



5005/4005 Series Getting Started

Thank you for purchasing a Seagate storage product. This document provides an overview of product setup tasks and specifies where information to accomplish each task is described in product documentation. To obtain PDF versions of product documentation, visit seagate.com/support-home.

Product documentation

- Product Regulatory Compliance and Safety*
- Hardware Installation and Maintenance Guide for your product
- Storage Management Guide
- CLI Reference Guide
- Event Descriptions Reference Guide
- Obtaining and Installing a License
- Release Notes

* Printed document also included in product shipkit.

Shipkit contents

If you purchased a controller enclosure, verify that you received the items in [Table 1](#). If you purchased an expansion enclosure, verify that you received the items in [Table 2](#).

NOTE: Your shipkit may include other cables that otherwise you would need to supply yourself, as shown in “[Product setup](#)” below.

Table 1 Controller enclosure shipkit contents

Item	Quantity
Controller enclosure	1
Power cords	2
USB cable for the CLI port	1

Table 2 Expansion enclosure shipkit contents

Item	Quantity
Expansion enclosure	1
Power cords	2

Product setup

Seagate assumes that the person using these instructions is qualified in the installation and servicing of storage products. If you need help, contact Technical Support at 1-877-368-7924 (U.S.), 001-303-845-3200 option 1 (outside U.S.), or frontline@seagate.com. When contacting Technical Support, you will be asked to provide the following information to open a support case: issue subject, detailed issue description, product type, serial number, part number, and system logs. To obtain logs, see the Storage Management Guide.

You must supply the following items if they are not present in the shipkit:

- Antistatic protection devices
- Screwdriver with flat-blade and Torx T10/T20 bits
- Ethernet cables (1 per controller module)
- SAS cables, if installing expansion enclosures (2 per expansion enclosure)



Perform the following tasks to set up your storage.

Task	As described in
1. Verify that the installation site meets product requirements.	Product Regulatory Compliance and Safety
2. Unpack, install, and connect the controller enclosure and optional expansion enclosures in accordance with safety guidelines.	Hardware Installation and Maintenance Guide
3. Configure and provision the storage system.	Storage Management Guide

© 2017 Seagate Technology LLC or its affiliates. All rights reserved. Seagate, Seagate Technology and the Spiral logo are registered trademarks of Seagate Technology LLC in the United States and/or other countries. RealStor is a trademark of Seagate Technology LLC or one of its affiliated companies in the United States and/or other countries. All other trademarks or registered trademarks are the property of their respective owners.

Any use, derivation, disassembly, reverse engineering, dissemination, reproduction, or any attempt to modify, prepare derivative works, reproduce, distribute, disclose copyrighted material of Seagate Technology LLC, for any reason, in any manner, medium, or form, in whole or in part, if not expressly authorized, is strictly prohibited. Seagate reserves the right to change, without notice, product offerings or specifications.