



IRONWOLF

NAS

SATA Product Manual

Standard 512E model

ST12000VN0007

ST10000VN0004

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Document Revision History

Revision	Date	Pages affected and Description of changes
Rev. A	08/22/2017	Initial release.
Rev. B	10/06/2017	6 & 8: Updated Max Sust. Data Transfer Rate to 210 MB/s 10: Updated Figure1 - 12TB - Typical 5V and 12V startup and operation current profile 17-20: Updated Safety, EMC, FCC & RoHS Sections 2.13 through 2.14.3, per Compliance Council 23: Updated Fastener penetration depth to 0.120 inches in text and Figure 4
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When referring to drive capacity, one gigabyte, or GB, equals one billion bytes and one terabyte, or TB, equals one trillion bytes. Your computer's operating system may use a different standard of measurement and report a lower capacity. In addition, some of the listed capacity is used for formatting and other functions, and thus will not be available for data storage. Actual quantities will vary based on various factors, including file size, file format, features and application software. Actual data rates may vary depending on operating environment and other factors. The export or re-export of hardware or software containing encryption may be regulated by the U.S. Department of Commerce, Bureau of Industry and Security (for

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1.0 Introduction

This manual describes the functional, mechanical and interface specifications for the following:
Seagate® IronWolf™ Serial ATA model drives:

Standard 512E models
ST12000VN0007 & ST10000VN0004

These drives provide the following key features:

- 256 MB data buffer.
- 7200 RPM spindle speed.
- Full-track multiple-sector transfer capability without local processor intervention.
- High instantaneous (burst) data-transfer rates (up to 600MB per second).
- Native Command Queuing with command ordering to increase performance in demanding applications.
- Perpendicular recording technology provides the drives with increased areal density.
- PowerChoice™ for selectable power savings
- SeaTools™ diagnostic software performs a drive self-test that eliminates unnecessary drive returns.
- State-of-the-art cache and on-the-fly error-correction algorithms.
- Support for S.M.A.R.T. drive monitoring and reporting.
- Supports latching SATA cables and connectors.
- Top Cover Attached motor for excellent vibration tolerance
- Worldwide Name (WWN) capability uniquely identifies the drive.

Note

Seagate recommends validating the configuration with the selected HBA/RAID controller manufacturer to ensure use of full capacity is supported.

1.1 About the Serial ATA interface

The Serial ATA interface provides several advantages over the traditional (parallel) ATA interface. The primary advantages include:

- Easy installation and configuration with true plug-and-play connectivity.
It is not necessary to set any jumpers or other configuration options.
- Thinner and more flexible cabling for improved enclosure airflow and ease of installation.
- Scalability to higher performance levels.

In addition, Serial ATA makes the transition from parallel ATA easy by providing legacy software support. Serial ATA was designed to allow users to install a Serial ATA host adapter and Serial ATA disk drive in the current system and expect all of the existing applications to work as normal.

The Serial ATA interface connects each disk drive in a point-to-point configuration with the Serial ATA host adapter. There is no master/slave relationship with Serial ATA devices like there is with parallel ATA. If two drives are attached on one Serial ATA host adapter, the host operating system views the two devices as if they were both “masters” on two separate ports. This essentially means both drives behave as if they are Device 0 (master) devices.

Note

The host adapter may, optionally, emulate a master/slave environment to host software where two devices on separate Serial ATA ports are represented to host software as a Device 0 (master) and Device 1 (slave) accessed at the same set of host bus addresses. A host adapter that emulates a master/slave environment manages two sets of shadow registers. This is not a typical Serial ATA environment.

The Serial ATA host adapter and drive share the function of emulating parallel ATA device behavior to provide backward compatibility with existing host systems and software. The Command and Control Block registers, PIO and DMA data transfers, resets, and interrupts are all emulated.

The Serial ATA host adapter contains a set of registers that shadow the contents of the traditional device registers, referred to as the Shadow Register Block. All Serial ATA devices behave like Device 0 devices. For additional information about how Serial ATA emulates parallel ATA, refer to the “Serial ATA: High Speed Serialized AT Attachment” specification. The specification can be downloaded from www.serialata.org.

2.0 Drive specifications

Unless otherwise noted, all specifications are measured under ambient conditions, at 25°C, and nominal power. For convenience, the phrases *the drive* and *this drive* are used throughout this manual to indicate the drive models.

2.1 Specification summary tables

The specifications listed in the following tables are for quick reference. For details on specification measurement or definition, see the appropriate section of this manual.

Table 1 Drive specifications summary

Drive specification*	ST12000VN0007 & ST10000VN0004
Formatted (512 bytes/sector)**	12TB & 10TB
Guaranteed sectors	(see Section 2.2)
Bytes per logical sector	512
Bytes per physical sector	4096
Recording density, KBPI (Kb/in max)	2283
Track density, KTPI (ktracks/in avg.)	392
Areal density, (Gb/in ² avg)	923
Spindle speed (RPM)	7200
Internal data transfer rate (Mb/s max)	2685
Max sustained transfer rate, OD read (MB/s)	210
I/O data-transfer rate (MB/s max)	600
ATA data-transfer modes supported	PIO modes 0–4 Multiword DMA modes 0–2 Ultra DMA modes 0–6
Cache buffer	256MB
Weight: (maximum)	705g (1.554 lb)
Average latency	4.16ms
Power-on to ready (sec) (typ/max)	20/30
Standby to ready (sec) (typ/max)	20/30
Startup current (typical) 12V (peak)	1.8A
Voltage tolerance (including noise)	5V ±5% 12V ±10%
Non-Operating (Ambient °C)	–40° to 70°
Operating ambient temperature (min °C)	5°
Operating temperature (drive case max °C)	70° †
Temperature gradient (°C per hour max)	20°C (operating) 30°C (non-operating)
Relative humidity	5% to 95% (operating) 5% to 95% (non-operating)

Drive specification*	ST12000VN0007 & ST10000VN0004
Altitude, operating	-304.8 m to 3,048 m (-1000 ft to 10,000+ ft)
Altitude, non-operating (below mean sea level, max)	-304.8 m to 12,192 m (-1000 ft to 40,000+ ft)
Operational Shock (2 ms - typical)	Read 70 Gs / Write 40 Gs
Non-Operational Shock (2 ms- typical)	250 Gs
Vibration, operating	5-22 Hz: 0.25 Gs, Limited displacement 22-350 Hz: 0.50 Gs 350-500 Hz: 0.25 Gs
Vibration, non-operating	2-500 Hz: 2.27 Grms ref
Drive acoustics, sound power (bels)	
Idle***	2.8 (typical) 3.0 (max)
Performance seek	3.2 (typical) 3.4 (max)
Non-recoverable read errors	1 sector per 10 ¹⁵ bits read
Annualized Failure Rate (AFR)	0.87% based on 8760 POH
Rated Workload	Maximum rate of 180TB/year. Workloads exceeding the annualized rate may degrade the drive MTBF and impact product reliability. The Annualized Workload Rate is in units of TB per year, or TB per 8760 power on hours. Workload Rate = TB transferred * (8760 / recorded power on hours).
Warranty	To determine the warranty for a specific drive, use a web browser to access the following web page: http://www.seagate.com/support/warranty-and-replacements/ . From this page, click on the "Is my Drive under Warranty" link. The following are required to be provided: the drive serial number, model number (or part number) and country of purchase. The system will display the warranty information for the drive.
Load-unload cycles	600,000
Supports Hotplug operation per Serial ATA Revision 3.2 specification	Yes

* All specifications above are based on native configurations.

** One GB equals one billion bytes and 1TB equals one trillion bytes when referring to hard drive capacity. Accessible capacity may vary depending on operating environment and formatting.

*** During periods of drive idle, some offline activity may occur according to the S.M.A.R.T. specification, which may increase acoustic and power to operational levels.

† Seagate does not recommend operating at sustained case temperatures above 60°C. Operating at higher temperatures will reduce useful life of the product.

2.2 Formatted capacity

ST models	Formatted capacity*	Guaranteed sectors	Bytes per logical sector
ST12000VN0007	12TB	23,437,770,752	512
ST10000VN0004	10TB	19,532,873,728	

* One GB equals one billion bytes when referring to hard drive capacity. Accessible capacity may vary depending on operating environment and formatting..

Note	LBA Counts for drive capacities greater than 8TB are calculated based upon the SFF-8447 standard publication. ftp://ftp.seagate.com/sff/SFF-8447.PDF
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2.2.1 LBA mode

When addressing these drives in LBA mode, all blocks (sectors) are consecutively numbered from 0 to $n-1$, where n is the number of guaranteed sectors as defined above.

See Section 4.3.1, "Identify Device command" (words 60-61 and 100-103) for additional information about 48-bit addressing support of drives with capacities over 137GB.

2.3 Recording and interface technology

Models	ST12000VN0007 & ST10000VN0004
Interface	Serial ATA (SATA)
Recording method	Perpendicular
Recording density, KBPI (Kb/in max)	2283
Track density, KTPI (ktracks/in avg)	392
Areal density (Gb/in ² avg)	923
Spindle speed (RPM) (\pm 0.2%)	7200
Internal data transfer rate (Mb/s max)	2685
Maximum Sustained transfer rate (MB/s)	210
I/O data-transfer rate (MB/s max)	600 (Ultra DMA mode 5)

2.4 Start/stop times

Power-on to Ready (sec) (typ/max)	20/30
Standby to Ready (sec) (typ/max)	20/30
Ready to spindle stop (sec) (max)	23

2.5 Power specifications

The drive receives DC power (+5V or +12V) through a native SATA power connector. See Figure 3 on page 22.

2.5.1 Power consumption

Power requirements for the drives are listed in Table 2. Typical power measurements are based on an average of drives tested, under nominal conditions, using 5.0V and 12.0V input voltage at 25°C ambient temperature.

Table 2 DC power requirements (ST12000VN0007 & ST10000VN0004)

		6.0Gb mode		
Voltage		+5V	+12V	Watts
Regulation		± 5%	± 10%	Total
Avg Idle Current *		0.268	0.291	4.83
Advanced Idle Current *				
	Idle_A	0.268	0.29	4.82
	Idle_B	0.175	0.185	3.1
	Idle_C	0.175	0.124	2.36
	Standby	0.167	0.00	0.84
Maximum Start Current				
	DC (peak DC)	0.784	1.71	
	AC (Peak DC)	0.832	2.56	
Operating current (random read 4K16Q):				
	Typical DC	0.328	0.624	9.13
	Maximum DC	0.333	0.632	9.25
	Maximum DC (peak)	1.114	2.233	
Operating current (random write 4K16Q)				
	Typical DC	0.338	0.455	7.15
	Maximum DC	0.343	0.468	7.32
	Maximum DC (peak)	0.81	1.937	
Operating current (sequential read 64K16Q)				
	Typical DC	0.806	0.317	7.84
	Maximum DC	0.837	0.325	8.09
	Maximum DC (peak)	1.058	1.824	
Operating current (sequential write 64K16Q)				
	Typical DC	0.746	0.317	7.53
	Maximum DC	0.755	0.324	7.66
	Maximum DC (peak)	0.905	0.698	

* During periods of drive idle, some offline activity may occur according to the S.M.A.R.T. specification, which may increase acoustic and power to operational levels

3.4 Drive mounting

Users can mount the drive in any orientation using four screws in the side-mounting holes or four screws in the bottom-mounting holes. See Figure 4 for drive mounting dimensions. Follow these important mounting precautions when mounting the drive:

- Allow a minimum clearance of 0.030 in (0.76mm) around the entire perimeter of the drive for cooling.
- Use only 6-32 UNC mounting screws.
- The screws should be inserted no more than 0.140 in (3.56mm) into the bottom or side mounting holes.
- Do not overtighten the mounting screws (maximum torque: 6 in-lb).

3.4.1 Mechanical specifications

Refer to Figure 4 for detailed mounting configuration dimensions. See Section 3.4, "Drive mounting."

Weight:	1.554 lb	705 g
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4X 6-32 UNC 2B
3 MIN THREAD DEPTH
.14 MAX FASTENER PENETRATION
MOUNTING HOLE.
MAX TORQUE 6 IN/LBS

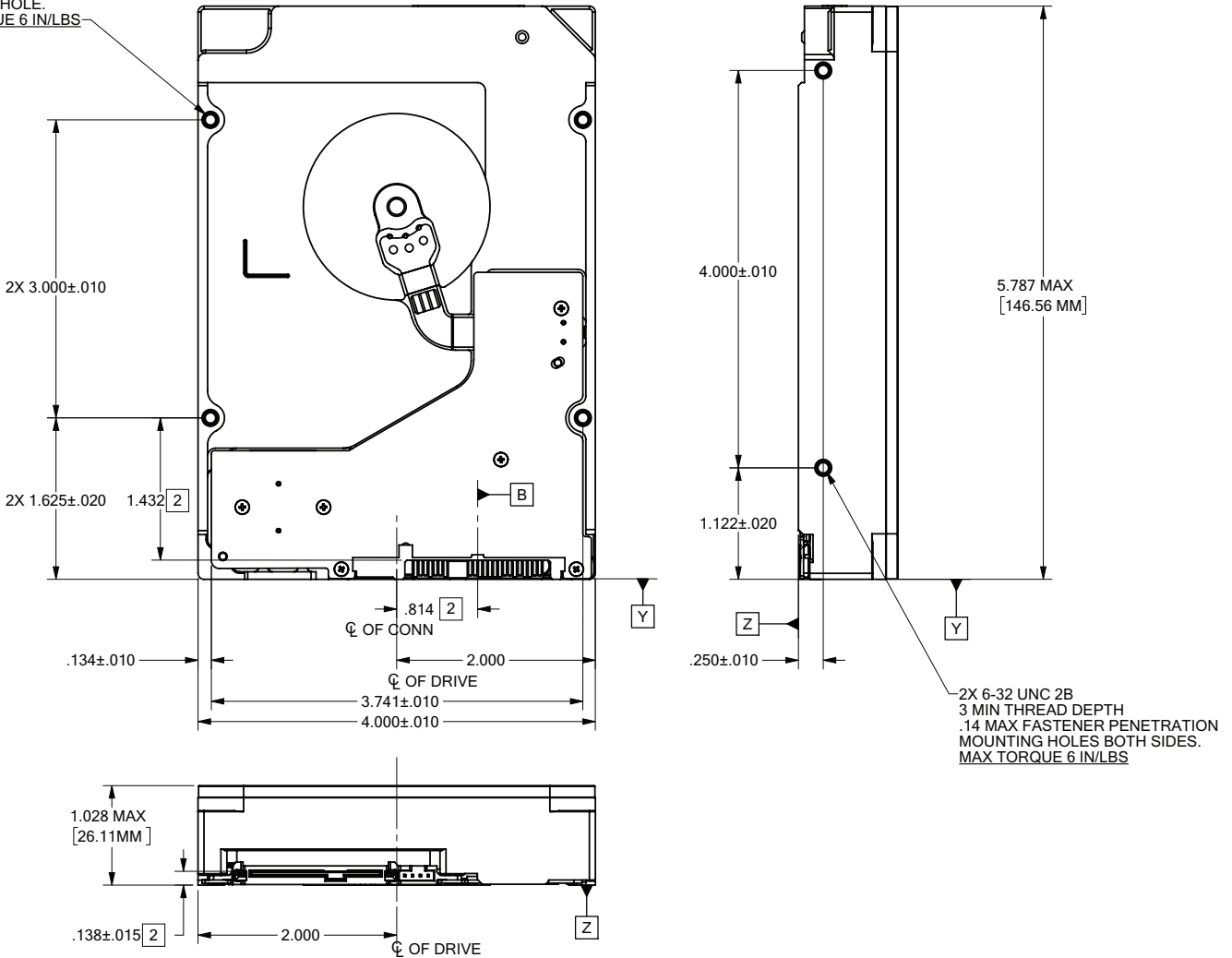


Figure 4. Mounting configuration dimensions for 12TB & 10TB models

Note	The image is for mechanical dimension reference only and may not represent the actual drive.
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Command name	Command code (in hex)
Security Unlock	F2 _H
Seek	70 _H
Send FPDMA Queued	64 _H
Set Date & Time Ext	77 _H
Set Features	EF _H
Set Multiple Mode	C6 _H
Sleep	E6 _H
S.M.A.R.T. Disable Operations	B0 _H / D9 _H
S.M.A.R.T. Enable/Disable Autosave	B0 _H / D2 _H
S.M.A.R.T. Enable Operations	B0 _H / D8 _H
S.M.A.R.T. Execute Offline	B0 _H / D4 _H
S.M.A.R.T. Read Attribute Thresholds	B0 _H / D1 _H
S.M.A.R.T. Read Data	B0 _H / D0 _H
S.M.A.R.T. Read Log Sector	B0 _H / D5 _H
S.M.A.R.T. Return Status	B0 _H / DA _H
S.M.A.R.T. Save Attribute Values	B0 _H / D3 _H
S.M.A.R.T. Write Log Sector	B0 _H / D6 _H
Standby	E2 _H
Standby Immediate	E0 _H
Trusted Send	5E _H (SED drives only)
Trusted Send DMA	5F _H (SED drives only)
Trusted Receive	5C _H (SED drives only)
Trusted Receive DMA	5D _H (SED drives only)
Write Buffer	E8 _H
Write Buffer DMA	EB _H
Write DMA	CA _H
Write DMA Extended	35 _H
Write DMA FUA Extended	3D _H
Write FPDMA Queued	61 _H
Write Log DMA Ext	57 _H
Write Log Extended	3F _H
Write Multiple	C5 _H
Write Multiple Extended	39 _H
Write Multiple FUA Extended	CE _H
Write Sectors	30 _H
Write Sectors Without Retries	31 _H
Write Sectors Extended	34 _H
Write Uncorrectable	45 _H

4.3.1 Identify Device command

The Identify Device command (command code EC_H) transfers information about the drive to the host following power up. The data is organized as a single 512-byte block of data, whose contents are shown in Table 8 on page 25. All reserved bits or words should be set to zero. Parameters listed with an “x” are drive-specific or vary with the state of the drive. See Section 2.0 on page 6 for default parameter settings.

The following commands contain drive-specific features that may not be included in the Serial ATA specification.

Word	Description	Value
0	Configuration information: • Bit 15: 0 = ATA; 1 = ATAPI • Bit 7: removable media • Bit 6: removable controller • Bit 0: reserved	0C5A _H
1	Obsolete	16,383
2	ATA-reserved	0000 _H
3	Obsolete	16
4	Retired	0000 _H
5	Retired	0000 _H
6	Obsolete	003F _H
7–9	Retired	0000 _H
10–19	Serial number: (20 ASCII characters, 0000 _H = none)	ASCII
20–21	Retired	0000 _H
22	Obsolete	0000 _H
23–26	Firmware revision (8 ASCII character string, padded with blanks to end of string)	x.xx
27–46	Drive model number: (40 ASCII characters, padded with blanks to end of string)	
47	(Bits 7–0) Maximum sectors per interrupt on Read multiple and Write multiple (16)	8010 _H
48	Trusted computing feature set supported bit 0 (SED only)	4001 _H
49	Standard Standby timer, IORDY supported and may be disabled	2F00 _H
50	Capabilities	4000 _H
51–52	Obsolete	xxxx _H
53–56	Words 54–58, 64–70 and 88 are valid	xxxx _H
57–58	Obsolete	xxxx _H
59	(Bit 15: 0) Block Erase Ext Not Supported (Bit 14: 1) Overwrite Ext Supported (Bit 13: X) Crypto Scramble Ext Supported (SED Only) (Bit 12: 1) Sanitize feature set supported (Bit 11: 1) Commands allowed during sanitize op as specified in ACS-3 (Bit 10: 1) Sanitize Antifreeze Lock Ext command supported	SC10 _H
60–61	Total number of user-addressable LBA sectors available (see Section for related information) *Note: The maximum value allowed in this field is: 0FFFFFFFh (268,435,455 sectors, 137GB). Drives with capacities over 137GB will have 0FFFFFFFh in this field and the actual number of user-addressable LBAs specified in words 100–103. This is required for drives that support the 48-bit addressing feature.	0FFFFFFFh*
62	Obsolete	0000 _H
63	Multyword DMA active and modes supported (see note following this table)	xx07 _H
64	Advanced PIO modes supported (modes 3 and 4 supported)	0003 _H
65	Minimum multiword DMA transfer cycle time per word (120 ns)	0078 _H
66	Recommended multiword DMA transfer cycle time per word (120 ns)	0078 _H

Word	Description	Value
67	Minimum PIO cycle time without IORDY flow control (240 ns)	0078 _H
68	Minimum PIO cycle time with IORDY flow control (120 ns)	0078 _H
69	Additional supported	0008 _H
70–74	ATA-reserved	0000 _H
75	Queue depth	001F _H
76	Serial ATA capabilities	8D0E _H
77	(Bit 6:1) Send/Receive FPDMA Queued Commands Supported	xx4x _H
78	Serial ATA features supported	xxxx _H
79	Serial ATA features enabled	xxxx _H
80	Major version number	07F0 _H
81	Minor version number	0060 _H
82	Command sets supported	306B _H
83	Command sets supported	7561 _H
84	Command sets support extension (see note following this table)	6173 _H
85	Command sets enabled	3069 _H
86	Command sets enabled	B441 _H
87	Command sets enable extension	6173 _H
88	Ultra DMA support and current mode (see note following this table)	xx7F _H
89	Security erase time	xxxx _H
90	Enhanced security erase time	xxxx _H
92	Master password revision code	FFFE _H
93	Hardware reset value	xxxx _H
95–99	ATA-reserved	0000 _H
100–103	Total number of user-addressable LBA sectors available (see Section for related information). These words are required for drives that support the 48-bit addressing feature. Maximum value: 0000FFFFFFFFFh.	ST12000VN0007 = 23,437,770,752 ST10000VN0004 = 19,532,873,728
104–105	ATA-reserved	0000 _H
106	Physical/Logical sector size	6003 _H
107	ATA-reserved	0000 _H
108–111	The mandatory value of the world wide name (WWN) for the drive. NOTE: This field is valid if word 84, bit 8 is set to 1 indicating 64-bit WWN support.	Each drive will have a unique value.
112–118	ATA-reserved	0000 _H
119	Commands and feature sets supported	41DE _H
120	Commands and feature sets supported or enabled	409C _H
121–127	ATA-reserved	0000 _H
128	Security status	0021 _H
129–159	Seagate-reserved	xxxx _H
160–205	ATA-reserved	0000 _H
206	SCT Command Transport command set. If bit 0 is set to one, then the device supports SCT Command Transport. Bits 7:2 indicate individual SCT feature support.	xxBD _H
207–254	ATA-reserved	0000 _H
255	Integrity word	xxA5 _H

Note See the bit descriptions below for words 63, 84, and 88 of the Identify Drive data.

Description (if bit is set to 1)	
Bit	Word 63
0	Multiword DMA mode 0 is supported.
1	Multiword DMA mode 1 is supported.
2	Multiword DMA mode 2 is supported.
8	Multiword DMA mode 0 is currently active.
9	Multiword DMA mode 1 is currently active.
10	Multiword DMA mode 2 is currently active.
Bit	Word 84
0	SMART error logging is supported.
1	SMART self-test is supported.
2	Media serial number is supported.
3	Media Card Pass Through Command feature set is supported.
4	Streaming feature set is supported.
5	GPL feature set is supported.
6	WRITE DMA FUA EXT and WRITE MULTIPLE FUA EXT commands are supported.
7	WRITE DMA QUEUED FUA EXT command is supported.
8	64-bit World Wide Name is supported.
9-10	Obsolete.
11-12	Reserved for TLC.
13	IDLE IMMEDIATE command with IUNLOAD feature is supported.
14	Shall be set to 1.
15	Shall be cleared to 0.
Bit	Word 88
0	Ultra DMA mode 0 is supported.
1	Ultra DMA mode 1 is supported.
2	Ultra DMA mode 2 is supported.
3	Ultra DMA mode 3 is supported.
4	Ultra DMA mode 4 is supported.
5	Ultra DMA mode 5 is supported.
6	Ultra DMA mode 6 is supported.
8	Ultra DMA mode 0 is currently active.
9	Ultra DMA mode 1 is currently active.
10	Ultra DMA mode 2 is currently active.
11	Ultra DMA mode 3 is currently active.
12	Ultra DMA mode 4 is currently active.
13	Ultra DMA mode 5 is currently active.
14	Ultra DMA mode 6 is currently active.

4.3.2 Set Features command

This command controls the implementation of various features that the drive supports. When the drive receives this command, it sets BSY, checks the contents of the Features register, clears BSY and generates an interrupt. If the value in the register does not represent a feature that the drive supports, the command is aborted. Power-on default has the read look-ahead and write caching features enabled. The acceptable values for the Features register are defined as follows

Table 9 Set Features command values

02 _H	Enable write cache (<i>default</i>).
03 _H	Set transfer mode (based on value in Sector Count register). Sector Count register values:
00 _H	Set PIO mode to default (PIO mode 2).
01 _H	Set PIO mode to default and disable IORDY (PIO mode 2).
08 _H	PIO mode 0
09 _H	PIO mode 1
0A _H	PIO mode 2
0B _H	PIO mode 3
0C _H	PIO mode 4 (<i>default</i>)
20 _H	Multiword DMA mode 0
21 _H	Multiword DMA mode 1
22 _H	Multiword DMA mode 2
40 _H	Ultra DMA mode 0
41 _H	Ultra DMA mode 1
42 _H	Ultra DMA mode 2
43 _H	Ultra DMA mode 3
44 _H	Ultra DMA mode 4
45 _H	Ultra DMA mode 5
46 _H	Ultra DMA mode 6
10 _H	Enable use of SATA features
55 _H	Disable read look-ahead (read cache) feature.
82 _H	Disable write cache
90 _H	Disable use of SATA features
AA _H	Enable read look-ahead (read cache) feature (<i>default</i>).
F1 _H	Report full capacity available

Note	At power-on, or after a hardware or software reset, the default values of the features are as indicated above.
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4.3.3 S.M.A.R.T. commands

S.M.A.R.T. provides near-term failure prediction for disk drives. When S.M.A.R.T. is enabled, the drive monitors predetermined drive attributes that are susceptible to degradation over time. If self-monitoring determines that a failure is likely, S.M.A.R.T. makes a status report available to the host. Not all failures are predictable. S.M.A.R.T. predictability is limited to the attributes the drive can monitor. For more information on S.M.A.R.T. commands and implementation, see the *Draft ATA-5 Standard*.

SeaTools diagnostic software activates a built-in drive self-test (DST S.M.A.R.T. command for D4_H) that eliminates unnecessary drive returns. The diagnostic software ships with all new drives and is also available at:

<http://www.seagate.com/support/downloads/seatools/>.

This drive is shipped with S.M.A.R.T. features disabled. Users must have a recent BIOS or software package that supports S.M.A.R.T. to enable this feature. The table below shows the S.M.A.R.T. command codes that the drive uses.

Table 10 S.M.A.R.T. commands

Code in features register	S.M.A.R.T. command
D0 _H	S.M.A.R.T. Read Data
D2 _H	S.M.A.R.T. Enable/Disable Attribute Autosave
D3 _H	S.M.A.R.T. Save Attribute Values
D4 _H	S.M.A.R.T. Execute Off-line Immediate (runs DST)
D5 _H	S.M.A.R.T. Read Log Sector
D6 _H	S.M.A.R.T. Write Log Sector
D8 _H	S.M.A.R.T. Enable Operations
D9 _H	S.M.A.R.T. Disable Operations
DA _H	S.M.A.R.T. Return Status

Note	If an appropriate code is not written to the Features Register, the command is aborted and 0x04 (abort) is written to the Error register.
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