Self Test** and the **Short Generic Test**. The figure below shows the **Quick Tests** menu.

**Figure 26 Quick Tests**
4.4 Extended Tests

*Extended tests* include the *Long Drive Self Test*, the *Long Generic Test*, and the *2 Minute Generic Test*. The figure below shows the *Health Tab* with the *Extended Tests* menu open.

Figure 27 Extended Tests.
4.5 Long Self Test

The Long Self Test tests all aspects of the drive. Performs limited testing of the drive media blocks. Completes in several minutes depending on the drive.

To run this test:
1. Select the drive or drives.
3. Click OK.

Figure 28 Long Self Test

4. After you click OK, the progress bar for the selected drive (or drives) opens in the drive panel on the Health Tab.
5. After the test completes, the progress bars read "Test completed successfully." Click Results, Retest, or Clear for further action.
Fix All includes Long and Short fixes for the drives. The figure below shows the Health Tab, Fix all menu.
5. Advanced

From the **Advanced Tab** menu, you can perform **Set Max LBA, Tunable Capacity, Spin Down, and Firmware Update**.

**NOTE**  
All advanced operations can delete data on the drive.

### Table 2  Advanced Operations

<table>
<thead>
<tr>
<th>Operation</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Set Max LBA</td>
<td>With Set Max LBA the user can make the drive smaller by reserving some blocks.</td>
</tr>
<tr>
<td>Tunable Capacity</td>
<td>With Tunable Capacity, the user can set the number of over-provisioning blocks to optimize for performance or for capacity. This feature is supported only in select drives.</td>
</tr>
<tr>
<td>Spindown</td>
<td>Spindown puts the drive into low power mode. After Spindown, the drive takes a few seconds to respond to new read/write requests.</td>
</tr>
<tr>
<td>Firmware Update</td>
<td>Updates drive firmware.</td>
</tr>
</tbody>
</table>

5.1 **Advanced Tab Menu**

The figure below shows the **Advanced Tab** menu open.

**Figure 29 Advanced Tab Menu**
5.2 Set Max LBA

Set Max LBA can make the drive smaller by reserving some blocks.

To Set Max LBA:
1. Select the drive.
2. Select Set Max LBA from the Advanced menu. The window below opens.
3. Enter the new Max LBA.
4. Click OK.

Figure 30 Set Max LBA

NOTE This operation is supported on select drives.
5.3 Set Tunable Capacity

Tunable Capacity allows the user to change the over-provisioning of the SSD, optimizing for performance or for capacity.

To Set Tunable Capacity:
1. Select the drive.
2. Select Tunable Capacity from the Advanced menu bar. The overlay window below opens.
3. Click OK to change mode from Capacity Optimized to Performance Optimized, or from Performance Optimized to Capacity Optimized.

Figure 31 Tunable Capacity

NOTE This operation is only supported on select SSDs.
If Tunable Capacity is not supported you will see the notice below.

Figure 32 Tunable Capacity Not Supported

This operation is not supported by this drive

Selected Drive

\\PhysicalDrive2

OK
5.4 Spindown

Spindown puts the drive into lower power mode. After ending Spindown, the drive takes a few seconds to respond to new read/write requests.

To put the drive into Spindown:

1. Select the drive.
2. Select Spindown from the Advanced menu bar. The window below opens.
3. Click OK. The drive is now in the lower power mode.

Figure 33 Spindown
5.5 Firmware Update

To update the drive firmware, first copy the drive serial number from the Advanced Tab.

To check if the drive needs a firmware update. Go to the Seagate Support Downloads website:

https://www.seagate.com/support/downloads/#firmware

1. Scroll down to see Firmware Downloads.
2. Enter your product serial number.
3. Click the button, SEARCH FOR FIRMWARE.

Figure 34  Seagate Support Website for Firmware Check and Download

If your drive firmware is not up to date, follow the steps below.
To update your drive firmware:
1. Download the required version of the drive’s firmware file and save it to a drive other than the one you want to update.
2. Select the drive to update.
3. Open the Advanced Tab.
4. Click Firmware Update from the menu.
5. Browse for the firmware file.
6. Click OK.

Figure 35 Firmware Update

NOTE You can only update firmware for one drive at a time.
6. Erase

From the Erase Screen menu, you can use the commands below to erase all data on the drive.

Table 3 Erase commands

<table>
<thead>
<tr>
<th>Format</th>
<th>Command</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>SHORT</td>
<td>Sanitize Crypto Erase</td>
<td>Changes the data encryption key. Cannot be stopped or reversed.</td>
</tr>
<tr>
<td></td>
<td>Instant Secure Erase</td>
<td>Changes the (TCG Opal) PSID and changes the data encryption key.</td>
</tr>
<tr>
<td>LONG</td>
<td>Sanitize Overwrite</td>
<td>Erases a drive by writing all blocks with progress monitoring.</td>
</tr>
<tr>
<td></td>
<td>NOTE</td>
<td>After you start this command, you cannot stop it even if you restart the system.</td>
</tr>
<tr>
<td></td>
<td>Simple Overwrite</td>
<td>Erases a drive by writing all blocks in the background with no progress monitoring.</td>
</tr>
<tr>
<td></td>
<td>NOTE</td>
<td>After you start this command, you can stop it.</td>
</tr>
<tr>
<td></td>
<td>Write Same Erase</td>
<td>This host command erases a drive by writing the same data to all blocks. You can stop this command before completion.</td>
</tr>
<tr>
<td></td>
<td>NOTE</td>
<td>Not supported in Windows. Supported in Linux only.</td>
</tr>
</tbody>
</table>

The figure below shows the Short Erase menu.

Figure 36 Short Erase Menu
6.1 Erase Commands Process

All Erase commands follow the same process as shown in Section 6.1.1 Simple Overwrite.

6.1.1 Simple Overwrite

Simple Overwrite is a long erase command. To run the Simple Overwrite command, follow these steps.

1. Select Simple Overwrite from the Long menu.
2. The pop up shown below opens.
3. Click OK.
4. When the pop up goes away, return to the drive test panel.

**NOTE** There is no progress bar for this erase command. The progress goes from Zero to Finished.

5. When the test is complete, the message **Simple Overwrite Finished** displays in the drive panel.
7. Utility

From the **Utility Tab**, you can perform operations that maintain the SeaTools GUI.

7.1 Utility Menu

The figure below shows the **Utility** options.

**Figure 39 Utility Options**

- **Tool Update**
  - A link to upgrades to this tool.

- **Create Bootable**
  - Create Bootable creates a bootable USB drive which runs a Linux version of SeaTools.

- **Disc Wizard**
  - A link to DiscWizard software that creates and formats partition, allows cloning data to a new drive and backing up your data.

- **Manage Logs**
  - The operation manages the event and SMART attribute history data for audit purposes.
7.2 Tool Update

To get the latest version of SeaTools, click Tool Update on the Utility Screen. Tool Update takes you to this Screen: https://www.seagate.com/support/downloads/

Here you can click on the correct button for your operating system.

Figure 40 SeaTools GUI Downloads
To create a bootable Linux version of SeaTools, click **Create Bootable** on the Utility Screen.

This takes you to the following Screen: [https://www.seagate.com/support/downloads/seatools/](https://www.seagate.com/support/downloads/seatools/)

Click **SeaTools Bootable** and follow the instructions.
Figure 42  Create Bootable

Downloads

SeaTools Bootable
The quick USB diagnostic tool that checks the health of your drive.

SeaTools Legacy Tools
Find all the legacy versions of our popular SeaTools software.
7.4 DiscWizard

To download DiscWizard, click DiscWizard on the Utility Screen. DiscWizard takes you to this Screen: https://www.seagate.com/support/downloads/

Click the DOWNLOAD FOR WINDOWS button to get DiscWizard.

Figure 43 DiscWizard Downloads
7.5 Manage Logs

SeaTools allows you to export or clear logs.
To Manage Logs, click **Manage Logs** on the Utility Screen.

The pop up shown below opens. From here you can export or clear logs. The **Manage Logs** pop up opens with **Export Logs** selected. You can export logs from here, or you can select the **Clear Logs** radial button to clear event or SMART logs.

To export logs, select type of Log and choose the Export Log Directory.

**Figure 44 Manage Logs Pop Ups**
7.5.1 Clear Logs

To Clear Logs, select the Clear Logs button. The Clear Logs pop up appears. Select the type of logs you want to clear.

Figure 45 Clear Logs Pop Ups

Select Operation

- Export Logs
- Clear Logs

Select Log Type

- SMART Logs
- Event Logs
- All Logs

Cancel OK