



Product Manual

DB35 Series SATA

ST3400832SCE

ST3300831SCE

ST3250823SCE

ST3200826SCE





Product Manual

DB35 Series SATA

ST3400832SCE

ST3300831SCE

ST3250823SCE

ST3200826SCE



©2006, Seagate Technology LLC All rights reserved
Publication number: 100362348, Rev. D
May 2006

Seagate, Seagate Technology, and the Seagate logo are registered trademarks of Seagate Technology LLC. SeaTools, SeaFONE, SeaBOARD, and SeaTDD are either registered trademarks or trademarks of Seagate Technology LLC. Other product names are registered trademarks or trademarks of their owners.

Seagate reserves the right to change, without notice, product offerings or specifications. No part of this publication may be reproduced in any form without written permission of Seagate Technology LLC.

Contents

1.0	Introduction	1
1.1	About the Serial ATA interface	2
2.0	Drive specifications	3
2.1	Specification summary table	3
2.2	Formatted capacity	5
2.2.1	LBA mode	5
2.3	Default logical geometry	5
2.4	Recording and interface technology	6
2.5	Physical characteristics	6
2.6	Seek time	6
2.7	Start/stop times	7
2.8	Power specifications	7
2.8.1	Power consumption	7
2.8.2	Conducted noise	9
2.8.3	Voltage tolerance	9
2.8.4	Power-management modes	9
2.9	Environmental specifications	10
2.9.1	Ambient temperature	10
2.9.2	Temperature gradient	10
2.9.3	Humidity	10
2.9.4	Altitude	10
2.9.5	Shock	10
2.9.6	Vibration	11
2.10	Acoustics	11
2.11	Electromagnetic immunity	12
2.12	Reliability	12
2.13	Agency certification	13
2.13.1	Safety certification	13
2.13.2	Electromagnetic compatibility	13
2.13.3	FCC verification	14
2.14	Environmental protection	14
2.14.1	European Union Restriction of Hazardous Substances (RoHS)	14
2.15	Corrosive environment	15
3.0	Configuring and mounting the drive	17
3.1	Handling and static-discharge precautions	17
3.2	Breather filter hole precautions	18
3.3	Configuring the drive	18
3.4	Serial ATA cables and connectors	19
3.5	Drive mounting	20
4.0	Serial ATA (SATA) interface	21
4.1	Hot-Plug compatibility	21
4.2	Serial ATA device plug connector pin definitions	22
4.3	Supported ATA commands	23
4.3.1	Identify Device command	25
4.3.2	Set Features command	28
4.3.3	S.M.A.R.T. commands	29
5.0	Seagate Technology support services	31

List of Figures

Figure 1.	Typical 5V startup and operation current profile	8
Figure 2.	Typical 12V startup and operation current profile	8
Figure 3.	Breather filter hole location	18
Figure 4.	Serial ATA connectors	18
Figure 5.	Attaching SATA cabling	19
Figure 6.	Mounting dimensions—top, side and end view	20

1.0 Introduction

This manual describes the functional, mechanical and interface specifications for the following Seagate DB35 Serial ATA (SATA) model drives:

DB35 Serial ATA

- ST3400832SCE
- ST3300831SCE
- ST3250823SCE
- ST3200826SCE

These drives provide the following key features:

- Minimal acoustics for consumer storage usage profile.
- Bedroom quiet performance.
- Optimized power for consumer storage devices.
- Spinup current limited to a maximum of 2 amps.
- 7,200 RPM spindle speed.
- 8 Mbyte buffer on: ST3400832SCE, ST3300831SCE, ST3250823SCE, and ST3200826SCE models.
- High instantaneous (burst) data-transfer rates (up to 150 Mbytes per second).
- Tunneling Giant Magnetoresistive (TGMR) recording heads and EPRML technology, provide the drives with increased areal density.
- State-of-the-art cache and on-the-fly error-correction algorithms.
- Native Command Queueing with command ordering to increase performance in demanding applications.
- Full-track multiple-sector transfer capability without local processor intervention.
- 300 Gs nonoperating shock.
- Support for S.M.A.R.T. drive monitoring and reporting.
- SeaTools diagnostic software performs a drive self-test that eliminates unnecessary drive returns.
- Supports latching SATA cables and connectors.

1.1 About the Serial ATA interface

The Serial ATA interface provides several advantages over the traditional (parallel) ATA interface. The primary advantages include:

- Easy installation and configuration with true plug-and-play connectivity. It is not necessary to set any jumpers or other configuration options.
- Thinner and more flexible cabling for improved enclosure airflow and ease of installation.
- Scalability to higher performance levels.

In addition, Serial ATA makes the transition from parallel ATA easy by providing legacy software support. Serial ATA was designed to allow you to install a Serial ATA host adapter and Serial ATA disc drive in your current system and expect all of your existing applications to work as normal.

The Serial ATA interface connects each disc drive in a point-to-point configuration with the Serial ATA host adapter. There is no master/slave relationship with Serial ATA devices like there is with parallel ATA. If two drives are attached on one Serial ATA host adapter, the host operating system views the two devices as if they were both “masters” on two separate ports. This essentially means both drives behave as if they are Device 0 (master) devices.

Note. The host adapter may, optionally, emulate a master/slave environment to host software where two devices on separate Serial ATA ports are represented to host software as a Device 0 (master) and Device 1 (slave) accessed at the same set of host bus addresses. A host adapter that emulates a master/slave environment manages two sets of shadow registers. This is not a typical Serial ATA environment.

The Serial ATA host adapter and drive share the function of emulating parallel ATA device behavior to provide backward compatibility with existing host systems and software. The Command and Control Block registers, PIO and DMA data transfers, resets, and interrupts are all emulated.

The Serial ATA host adapter contains a set of registers that shadow the contents of the traditional device registers, referred to as the Shadow Register Block. All Serial ATA devices behave like Device 0 devices. For additional information about how Serial ATA emulates parallel ATA, refer to the “Serial ATA: High Speed Serialized AT Attachment” specification. The specification can be downloaded from www.serialata.org.

2.0 Drive specifications

Unless otherwise noted, all specifications are measured under ambient conditions, at 25°C, and nominal power. For convenience, the phrases *the drive* and *this drive* are used throughout this manual to indicate the ST3400832SCE, ST3300831SCE, ST3250823SCE and ST3200826SCE models.

2.1 Specification summary table

The specifications listed in this table are for quick reference. For details on specification measurement or definition, see the appropriate section of this manual.

Table 1: Drive specifications

Drive specification	ST3400832SCE	ST3300831SCE	ST3250823SCE	ST3200826SCE
Formatted Gbytes (512 bytes/sector)*	400	300	250	200
Guaranteed sectors	781,422,768	586,072,368	488,397,168	390,721,968
Bytes per sector	512			
Default sectors per track	63			
Default read/write heads	16			
Default cylinders	16,383			
Recording density in BPI (bits/inch max)	763,000			
Track density TPI (tracks/inch avg)	120,000			
Areal density (Mbits/inch ² avg)	91,560			
Spindle speed (RPM)	7,200			
Internal data transfer rate (Mbytes/sec max)	95			
Sustained transfer rate OD (Mbytes/sec)	65			
I/O data transfer rate (Mbytes/sec max)	150			
ATA data-transfer modes supported	PIO modes 0–4 Multiword DMA modes 0–2 Ultra DMA modes 0–6			
SATA data-transfer modes supported	1.5 Gbits/sec			
Cache buffer	8 Mbytes			
Height (max)	26.11 mm (1.028 inches)			
Width (max)	101.85 mm (4.010 inches)			
Length (max)	146.99 mm (5.787 inches)			
Weight (max) grams / lb.	635 / 1.39			
Average latency (msec)	4.16			

Table 1: Drive specifications

Drive specification	ST3400832SCE	ST3300831SCE	ST3250823SCE	ST3200826SCE
Power-on to ready (typical)	17.0 sec			
Standby to ready (typical)	16.0 sec			
Track-to-track seek time (msec typical)	0.8 (read), 1.0 (write)			
Average seek (msec typical)	18 (read), 20 (write)			
Startup current (typical) 12V (peak)	2.0 amps			
Seek power (typical)	8.6 watts			
Operating (Consumer Storage Profile)	7.2 watts			
Idle mode (typical)	6.9 watts			
Standby mode (typical)	0.80 watts			
Sleep mode (typical)	0.80 watts			
Voltage tolerance (including noise)	5V ± 5% 12V ± 10%			
Ambient temperature	0° to 60°C (operating) –40° to 70°C (nonoperating)			
Temperature gradient (°C per hour max)	20°C (operating) 30°C (nonoperating)			
Relative humidity	5% to 90% (operating) 5% to 95% (nonoperating)			
Relative humidity gradient	30% per hour max			
Wet bulb temperature (°C max)	37.7 (operating) 40.0 (nonoperating)			
Altitude, operating	–60.96 m to 3,048 m (–200 ft to 10,000+ ft)			
Altitude, nonoperating (meters below mean sea level, max)	–60.96 m to 12,192 m (–200 ft to 40,000+ ft)			
Shock, operating (max at 2 msec)	63 Gs			
Shock, nonoperating (max at 2 msec)	300 Gs			
Vibration, operating	0.25 G acceleration			
Vibration, nonoperating	0.25 G (5–22 Hz) 5.0 Gs (22–350 Hz)			
Drive acoustics, sound power (bels)				
Idle** (bels)	2.6 (typical) 2.8 (max)	2.4 (typical) 2.7 (max)		
Operational (bels)	2.8 (typical) 3.0 (max)	2.8 (typical) 3.0 (max)		
Nonrecoverable read errors	1 per 10 ¹⁴ bits read			
Annualized Failure Rate (AFR)	0.34%			
Service life	5 Years			
Contact start-stop cycles (25°C, 50% relative humidity)	50,000			

Table 1: Drive specifications

Drive specification	ST3400832SCE	ST3300831SCE	ST3250823SCE	ST3200826SCE
Supports Hotplug operation per SATA II specification	Yes			

*One Gbyte equals one billion bytes when referring to hard drive capacity. Accessible capacity may vary depending on operating environment and formatting.

**During periods of drive idle, some offline activity may occur according to the S.M.A.R.T. specification, which may increase acoustic and power to operational levels.

2.2 Formatted capacity

Model	Formatted capacity*	Guaranteed sectors	Bytes per sector
ST3400832SCE	400 Gbytes	781,422,768	512
ST3300831SCE	300 Gbytes	586,072,368	512
ST3250823SCE	250 Gbytes	488,397,168	512
ST3200826SCE	200 Gbytes	390,721,968	512

*One Gbyte equals one billion bytes when referring to hard drive capacity. Accessible capacity may vary depending on operating environment and formatting.

2.2.1 LBA mode

When addressing these drives in LBA mode, all blocks (sectors) are consecutively numbered from 0 to $n-1$, where n is the number of guaranteed sectors as defined above.

See Section 4.3.1, "Identify Device command" (words 60-61 and 100-103) for additional information about 48-bit addressing support of drives with capacities over 137 Gbytes.

2.3 Default logical geometry

Cylinders	Read/write heads	Sectors per track
16,383	16	63

LBA mode

When addressing these drives in LBA mode, all blocks (sectors) are consecutively numbered from 0 to $n-1$, where n is the number of guaranteed sectors as defined above.

2.4 Recording and interface technology

Interface	Serial ATA (SATA)
Recording method	16/17 EPRML
Recording density BPI (bits/inch max)	763,000
Track density TPI (tracks/inch avg)	120,000
Areal density (Mbits/inch ² avg)	91,560
Spindle speed (RPM) (± 0.2%)	7,200
Internal data transfer rate (Mbytes/sec max)	95
Sustained transfer rate OD (Mbytes/sec max)	65.0
I/O data-transfer rate (Mbytes/sec max)	150 (SATA 1.0)
Interleave	1:1
Cache buffer	8 Mbytes

2.5 Physical characteristics

Maximum height (mm) (inches)	26.11 1.028
Maximum width (mm) (inches)	101.85 4.010 +/- 0.010
Maximum length (mm) (inches)	146.99 5.787
Maximum weight (grams) (pounds)	635 1.39

2.6 Seek time

Seek measurements are taken with nominal power at 25°C ambient temperature. All times are measured using drive diagnostics. The specifications in the table below are defined as follows:

- Track-to-track seek time is an average of all possible single-track seeks in both directions.
- Average seek time is a true statistical random average of at least 5,000 measurements of seeks between random tracks, less overhead.

Typical seek times (msec)	Read	Write
Track-to-track	0.8	1.0
Average	18	20
Average latency:	4.16	4.16

Note. These drives are designed to consistently meet the seek times represented in this manual. Physical seeks, regardless of mode (such as track-to-track and average), are expected to meet or exceed the noted values. However, due to the manner in which these drives are formatted, benchmark tests that include command overhead or measure logical seeks may produce results that vary from these specifications.

2.7 Start/stop times

Power-on to Ready (sec)	15.5 (max)
Standby to Ready (sec)	14.0 (max)
Ready to spindle stop (sec)	10 (max)

2.8 Power specifications

The drive receives DC power (+5V and +12V) through a native SATA power connector. See Figure 5 on page 19.

2.8.1 Power consumption

Power requirements for the drives are listed in the table on page 9. Typical power measurements are based on an average of drives tested, under nominal conditions, using 5.0V and 12.0V input voltage at 25°C ambient temperature.

- **Spinup power**

Spinup power is measured from the time of power-on to the time that the drive spindle reaches operating speed.

- **Seek mode**

During seek mode, the read/write actuator arm moves toward a specific position on the disc surface and does not execute a read or write operation. Servo electronics are active. Seek mode power represents the worst-case power consumption, using only random seeks with read or write latency time. This mode is not typical and is provided for worst-case information.

- **Operating power and current**

Operating power is measured using a standard Consumer Storage Profile.

- **Idle mode power**

Idle mode power is measured with the drive up to speed, with servo electronics active and with the heads in a random track location.

- **Standby mode**

During Standby mode, the drive accepts commands, but the drive is not spinning, and the servo and read/write electronics are in power-down mode.

Table 2: DC power requirements

Power dissipation (typical)	Average (watts, 25° C)	5V typ amps	12V typ amps
Spinup	—	—	2.0 (peak)
Idle	6.9	0.353	0.519
Operating (Consumer Storage Profile)	7.2	0.500	0.400
Seeking	8.6	0.318	0.585
Standby	1.4	0.265	0.006
Sleep	1.4	0.265	0.006

2.8.1.1 Typical current profiles

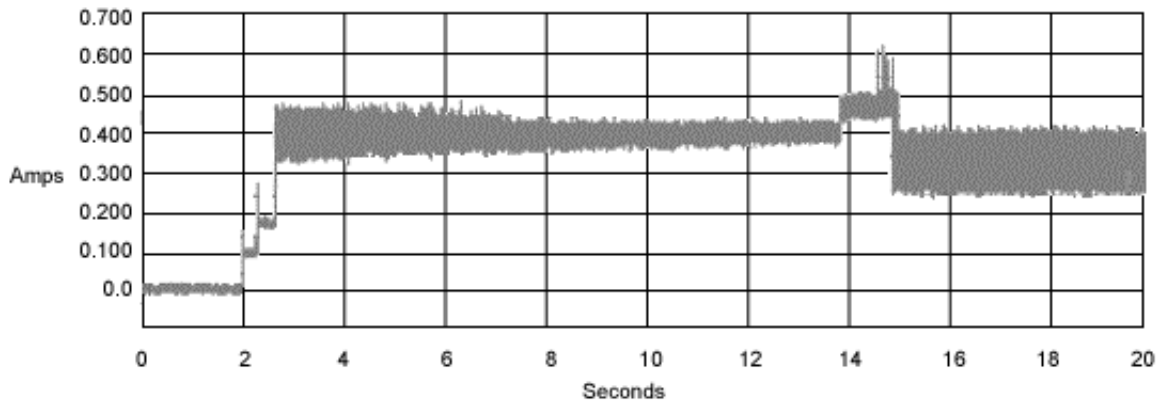


Figure 1. Typical 5V startup and operation current profile

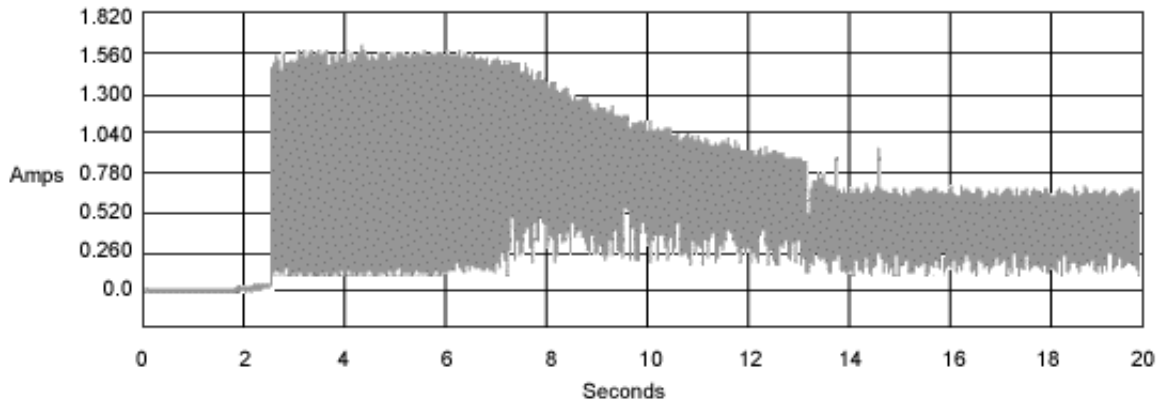


Figure 2. Typical 12V startup and operation current profile

2.8.2 Conducted noise

Input noise ripple is measured at the host system power supply across an equivalent 80-ohm resistive load on the +12 volt line or an equivalent 15-ohm resistive load on the +5 volt line.

- Using 12-volt power, the drive is expected to operate with a maximum of 120 mV peak-to-peak square-wave injected noise at up to 10 MHz.
- Using 5-volt power, the drive is expected to operate with a maximum of 100 mV peak-to-peak square-wave injected noise at up to 10 MHz.

Note. Equivalent resistance is calculated by dividing the nominal voltage by the typical RMS read/write current.

2.8.3 Voltage tolerance

Voltage tolerance (including noise):

5V \pm 5%

12V \pm 10%

2.8.4 Power-management modes

The drive provides programmable power management to provide greater energy efficiency. In most systems, you can control power management through the system setup program. The drive features the following power-management modes:

Power modes	Heads	Spindle	Buffer
Active	Tracking	Rotating	Enabled
Idle	Tracking	Rotating	Enabled
Standby	Parked	Stopped	Enabled
Sleep	Parked	Stopped	Disabled

- **Active mode**

The drive is in Active mode during the read/write and seek operations.

- **Idle mode**

The buffer remains enabled, and the drive accepts all commands and returns to Active mode any time disc access is necessary.

- **Standby mode**

The drive enters Standby mode when the host sends a Standby Immediate command. If the host has set the standby timer, the drive can also enter Standby mode automatically after the drive has been inactive for a specifiable length of time. The standby timer delay is established using a Standby or Idle command. In Standby mode, the drive buffer is enabled, the heads are parked and the spindle is at rest. The drive accepts all commands and returns to Active mode any time disc access is necessary.

- **Sleep mode**

The drive enters Sleep mode after receiving a Sleep command from the host. In Sleep mode, the drive buffer is disabled, the heads are parked and the spindle is at rest. The drive leaves Sleep mode after it receives a Hard Reset or Soft Reset from the host. After receiving a reset, the drive exits Sleep mode and enters Standby mode with all current translation parameters intact.

- **Idle and Standby timers**

Each time the drive performs an Active function (read, write or seek), the standby timer is reinitialized and begins counting down from its specified delay times to zero. If the standby timer reaches zero before any

drive activity is required, the drive makes a transition to Standby mode. In both Idle and Standby mode, the drive accepts all commands and returns to Active mode when disc access is necessary.

2.9 Environmental specifications

2.9.1 Ambient temperature

Ambient temperature is defined as the temperature of the environment immediately surrounding the drive. Actual drive case temperature should not exceed 69°C (156°F) within the operating ambient conditions for standard models. Recommended measurement locations are shown in Figure 6.

Above 1,000 feet (305 meters), the maximum temperature is derated linearly to 44°C (112°F) at 10,000 feet (3,048 meters).

Operating:	0° to 60°C (32° to 140°F)
Nonoperating:	−40° to 70°C (−40° to 158°F)

2.9.2 Temperature gradient

Operating:	20°C per hour (68°F per hour max), without condensation
Nonoperating:	30°C per hour (86°F per hour max)

2.9.3 Humidity

2.9.3.1 Relative humidity

Operating:	5% to 90% noncondensing (30% per hour max)
Nonoperating:	5% to 95% noncondensing (30% per hour max)

2.9.3.2 Wet bulb temperature

Operating:	37.7°C (99.9°F max)
Nonoperating:	40°C (104°F max)

2.9.4 Altitude

Operating:	−60.96 m to 3,048 m (−200 ft. to 10,000+ ft.)
Nonoperating:	−60.96 m to 12,192 m (−200 ft. to 40,000+ ft.)

2.9.5 Shock

All shock specifications assume that the drive is mounted securely with the input shock applied at the drive mounting screws. Shock may be applied in the X, Y or Z axis.

2.9.5.1 Operating shock

These drives comply with the performance levels specified in this document when subjected to a maximum operating shock of 63 Gs based on half-sine shock pulses of 2 msec. Shocks should not be repeated more than two times per second.

2.9.5.2 Nonoperating shock

The nonoperating shock level that the drive can experience without incurring physical damage or degradation in performance when subsequently put into operation is 300 Gs based on a nonrepetitive half-sine shock pulse of 2 msec duration.

2.9.6 Vibration

All vibration specifications assume that the drive is mounted securely with the input vibration applied at the drive mounting screws. Vibration may be applied in the X, Y or Z axis.

2.9.6.1 Operating vibration

The maximum vibration levels that the drive may experience while meeting the performance standards specified in this document are specified below.

5–350 Hz	0.25 G acceleration (zero to peak)
----------	------------------------------------

2.9.6.2 Nonoperating vibration

The following table lists the maximum nonoperating vibration that the drive may experience without incurring physical damage or degradation in performance when subsequently put into operation.

5–22 Hz	0.25 G
22–350 Hz	5.0 Gs

2.10 Acoustics

Drive acoustics are measured as overall A-weighted acoustic sound power levels (no pure tones). All measurements are consistent with ISO document 7779. Sound power measurements are taken under essentially free-field conditions over a reflecting plane. For all tests, the drive is oriented with the cover facing upward.

Note. For seek mode tests, the drive is placed in seek mode only. The number of seeks per second is defined by the following equation:

$$(\text{Number of seeks per second} = 0.4 / (\text{average latency} + \text{average access time}))$$

Table 3: Fluid Dynamic Bearing (FDB) motor acoustics

Acoustic mode		
Models	Idle	Operational
ST3400832SCE	2.6 bels (typ) 2.8 bels (max)	2.8 bels (typ) 3.0 bels (max)
ST3300831SCE ST3250823SCE ST3200826SCE	2.4 bels (typ) 2.7 bels (max)	2.8 bels (typ) 3.0 bels (max)

2.11 Electromagnetic immunity

When properly installed in a representative host system, the drive operates without errors or degradation in performance when subjected to the radio frequency (RF) environments defined in the following table:

Table 4: Radio frequency environments

Test	Description	Performance level	Reference standard
Electrostatic discharge	Contact, HCP, VCP: ± 4 kV; Air: ± 8 kV	B	EN 61000-4-2: 95
Radiated RF immunity	80 to 1,000 MHz, 3 V/m, 80% AM with 1 kHz sine 900 MHz, 3 V/m, 50% pulse modulation @ 200 Hz	A	EN 61000-4-3: 96 ENV 50204: 95
Electrical fast transient	± 1 kV on AC mains, ± 0.5 kV on external I/O	B	EN 61000-4-4: 95
Surge immunity	± 1 kV differential, ± 2 kV common, AC mains	B	EN 61000-4-5: 95
Conducted RF immunity	150 kHz to 80 MHz, 3 Vrms, 80% AM with 1 kHz sine	A	EN 61000-4-6: 97
Voltage dips, interrupts	0% open, 5 seconds 0% short, 5 seconds 40%, 0.10 seconds 70%, 0.01 seconds	C C C B	EN 61000-4-11: 94

2.12 Reliability

Nonrecoverable read errors	1 per 10^{14} bits read, max
Annualized Failure Rate (AFR)	0.34% (nominal power, 25°C ambient temperature)
Contact start-stop cycles	50,000 cycles (at nominal voltage and temperature, with 60 cycles per hour and a 50% duty cycle)
Service Life	5 Years
Preventive maintenance	None required

2.13 Agency certification

2.13.1 Safety certification

The drives are recognized in accordance with UL 1950 and CSA C22.2 (950) and meet all applicable sections of IEC950 and EN 60950 as tested by TUV North America.

2.13.2 Electromagnetic compatibility

Hard drives that display the CE mark comply with the European Union (EU) requirements specified in the Electromagnetic Compatibility Directive (89/336/EEC). Testing is performed to the levels specified by the product standards for Information Technology Equipment (ITE). Emission levels are defined by EN 55022, Class B and the immunity levels are defined by EN 55024.

Seagate uses an independent laboratory to confirm compliance with the EC directives specified in the previous paragraph. Drives are tested in representative end-user systems. Although CE-marked Seagate drives comply with the directives when used in the test systems, we cannot guarantee that all systems will comply with the directives. The drive is designed for operation inside a properly designed enclosure, with properly shielded I/O cable (if necessary) and terminators on all unused I/O ports. Computer manufacturers and system integrators should confirm EMC compliance and provide CE marking for their products.

Korean RRL

If these drives have the Korea Ministry of Information and Communication (MIC) logo, they comply with paragraph 1 of Article 11 of the Electromagnetic Compatibility control Regulation and meet the Electromagnetic Compatibility (EMC) Framework requirements of the Radio Research Laboratory (RRL) Ministry of Information and Communication Republic of Korea.

These drives have been tested and comply with the Electromagnetic Interference/Electromagnetic Susceptibility (EMI/EMS) for Class B products. Drives are tested in a representative, end-user system by a Korean-recognized lab.

- EUT name (model numbers): ST3400832SCE, ST3300831SCE, ST3250823SCE and ST3200826SCE.

- Certificate numbers:

ST3400832SCE	E-H011-04-4534 (B)
ST3300831SCE	E-H011-04-4534 (B)
ST3250823SCE	E-H011-04-4533 (B)
ST3200826SCE	E-H011-04-4533 (B)

- Trade name or applicant: Seagate Technology
- Manufacturing date: November 2004
- Manufacturer/nationality: Singapore and China

Australian C-Tick (N176)

If these models have the C-Tick marking, they comply with the Australia/New Zealand Standard AS/NZS3548 1995 and meet the Electromagnetic Compatibility (EMC) Framework requirements of the Australian Communication Authority (ACA).

2.13.3 FCC verification

These drives are intended to be contained solely within a personal computer or similar enclosure (not attached as an external device). As such, each drive is considered to be a subassembly even when it is individually marketed to the customer. As a subassembly, no Federal Communications Commission verification or certification of the device is required.

Seagate Technology LLC has tested this device in enclosures as described above to ensure that the total assembly (enclosure, disc drive, motherboard, power supply, etc.) does comply with the limits for a Class B computing device, pursuant to Subpart J, Part 15 of the FCC rules. Operation with noncertified assemblies is likely to result in interference to radio and television reception.

Radio and television interference. This equipment generates and uses radio frequency energy and if not installed and used in strict accordance with the manufacturer's instructions, may cause interference to radio and television reception.

This equipment is designed to provide reasonable protection against such interference in a residential installation. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause interference to radio or television, which can be determined by turning the equipment on and off, you are encouraged to try one or more of the following corrective measures:

- Reorient the receiving antenna.
- Move the device to one side or the other of the radio or TV.
- Move the device farther away from the radio or TV.
- Plug the computer into a different outlet so that the receiver and computer are on different branch outlets.

If necessary, you should consult your dealer or an experienced radio/television technician for additional suggestions. You may find helpful the following booklet prepared by the Federal Communications Commission: *How to Identify and Resolve Radio-Television Interference Problems*. This booklet is available from the Superintendent of Documents, U.S. Government Printing Office, Washington, DC 20402. Refer to publication number 004-000-00345-4.

2.14 Environmental protection

Seagate designs its products to meet environmental protection requirements worldwide, including regulations restricting certain chemical substances.

2.14.1 European Union Restriction of Hazardous Substances (RoHS)

The European Union Restriction of Hazardous Substances (RoHS) Directive restricts the presence of chemical substances, including Lead (Pb), in electronic products effective July 2006. Although amendments to the European Union's Restriction of Hazardous Substances (RoHS) Directive have not been finalized, to the best of our knowledge the disc drives documented in this publication will comply with the final RoHS Directive requirements.

A number of parts and materials in Seagate products are procured from external suppliers. We rely on the representations of our suppliers regarding the presence of RoHS substances in these parts and materials. Our supplier contracts require compliance with our chemical substance restrictions, and our suppliers document their compliance with our requirements by providing material content declarations for all parts and materials for the disc drives documented in this publication. Current supplier declarations include disclosure of the inclusion of any RoHS-regulated substance in such parts or materials.

Seagate also has internal systems in place to ensure ongoing compliance with the RoHS Directive and all laws and regulations which restrict chemical content in electronic products. These systems include standard operating procedures that ensure that restricted substances are not utilized in our manufacturing operations, laboratory analytical validation testing, and an internal auditing process to ensure that all standard operating procedures are complied with.

2.15 Corrosive environment

Seagate electronic drive components pass accelerated corrosion testing equivalent to 10 years exposure to light industrial environments containing sulfurous gases, chlorine and nitric oxide, classes G and H per ASTM B845. However, this accelerated testing cannot duplicate every potential application environment.

Users should use caution exposing any electronic components to uncontrolled chemical pollutants and corrosive chemicals as electronic drive component reliability can be affected by the installation environment. The silver, copper, nickel and gold films used in Seagate products are especially sensitive to the presence of sulfide, chloride, and nitrate contaminants. Sulfur is found to be the most damaging. In addition, electronic components should never be exposed to condensing water on the surface of the printed circuit board assembly (PCBA) or exposed to an ambient relative humidity greater than 95%. Materials used in cabinet fabrication, such as vulcanized rubber, that can outgas corrosive compounds should be minimized or eliminated. The useful life of any electronic equipment may be extended by replacing materials near circuitry with sulfide-free alternatives.

3.0 Configuring and mounting the drive

This section contains the specifications and instructions for configuring and mounting the drive.

3.1 Handling and static-discharge precautions

After unpacking, and before installation, the drive may be exposed to potential handling and electrostatic discharge (ESD) hazards. Observe the following standard handling and static-discharge precautions:

Caution:

- Keep the drive in the electrostatic discharge (ESG) bag until you are ready for installation.
- Before handling the drive, put on a grounded wrist strap, or ground yourself frequently by touching the metal chassis of a computer that is plugged into a grounded outlet. Wear a grounded wrist strap throughout the entire installation procedure.
- Handle the drive by its edges or frame *only*.
- The drive is extremely fragile—handle it with care. Do not press down on the drive top cover.
- Always rest the drive on a padded, antistatic surface until you mount it in the computer.
- Do not touch the connector pins or the printed circuit board.
- Do not remove the factory-installed labels from the drive or cover them with additional labels. Removal voids the warranty. Some factory-installed labels contain information needed to service the drive. Other labels are used to seal out dirt and contamination.

3.2 Breather filter hole precautions

This section contains information regarding the precautions to take with the breather filter hole in Seagate hard disc drives. Take the proper precautions to ensure full functionality and to prevent possible damage to the drive.

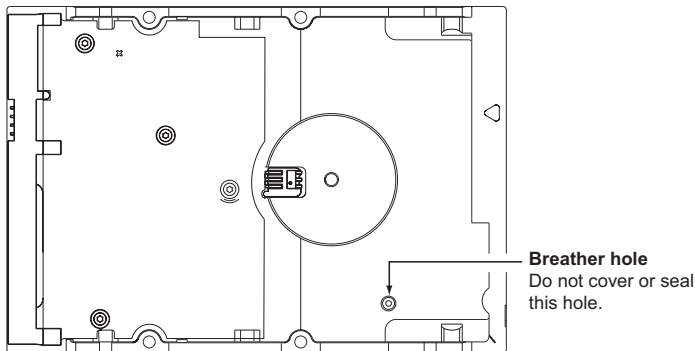


Figure 3. Breather filter hole location

Caution: Do not cover, seal, or insert any object into this hole.

This hole has two purposes:

- To allow condensation inside the hard disc to escape
- To allow air pressure inside the hard disc to equalize with ambient pressure

Note. If this hole is covered, sealed, or penetrated by any object, drive reliability may be compromised and could lead to permanent damage--doing so voids the warranty.

3.3 Configuring the drive

Each drive on the Serial ATA interface connects in a point-to-point configuration with the Serial ATA host adapter. There is no master/slave relationship because each drive is considered a master in a point-to-point relationships. If two drives are attached on one Serial ATA host adapter, the host operating system views the two devices as if they were both "masters" on two separate ports. This means both drives behave as if they are Device 0 (master) devices.

Serial ATA drives are designed for easy installation with no jumpers, terminators, or other settings. It is not necessary to set any jumpers on this drive for proper operation. The jumper block adjacent to the signal connector is for factory use only.

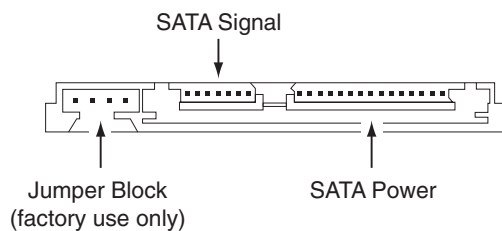


Figure 4. Serial ATA connectors

3.4 Serial ATA cables and connectors

The Serial ATA interface cable consists of four conductors in two differential pairs, plus three ground connections. The cable size may be 30 to 26 AWG with a maximum length of one meter (39.37 inches). See Table 5 for connector pin definitions. Either end of the SATA signal cable can be attached to the drive or host.

For direct backplane connection, the drive connectors are inserted directly into the host receptacle. The drive and the host receptacle incorporate features that enable the direct connection to be hot pluggable and blind mateable.

For installations which require cables, you can connect the drive as illustrated in Figure 5.

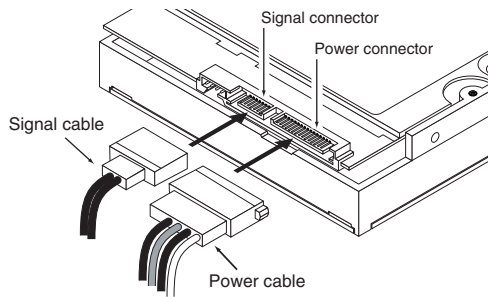


Figure 5. Attaching SATA cabling

Each cable is keyed to ensure correct orientation. DB35 Serial ATA drives support latching SATA connectors.

3.5 Drive mounting

You can mount the drive in any orientation using four screws in the side-mounting holes or four screws in the bottom-mounting holes. See Figure 6 on page 20 for drive mounting dimensions. Follow these important mounting precautions when mounting the drive:

- Allow a minimum clearance of 0.030 inches (0.76 mm) around the entire perimeter of the drive for cooling.
- Use only 6-32 UNC mounting screws.
- The screws should be inserted no more than 0.150 inch (3.81 mm) into the bottom or side mounting holes.
- Do not overtighten the mounting screws (maximum torque: 6 inch-lb).

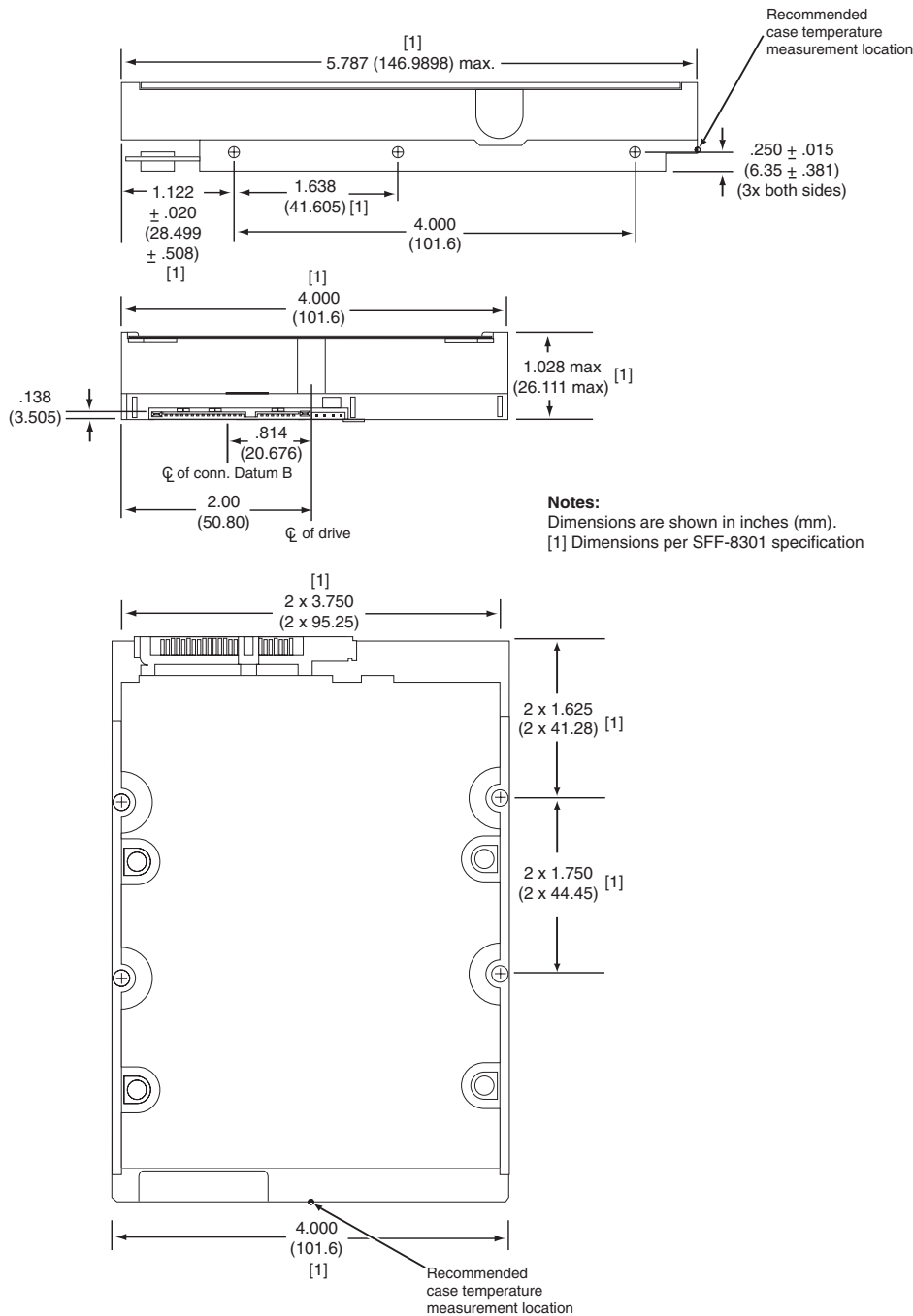


Figure 6. Mounting dimensions—top, side and end view

4.0 Serial ATA (SATA) interface

These drives use the industry-standard Serial ATA interface that supports FIS data transfers. It supports ATA programmed input/output (PIO) modes 0–4; multiword DMA modes 0–2, and Ultra DMA modes 0–6.

For detailed information about the Serial ATA interface, refer to the “Serial ATA: High Speed Serialized AT Attachment” specification.

4.1 Hot-Plug compatibility

DB35 Serial ATA drives incorporate connectors which enable you to hot plug these drives in accordance with the Serial ATA II: Extension to Serial ATA 1.0a specification. This specification can be downloaded from www.serialata.org.

4.2 Serial ATA device plug connector pin definitions

Table 5 summarizes the signals on the Serial ATA interface and power connectors..

Table 5: Serial ATA connector pin definitions

Segment	Pin	Function	Definition
Signal	S1	Ground	2nd mate
	S2	A+	Differential signal pair A from Phy
	S3	A-	
	S4	Ground	2nd mate
	S5	B-	Differential signal pair B from Phy
	S6	B+	
	S7	Ground	2nd mate

Key and spacing separate signal and power segments

Power	P1	V ₃₃	3.3V power
	P2	V ₃₃	3.3V power
	P3	V ₃₃	3.3V power, pre-charge, 2nd mate
	P4	Ground	1st mate
	P5	Ground	2nd mate
	P6	Ground	2nd mate
	P7	V ₅	5V power, pre-charge, 2nd mate
	P8	V ₅	5V power
	P9	V ₅	5V power
	P10	Ground	2nd mate
	P11	Ground or LED signal	If grounded, drive does not use deferred spin
	P12	Ground	1st mate.
	P13	V ₁₂	12V power, pre-charge, 2nd mate
	P14	V ₁₂	12V power
	P15	V ₁₂	12V power

Notes:

- All pins are in a single row, with a 1.27 mm (0.050") pitch.
- The comments on the mating sequence apply to the case of backplane blindmate connector only. In this case, the mating sequences are:
 - the ground pins P4 and P12.
 - the pre-charge power pins and the other ground pins.
 - the signal pins and the rest of the power pins.
- There are three power pins for each voltage. One pin from each voltage is used for pre-charge when installed in a blind-mate backplane configuration.
- All used voltage pins (V_x) must be terminated.

4.3 Supported ATA commands

The following table lists Serial ATA standard commands that the drive supports. For a detailed description of the ATA commands, refer to the Serial ATA: High Speed Serialized AT Attachment specification. See “S.M.A.R.T. commands” on page 29 for details and subcommands used in the S.M.A.R.T. implementation.

Table 6: Supported ATA commands

Command name	Command code (in hex)
Check Power Mode	98 _H or E5 _H
Device Configuration Freeze Lock	B1 _H / C1 _H
Device Configuration Identify	B1 _H / C2 _H
Device Configuration Restore	B1 _H / C0 _H
Device Configuration Set	B1 _H / C3 _H
Device Reset	08 _H
Download Microcode	92 _H
Execute Device Diagnostics	90 _H
Flush Cache	E7 _H
Flush Cache Extended	EA _H
Format Track	50 _H
Identify Device	EC _H
Idle	97 _H or E3 _H
Idle Immediate	95 _H or E1 _H
Initialize Device Parameters	91 _H
Read Buffer	E4 _H
Read DMA	C8 _H
Read DMA Extended	25 _H
Read DMA Without Retries	C9 _H
Read Log Ext	2F _H
Read Multiple	C4 _H
Read Multiple Extended	29 _H
Read Native Max Address	F8 _H
Read Native Max Address Extended	27 _H
Read Sectors	20 _H
Read Sectors Extended	24 _H
Read Sectors Without Retries	21 _H
Read Verify Sectors	40 _H
Read Verify Sectors Extended	42 _H
Read Verify Sectors Without Retries	41 _H
Recalibrate	10 _H
Security Disable Password	F6 _H
Security Erase Prepare	F3 _H

Command name	Command code (in hex)
Security Erase Unit	F4 _H
Security Freeze	F5 _H
Security Set Password	F1 _H
Security Unlock	F2 _H
Seek	70 _H
Set Features	EF _H
Set Max Address Note: Individual Set Max Address commands are identified by the value placed in the Set Max Features register as defined to the right.	F9 _H Address: 00 _H Password: 01 _H Lock: 02 _H Unlock: 03 _H Freeze Lock: 04 _H
Set Max Address Extended	37 _H
Set Multiple Mode	C6 _H
Sleep	99 _H or E6 _H
S.M.A.R.T. Disable Operations	B0 _H / D9 _H
S.M.A.R.T. Enable/Disable Autosave	B0 _H / D2 _H
S.M.A.R.T. Enable Operations	B0 _H / D8 _H
S.M.A.R.T. Execute Offline	B0 _H / D4 _H
S.M.A.R.T. Read Attribute Thresholds	B0 _H / D1 _H
S.M.A.R.T. Read Data	B0 _H / D0 _H
S.M.A.R.T. Read Log Sector	B0 _H / D5 _H
S.M.A.R.T. Return Status	B0 _H / DA _H
S.M.A.R.T. Save Attribute Values	B0 _H / D3 _H
S.M.A.R.T. Write Log Sector	B0 _H / D6 _H
Standby	96 _H or E2 _H
Standby Immediate	94 _H or E0 _H
Write Buffer	E8 _H
Write DMA	CA _H
Write DMA Extended	35 _H
Write DMA FUA Extended	CD _H
Write DMA Without Retries	CB _H
Write Log Extended	3F _H
Write Multiple	C5 _H
Write Multiple Extended	39 _H
Write Multiple FUA Extended	CE _H
Write Sectors	30 _H
Write Sectors Without Retries	31 _H
Write Sectors Extended	34 _H

4.3.1 Identify Device command

The Identify Device command (command code EC_H) transfers information about the drive to the host following power up. The data is organized as a single 512-byte block of data, whose contents are shown in Table 6 on page 23. All reserved bits or words should be set to zero. Parameters listed with an “x” are drive-specific or vary with the state of the drive. See Section 2.0 on page 3 for default parameter settings.

The following commands contain drive-specific features that may not be included in the Serial ATA specification.

Word	Description	Value
0	Configuration information: • Bit 15: 0 = ATA; 1 = ATAPI • Bit 7: removable media • Bit 6: removable controller • Bit 0: reserved	0C5A _H
1	Number of logical cylinders	16,383
2	ATA-reserved	0000 _H
3	Number of logical heads	16
4	Retired	0000 _H
5	Retired	0000 _H
6	Number of logical sectors per logical track: 63	003F _H
7–9	Retired	0000 _H
10–19	Serial number: (20 ASCII characters, 0000 _H = none)	ASCII
20	Retired	0000 _H
21	Retired	0400 _H
22	Obsolete	0000 _H
23–26	Firmware revision (8 ASCII character string, padded with blanks to end of string)	x.xx
27–46	Drive model number: (40 ASCII characters, padded with blanks to end of string)	ST3400832SCE ST3300831SCE ST3250823SCE ST3200826SCE
47	(Bits 7–0) Maximum sectors per interrupt on Read multiple and Write multiple (16)	8010 _H
48	Reserved	0000 _H
49	Standard Standby timer, IORDY supported and may be disabled	2F00 _H
50	ATA-reserved	0000 _H
51	PIO data-transfer cycle timing mode	0200 _H
52	Retired	0200 _H
53	Words 54–58, 64–70 and 88 are valid	0007 _H
54	Number of current logical cylinders	xxxx _H
55	Number of current logical heads	xxxx _H
56	Number of current logical sectors per logical track	xxxx _H
57–58	Current capacity in sectors	xxxx _H
59	Number of sectors transferred during a Read Multiple or Write Multiple command	xxxx _H

Word	Description	Value
60–61	Total number of user-addressable LBA sectors available (see Section 2.2 for related information) *Note: The maximum value allowed in this field is: 0FFFFFFh (268,435,455 sectors, 137 Gbytes). Drives with capacities over 137 Gbytes will have 0FFFFFFh in this field and the actual number of user-addressable LBAs specified in words 100-103. This is required for drives that support the 48-bit addressing feature.	ST3400832SCE = 0FFFFFFh* ST3300831SCE = 0FFFFFFh* ST3250823SCE = 0FFFFFFh* ST3200826SCE = 0FFFFFFh*
62	Retired	0000 _H
63	Multiword DMA active and modes supported (see note following this table)	xx07 _H
64	Advanced PIO modes supported (modes 3 and 4 supported)	0003 _H
65	Minimum multiword DMA transfer cycle time per word (120 nsec)	0078 _H
66	Recommended multiword DMA transfer cycle time per word (120 nsec)	0078 _H
67	Minimum PIO cycle time without IORDY flow control (240 nsec)	00F0 _H
68	Minimum PIO cycle time with IORDY flow control (120 nsec)	0078 _H
69–74	ATA-reserved	0000 _H
75	Queue depth	0000 _H
76	Serial ATA capabilities	xxxx _H
77	Reserved for future Serial ATA definition	xxxx _H
78	Serial ATA features supported	xxxx _H
79	Serial ATA features enabled	xxxx _H
80	Major version number	003E _H
81	Minor version number	0000 _H
82	Command sets supported	364B _H
83	Command sets supported	7C03 _H
84	Command sets support extension	4003 _H
85	Command sets enabled	30xx _H
86	Command sets enabled	0001 _H
87	Command sets enable extension	4000 _H
88	Ultra DMA support and current mode (see note following this table)	xx3F _H
89	Security erase time	0000 _H
90	Enhanced security erase time	0000 _H
92	Master password revision code	FFFE _H
93	Hardware reset value (see description following this table)	xxxx _H
95–99	ATA-reserved	0000 _H
100–103	Total number of user-addressable LBA sectors available (see Section 2.2 for related information). These words are required for drives that support the 48-bit addressing feature. Maximum value: 0000FFFFFFFFFh.	ST3400832SCE = 781,422,768 ST3300831SCE = 586,072,368 ST3250823SCE = 488,397,168 ST3200826SCE = 390,721,968
104–127	ATA-reserved	0000 _H
128	Security status	0001 _H

Word	Description	Value
129–159	Seagate-reserved	xxxx _H
160–254	ATA-reserved	0000 _H
255	Integrity word	xxA5 _H

Note. Advanced Power Management (APM) and Automatic Acoustic Management (AAM) features are not supported

Note. See the bit descriptions below for words 63, 88, and 93 of the Identify Drive data.

Description (if bit is set to 1)		
Bit	Word 63	
0	Multiword DMA mode 0 is supported.	
1	Multiword DMA mode 1 is supported.	
2	Multiword DMA mode 2 is supported.	
8	Multiword DMA mode 0 is currently active.	
9	Multiword DMA mode 1 is currently active.	
10	Multiword DMA mode 2 is currently active.	
Bit	Word 88	
0	Ultra DMA mode 0 is supported.	
1	Ultra DMA mode 1 is supported.	
2	Ultra DMA mode 2 is supported.	
3	Ultra DMA mode 3 is supported.	
4	Ultra DMA mode 4 is supported.	
5	Ultra DMA mode 5 is supported.	
6	Ultra DMA mode 6 is supported.	
8	Ultra DMA mode 0 is currently active.	
9	Ultra DMA mode 1 is currently active.	
10	Ultra DMA mode 2 is currently active.	
11	Ultra DMA mode 3 is currently active.	
12	Ultra DMA mode 4 is currently active.	
13	Ultra DMA mode 5 is currently active.	
14	Ultra DMA mode 6 is currently active.	

4.3.2 Set Features command

This command controls the implementation of various features that the drive supports. When the drive receives this command, it sets BSY, checks the contents of the Features register, clears BSY and generates an interrupt. If the value in the register does not represent a feature that the drive supports, the command is aborted. Power-on default has the read look-ahead and write caching features enabled. The acceptable values for the Features register are defined as follows:

Table 7: Set Features command values

02 _H	Enable write cache (<i>default</i>).
03 _H	Set transfer mode (based on value in Sector Count register). Sector Count register values:
00 _H	Set PIO mode to default (PIO mode 2).
01 _H	Set PIO mode to default and disable IORDY (PIO mode 2).
08 _H	PIO mode 0
09 _H	PIO mode 1
0A _H	PIO mode 2
0B _H	PIO mode 3
0C _H	PIO mode 4 (<i>default</i>)
20 _H	Multiword DMA mode 0
21 _H	Multiword DMA mode 1
22 _H	Multiword DMA mode 2
40 _H	Ultra DMA mode 0
41 _H	Ultra DMA mode 1
42 _H	Ultra DMA mode 2
43 _H	Ultra DMA mode 3
44 _H	Ultra DMA mode 4
45 _H	Ultra DMA mode 5
46 _H	Ultra DMA mode 6
10 _H	Enable use of SATA features
55 _H	Disable read look-ahead (read cache) feature.
82 _H	Disable write cache
90 _H	Disable use of SATA features
AA _H	Enable read look-ahead (read cache) feature (<i>default</i>).
F1 _H	Report full capacity available

Note. At power-on, or after a hardware or software reset, the default values of the features are as indicated above.

4.3.3 S.M.A.R.T. commands

S.M.A.R.T. provides near-term failure prediction for disc drives. When S.M.A.R.T. is enabled, the drive monitors predetermined drive attributes that are susceptible to degradation over time. If self-monitoring determines that a failure is likely, S.M.A.R.T. makes a status report available to the host. Not all failures are predictable. S.M.A.R.T. predictability is limited to the attributes the drive can monitor. For more information on S.M.A.R.T. commands and implementation, see the *Draft ATA-5 Standard*.

SeaTools diagnostic software activates a built-in drive self-test (DST S.M.A.R.T. command for D4_H) that eliminates unnecessary drive returns. The diagnostic software ships with all new drives and is also available at: <http://seatools.seagate.com>.

This drive is shipped with S.M.A.R.T. features disabled. You must have a recent BIOS or software package that supports S.M.A.R.T. to enable this feature. The table below shows the S.M.A.R.T. command codes that the drive uses.

Table 8: S.M.A.R.T. commands

Code in features register	S.M.A.R.T. command
D0 _H	S.M.A.R.T. Read Data
D2 _H	S.M.A.R.T. Enable/Disable Attribute Autosave
D3 _H	S.M.A.R.T. Save Attribute Values
D4 _H	S.M.A.R.T. Execute Off-line Immediate (runs DST)
D5 _H	S.M.A.R.T. Read Log Sector
D6 _H	S.M.A.R.T. Write Log Sector
D8 _H	S.M.A.R.T. Enable Operations
D9 _H	S.M.A.R.T. Disable Operations
DA _H	S.M.A.R.T. Return Status

Note. If an appropriate code is not written to the Features Register, the command is aborted and 0x04 (abort) is written to the Error register.

5.0 Seagate Technology support services

Online services

Internet

www.seagate.com for information about Seagate products and services. Worldwide support is available 24 hours daily by e-mail for your questions.

Presales Support: www.seagate.com/support/email/email_presales.html or Presales@Seagate.com

Technical Support: www.seagate.com/support/email/email_disc_support.html or DiscSupport@Seagate.com

mySeagate

my.seagate.com is the industry's first Web portal designed specifically for OEMs and distributors. It provides self-service access to critical applications, personalized content and the tools that allow our partners to manage their Seagate account functions. Submit pricing requests, orders and returns through a single, password-protected Web interface—anytime, anywhere in the world.

reseller.seagate.com

reseller.seagate.com supports Seagate resellers with product information, program benefits and sales tools. You may register for customized communications that are not available on the web. These communications contain product launch, EOL, pricing, promotions and other channel-related information. To learn more about the benefits or to register, go to reseller.seagate.com, any time, from anywhere in the world.

Automated phone services

SeaFONE® (1-800-SEAGATE) is the Seagate toll-free number (1-800-732-4283) to access our automated directory assistance for Seagate Service Center support options. International callers can reach this service by dialing +1-405-324-4770.

Seagate Service Centers

Presales Support

Our Presales Support staff can help you determine which Seagate products are best suited for your specific application or computer system, as well as product availability and compatibility.

Technical Support

Seagate technical support is available to assist you online at support.seagate.com or through one of our call centers. Have your system configuration information and your "ST" model number available.

SeaTDD™ (+1-405-324-3655) is a telecommunications device for the deaf (TDD). You can send questions or comments 24 hours daily and exchange messages with a technical support specialist during normal business hours for the call center in your region.

Customer Service Operations

Warranty Service

Seagate offers worldwide customer support for Seagate drives. Seagate distributors, OEMs and other direct customers should contact their Seagate Customer Service Operations (CSO) representative for warranty-related issues. Resellers or end users of drive products should contact their place of purchase or one of the Seagate CSO warranty centers for assistance. Have your drive's "ST" model number and serial number available.

Data Recovery Services

Seagate offers data recovery services for all formats and all brands of storage media. Our Data Recovery Services labs are currently located in North America. To speak with a case management representative, call 1-800-475-0143. Additional information, including an online request form and data loss prevention resources, is available at www.datarecovery.seagate.com.

Authorized Service Centers

In some locations outside the US, you can contact an Authorized Service Center for service.

USA/Canada/Latin America support services

Seagate Service Centers

Presales Support

Call center	Toll-free	Direct dial	FAX
Americas	1-877-271-3285 ¹	+1-405-324-4730 ¹	+1-405-324-4704

Technical Support

Call center	Toll-free	Direct dial	FAX
Americas	1-800-SEAGATE ²	+1-405-324-4700 ²	+1-405-324-3339

Customer Service Operations

Warranty Service

Call center	Toll-free	Direct dial	FAX / E-mail
USA, Canada, Mexico and Latin America	1-800-468-3472 ³	—	+1-956-664-4725
Brazil <i>Jabil Industrial Do Brasil LTDA</i> ⁴	—	+55-11-4191-4761	+55-11-4191-5084 SeagateRMA.br@jabil.com

Data Recovery Services

Call center	Toll-free	Direct dial	FAX
USA, Canada, and Mexico	1-800-475-0143 ⁵	+1-905-474-2162	1-800-475-0158 +1-905-474-2459

¹Hours of operation are 8:00 A.M. to 7:00 P.M., Monday through Friday (Central time).

²Hours of operation are 8:00 A.M. to 8:00 P.M., Monday through Friday (Central time).

³Hours of operation are 8:00 A.M. to 5:00 P.M., Monday through Friday (Central time).

⁴Authorized Service Center

⁵Hours of operation are 8:00 A.M. to 8:00 P.M., Monday through Friday, and 9:00 A.M. to 5:00 P.M., Saturday (Eastern time).

European support services

For presales and technical support in Europe, dial the Seagate Service Center toll-free number for your specific location. If your location is not listed here, dial our presales and technical support call center at +1-405-324-4714 from 8:00 A.M. to 11:45 A.M. and 1:00 P.M. to 5:00 P.M. (Central Europe time) Monday through Friday. The presales and technical support call center is located in Oklahoma City, USA.

For European warranty service, dial the toll-free number for your specific location. If your location is not listed here, dial our European CSO warranty center at +31-20-316-7222 from 8:30 A.M. to 5:00 P.M. (Central Europe time) Monday through Friday. The CSO warranty center is located in Amsterdam, The Netherlands.

Seagate Service Centers

Toll-free support numbers

Call center	Presales and Technical Support	Warranty Service
Austria	—	00 800-47324289
Belgium	00 800-47324283 (00 800-4SEAGATE)	00 800-47324289
Denmark	00 800-47324283	00 800-47324289
France	00 800-47324283	00 800-47324289
Germany	00 800-47324283	00 800-47324289
Ireland	00 800-47324283	00 800-47324289
Italy	00 800-47324283	00 800-47324289
Netherlands	00 800-47324283	00 800-47324289
Norway	00 800-47324283	00 800-47324289
Poland	00 800-311 12 38	00 800-311 12 38
Spain	00 800-47324283	00 800-47324289
Sweden	00 800-47324283	00 800-47324289
Switzerland	00 800-47324283	00 800-47324289
Turkey	00 800-31 92 91 40	00 800-31 92 91 40
United Kingdom	00 800-47324283	00 800-47324289

FAX services—All Europe (toll call)

Technical Support	+1-405-324-3339
Warranty Service	+31-20-653-3513

Africa/Middle East support services

For presales and technical support in Africa and the Middle East, dial our presales and technical support call center at +1-405-324-4714 from 8:00 A.M. to 11:45 A.M. and 1:00 P.M. to 5:00 P.M. (Central Europe time) Monday through Friday. The presales and technical support call center is located in Oklahoma City, USA.

For warranty service in Africa and the Middle East, dial our European CSO warranty center at +31-20-316-7222 from 8:30 A.M. to 5:00 P.M. (Central Europe time) Monday through Friday, or send a FAX to +31-20-653-3513. The CSO warranty center is located in Amsterdam, The Netherlands.

Asia/Pacific support services

For Asia/Pacific presales and technical support, dial the toll-free number for your specific location. The Asia/Pacific toll-free numbers are available from 6:00 A.M. to 10:45 A.M. and 12:00 P.M. to 6:00 P.M. (Australian Eastern time) Monday through Friday, except as noted. If your location is not listed here, direct dial one of our technical support locations.

Warranty service is available from for Asia/Pacific 9:00 A.M. to 6:00 P.M., Monday through Friday. Warranty service for Australia is available from 10:00 A.M. to 7:00 P.M., April through October, and from 11:00 A.M. to 8:00 P.M. November through March (Australian Eastern time), Monday through Friday.

Seagate Service Centers

Call center	Toll-free	Direct dial	FAX
Australia	1800-14-7201	—	—
China (Mandarin) ^{1, 4}	800-810-9668	+86-10-6225-5336	—
Hong Kong	800-90-0474	—	—
Hong Kong (Cantonese) ^{1, 4}	001-800-0830-1730	—	—
India ^{2, 4}	1-600-180-1104	—	—
Indonesia	001-803-1-003-2165	—	—
Japan ^{3, 4}	0034 800 400 554	—	—
Korea ^{3, 4}	007 98 8521 7635	—	—
Malaysia	1-800-80-2335	—	—
New Zealand	0800-443988	—	—
Singapore	800-1101-150	—	+65-6488-7525
Taiwan (Mandarin) ^{1, 4}	00-800-0830-1730	—	—
Thailand	001-800-11-0032165	—	—

Customer Service Operations

Warranty Service

Call center	Toll-free	Direct dial	FAX
Asia/Pacific	—	+65-6485-3595	+65-6485-4860
Australia	1800-12-9277	—	—
India ⁴	—	+91-44-42015000	+91-44-42015184

¹Hours of operation are 8:30 A.M. to 5:30 P.M., Monday through Friday (Australian Western time).

²Hours of operation are 9:00 A.M. to 6:00 P.M., Monday through Saturday.

³Hours of operation are 9:30 A.M. to 6:30 P.M., Monday through Friday.

⁴Authorized Service Center

Publication feedback survey

We are interested in your comments and suggestions regarding this publication. Please take a few minutes to participate in our survey at the following URL:

<http://survey.seagate.com/survey/techpubs.nsf>

Thank you for your time and comments.

Index

A

- ACA 14
- acceleration 11
- acoustics 4, 11
- Active 9
- Active mode 9
- actuator arm 7
- AFR 12
- Agency certification 13
- altitude 10
- Altitude, nonoperating 4
- Altitude, operating 4
- Ambient temperature 4, 10
- ambient temperature 6, 7
- Annualized Failure Rate (AFR) 4, 12
- Areal density 3, 6
- areal density 1
- ATA commands 23
- ATA data-transfer modes supported 3
- Australia/New Zealand Standard AS/NZS3548 1995 14
- Australian Communication Authority (ACA) 14
- Australian C-Tick 14
- Average latency 6
- Average seek time 6
- Average seek, read 4

B

- bels 4
- BPI 3
- buffer 3, 6
- Bytes per sector 3, 5

C

- cables and connectors 19
- Cache 3, 6
- capacity 5
- case temperature 10
- CE mark 13
- certification 13
- Check Power Mode 23
- chemical pollutants 15
- chemical substances 14
- Class B computing device 14
- compatibility 13
- Conducted noise 9
- Conducted RF immunity 12
- Configuring the drive 17
- connectors 19
- corrosive chemicals 15
- Corrosive environment 15

- CSA C22.2 (950) 13
- current 4
- cycles 12
- Cylinders 5
- cylinders 3

D

- data-transfer rates 1
- DC power 7
- Default logical geometry 5
- Default sectors per track 3
- density 3
- Device Configuration Freeze Lock 23
- Device Configuration Identify 23
- Device Configuration Restore 23
- Device Configuration Set 23
- Device Reset 23
- dimensions 20
- disc surface 7
- displacement 11
- Download Microcode 23

E

- ead/write heads 3
- Electrical fast transient 12
- Electromagnetic compatibility 13
- Electromagnetic Compatibility (EMC) 13
- Electromagnetic Compatibility control Regulation 13
- Electromagnetic Compatibility Directive (89/336/EEC) 13
- Electromagnetic immunity 12
- Electrostatic discharge 12
- electrostatic discharge (ESD) 17
- EN 55022, Class B 13
- EN 55024 13
- EN 60950 13
- Environmental protection 14
- Environmental specifications 10
- EPRML 1, 6
- error-correction algorithms 1
- errors 4, 12
- ESD 17
- EU 13
- European Union (EU) requirements 13
- European Union Restriction of Hazardous Substances 14
- Execute Device Diagnostics 23

F

- FCC verification 14
- features 1
- Federal Communications Commission 14
- Flush Cache 23
- Flush Cache Extended 23

Format Track 23
Formatted capacity 5
Formatted Gbytes 3

G

Gbytes 5
geometry 5
gradient 4
Gs 11
Guaranteed sectors 3, 5
guaranteed sectors 5

H

Handling precautions 17
heads 3, 5
Height 3
humidity 4, 10

I

I/O data-transfer rate 3, 6
Identify Device 23
Identify Device command 25
Idle 8, 9, 23
Idle Immediate 23
Idle mode 4, 7, 9
IEC950 13
Information Technology Equipment (ITE) 13
Initialize Device Parameters 23
Input noise ripple 9
input voltage 7
Interface 6
interface 21
Interleave 6
Internal data transfer rate 3
Internal data-transfer rate 6
is 6
ISO document 7779 11
ITE 13

K

Korea Ministry of Information and Communication
(MIC) 13
Korean RRL 13

L

latency 3, 6
latency time 7
LBA mode 5
Length 3
logical geometry 5

M

maintenance 12
master/slave 2
maximum temperature 10
MIC 13
mounting 20
mounting screws 10
mounting the drive 17

N

noise 9
nominal power 6
Nonoperating shock 11
Nonoperating vibration 11
Nonrecoverable read errors 4, 12

O

Operating 8
Operating power 4, 7
Operating shock 10
Operating vibration 11

P

PCBA 15
Physical characteristics 6
point-to-point 2, 18
Power consumption 7
power consumption 7
Power dissipation 8
Power modes 9
Power specifications 7
Power-management modes 9
Power-on to Ready 7
Power-on to ready 4
precautions 17
printed circuit board 17
programmable power management 9

Q

quick reference 3

R

Radiated RF immunity 12
Radio and television interference 14
radio frequency (RF) 12
random seeks 7
Read Buffer 23
Read DMA 23
Read DMA Extended 23
Read DMA without Retries 23
read errors 4, 12
Read Log Ext 23

- Read Multiple 23
- Read Multiple Extended 23
- Read Native Max Address 3
- Read Native Max Address Extended 23
- Read Sectors 23
- Read Sectors Extended 23
- Read Sectors Without Retries 23
- Read Verify Sectors 23
- Read Verify Sectors Extended 23
- Read Verify Sectors Without Retries 23
- read/write actuator arm 7
- Read/write heads 5
- Ready to spindle stop 7
- Recalibrate 23
- Recording density 3, 6
- Recording method 6
- Recording technology 6
- Relative humidity 4
- relative humidity 10
- Reliability 12
- RF 12
- RMS read/write current 9
- RoHS 14
- RPM 3
- RRL 13

S

- S.M.A.R.T. Disable Operations 24
- S.M.A.R.T. Enable/Disable Autosave 24
- S.M.A.R.T. Enable Operations 24
- S.M.A.R.T. Execute Offline 24
- S.M.A.R.T. implementation 23
- S.M.A.R.T. Read Attribute Thresholds 24
- S.M.A.R.T. Read Data 24
- S.M.A.R.T. Read Log Sector 24
- S.M.A.R.T. Return Status 24
- S.M.A.R.T. Save Attribute Values 24
- S.M.A.R.T. Write Log sector 24
- Safety certification 13
- SATA 6, 21
- SATA data-transfer modes supported 3
- screws 10
- sector 5
- sectors 5
- Sectors per track 5
- sectors per track 3
- Security Disable Password 23
- Security Erase Prepare 23
- Security Erase Unit 24
- Security Freeze 24
- Security Set Password 24
- Security Unlock 24
- Seek 24
- seek mode 7
- Seek mode power 7

- Seek power 4
- Seek time 6
- seek time 4
- Seeking 8
- Serial ATA 6
- Serial ATA (SATA) interface 21
- serial ATA ports 2
- Servo electronics 7
- servo electronics 7
- Set Features 24
- Set Max Address 24
- Set Max Address Extended 24
- Set Multiple Mode 24
- Shock 10
- Shock, nonoperating 4
- Shock, operating 4
- single-track seeks 6
- Sleep 8, 9, 24
- Sleep mode 4, 9
- sound power 4
- Specification summary table 3
- Spindle speed 3, 6
- spindle stop 7
- Spinup 8
- Spinup power 7
- Standby 8, 9, 24
- Standby Immediate 24
- Standby mode 4, 7, 9
- standby timer 9
- Standby to Ready 7
- Standby to ready 4
- Start/stop times 7
- start-stop cycles 4, 12
- Startup current 4
- static-discharge 17
- sulfide-free alternatives 15
- support services 31
- Surge immunity 12

T

- technical support services 31
- temperature 4, 6, 10
- Temperature gradient 4
- temperature gradient 10
- timer 9
- timers 9
- TPI 3
- Track density 3, 6
- Track-to-track 6
- Track-to-track seek time 4, 6
- tunneling magnetoresistive (TGMR) recording heads 1
- TUV North America 13

U

UL 1950 13

V

Vibration 11

Vibration, nonoperating 4

Vibration, operating 4

voltage 7

Voltage dips, interrupts 12

Voltage tolerance 4, 9

W

Weight 3

Wet bulb temperature 4

wet bulb temperature 10

Width 3

Write Buffer 24

Write DMA 24

Write DMA Extended 24

Write DMA FUA Extended 24

Write DMA Without Retries 24

Write Log Extended 24

Write Multiple 24

Write Multiple Extended 24

Write Multiple FUA Extended 24

Write Sectors 24

Write Sectors Extended 24

Write Sectors Without Retries 24



Seagate Technology LLC
920 Disc Drive, Scotts Valley, California 95066-4544, USA
Publication Number: 100362348, Rev. D, Printed in USA