



Exos[®] CORVAULT[™] Getting Started



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Thank you for purchasing a Seagate storage product. This document provides an overview of product setup tasks and identifies locations for information you need to accomplish each task in product documentation.

⚠ WARNING! Non-compliance could void your warranty. To properly and safely mount the storage enclosure in a rack cabinet, you must follow all directions exactly as specified in the Rackmount Guide in this shipkit and in the Hardware Installation and Maintenance Guide at www.seagate.com/support/products. Retain original packaging materials for use with returns. For storage enclosure returns, the master container must ship on a pallet.

Product documentation and support

To obtain the following documents, videos, and other product information, visit www.seagate.com/support.

Content description	Document	Seagate QR codes
Enhancements, known issues, and updates	Release Notes	
Overview of product shipkit contents and setup support	Getting Started*	
Installation of the rail kit and enclosure into a rack	Rackmount Guide*	
	Online installation video	Installation video
Initial installation of hardware and component replacement	Hardware Installation and Maintenance Guide	
Configuration, management with web browser interface	Storage Management Guide	
Configuration, management with command-line interface	CLI Reference Guide	Documentation, Support
Event codes and recommended actions	Event Descriptions Reference Guide	
Regulatory compliance, safety, and disposal information	Compliance, Safety, and Disposal Guide	

* Printed document included in the shipkit.

Shipkit contents

Verify that you received the identified shipkit components.

Item	Quantity
Storage enclosure with disk drives	1
Accessory kit box	1
Railkit box	1
Cable management arm (CMA) box	1



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NOTE If the power cords supplied in the accessories box do not align with your system requirements, you may use alternative power cords, but they must comply with applicable Seagate standards and requirements.

Product setup

Seagate requires the person using these instructions to be a qualified technician, trained to perform installation and maintenance of Seagate storage products. For help, contact Technical Support at 1-800-SEAGATE or frontline@seagate.com. When contacting Technical Support, you must provide the following information to open a support ticket:

1. Issue subject
2. Detailed issue description
3. Product type
4. Product serial number
5. Part number of product or FRU experiencing a fault condition
6. System logs* related to the fault condition

*To obtain system logs, see the Storage Management Guide.

Use the Rackmount Guide and the video to direct you during initial installation.

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Regulatory and compliance information

For the latest regulatory and compliance information see www.seagate.com/support. Scroll down to the *Compliance, Safety and Disposal Guide* link.

Open source third-party licenses and code

Seagate storage products use open source software components. To view information about open source software licenses and open source code used in Seagate storage products, see www.seagate.com/support.